



Crunching the Numbers: Reviewing Your Hospital's Data

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Learning Objectives

At the conclusion of the presentation, attendees will be able to:

- Summarize the proposals for the calendar year (CY) 2020 Proposed Rule for this program
- Recognize the comparisons for the web-based measures of the Outpatient Quality Reporting (OQR) and Ambulatory Surgical Center Quality Reporting (ASCQR) Programs.
- Demonstrate how to retrieve your publicly displayed data.

Proposed Rule Review

Payment Determination

Reporting requirements for a given calendar year affect your hospital's payment for the upcoming payment determination year.



Proposed Removal

The Centers for Medicare & Medicaid Services (CMS) proposed to remove OP-33: External Beam Radiotherapy for Bone Metastases beginning with the CY 2022 payment determination.

- Under Factor 8: Costs associated with the measure outweigh the benefit of its continued use
- Due to collection and reporting burden
- Because removal aligns with another CMS program
 - Concern the measure is not in line with clinical guidelines and standards

Public Comment

CMS requested comment on the potential future adoption of four patient safety measures:

- Patient Burn
- Patient Fall
- Wrong Site, Wrong Side, Wrong Patient, Wrong Procedure, Wrong Implant
- All-Cause Hospital Transfer/Admission

Additional Comments Requested

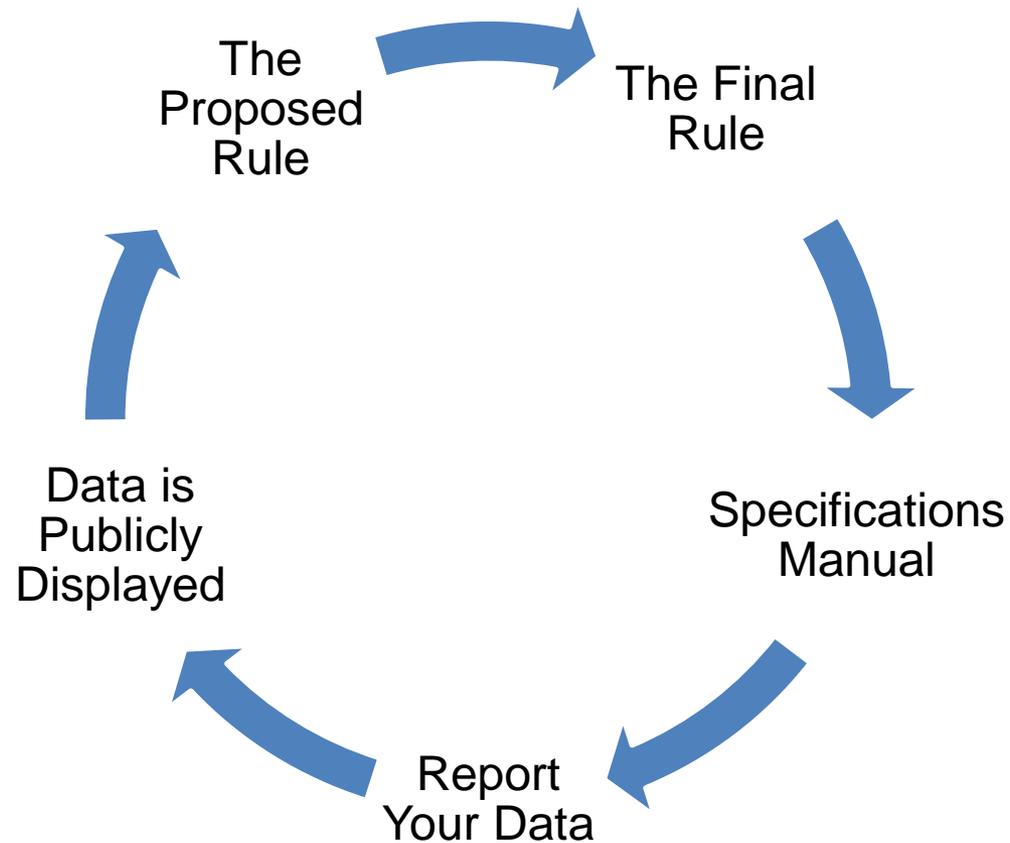
CMS also requested comment on areas for future development, including:

- Addition of outcome measures
- Elimination of process measures
- Goals:
 - Better healthcare
 - Improved health for beneficiaries
 - Alignment of quality measures across programs

Proposed Rule References

- Proposed Rule
 - PDF version, page 157
<https://www.govinfo.gov/content/pkg/FR-2019-08-09/pdf/2019-16107.pdf>

Tying It Together



Reporting Your Data

Displayed Data

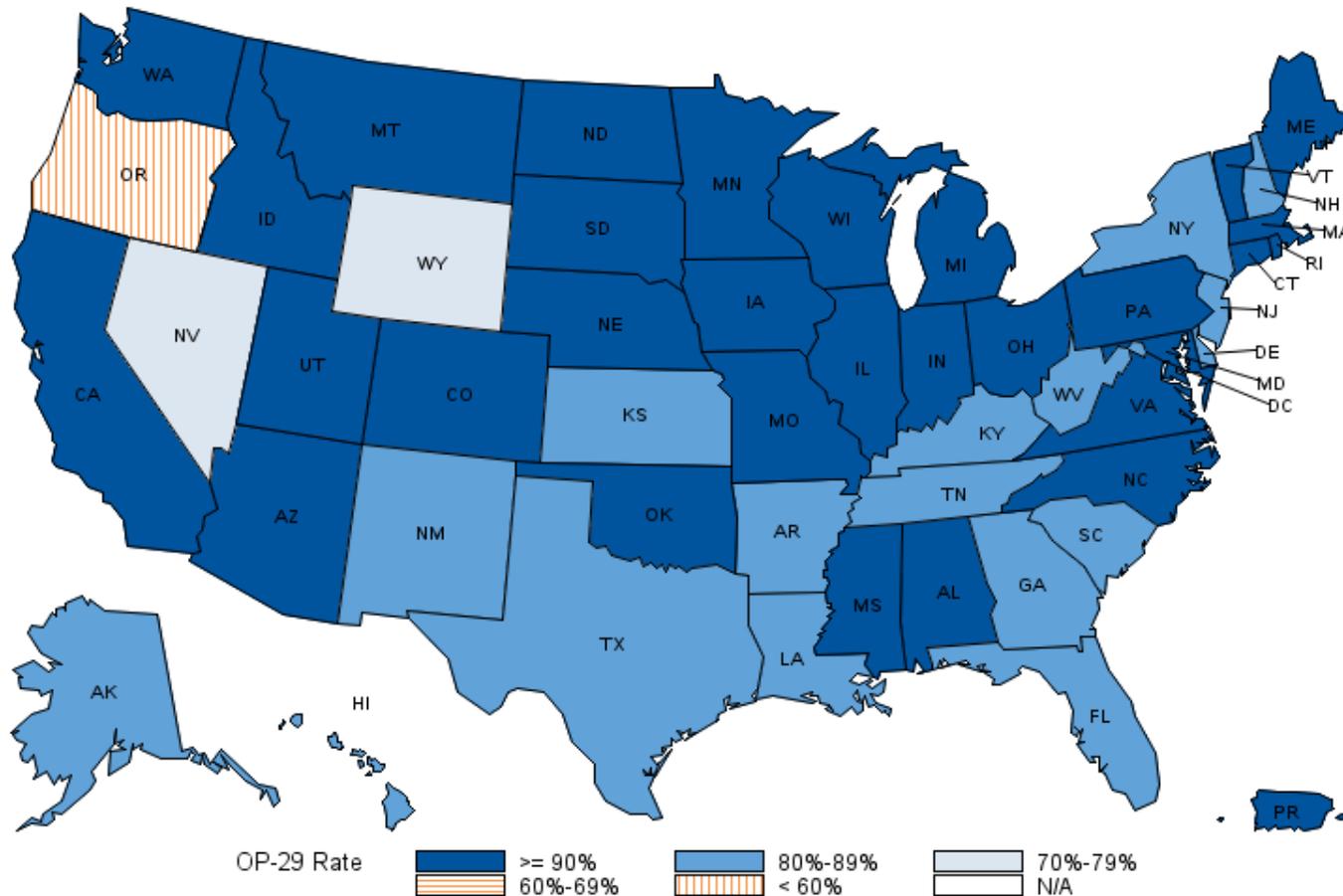
Data reported for this program will be publicly displayed.

- Use your preview period
- Access your publicly-displayed data
- Compare your data to other hospitals
 - Use all available tools to evaluate, implement changes, and improve quality.

Data Review

OP-29 Rate by State for 2018

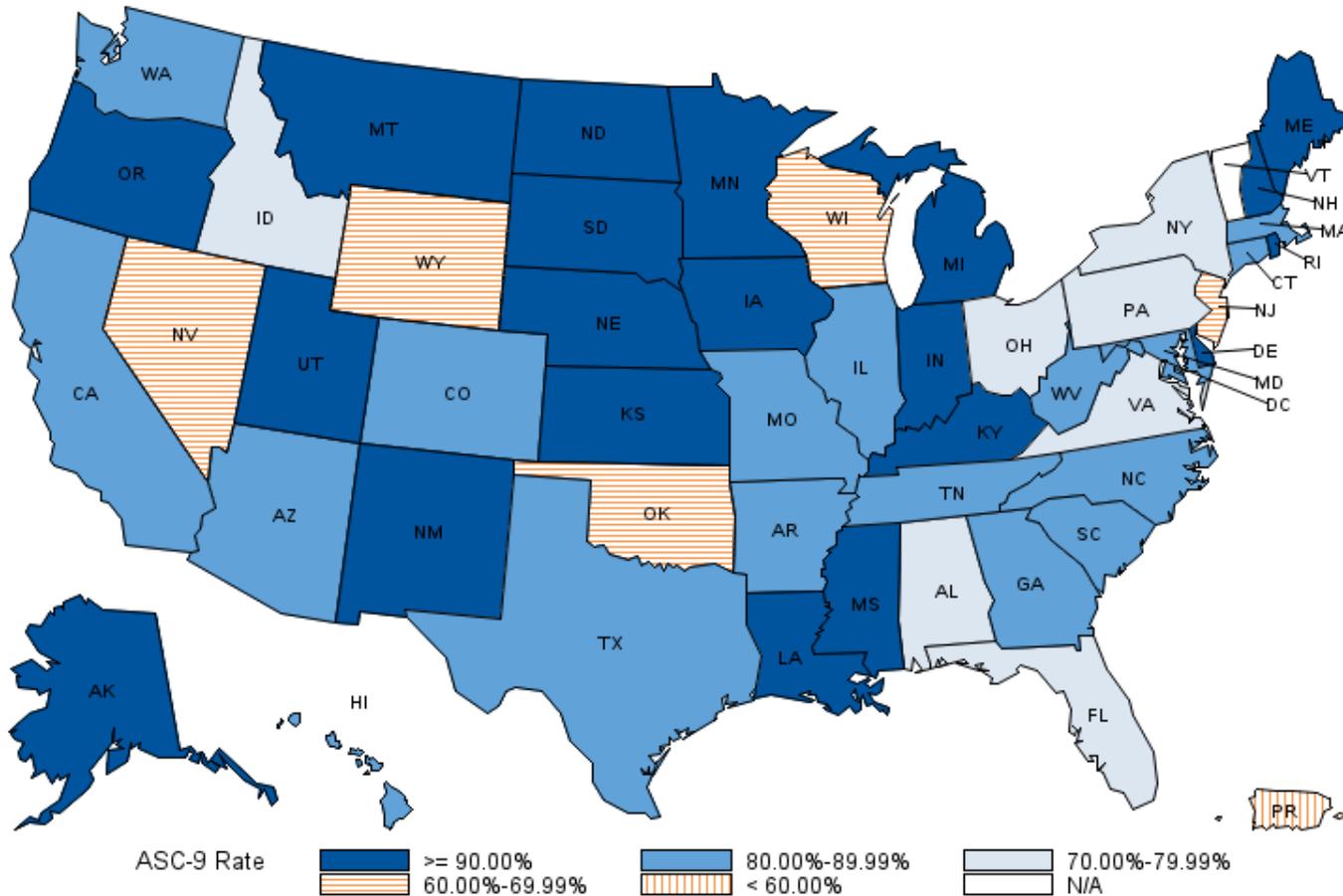
National OP-29 Rate: 89%



Displayed are unofficial preliminary data and may differ from data reported on Hospital Compare.

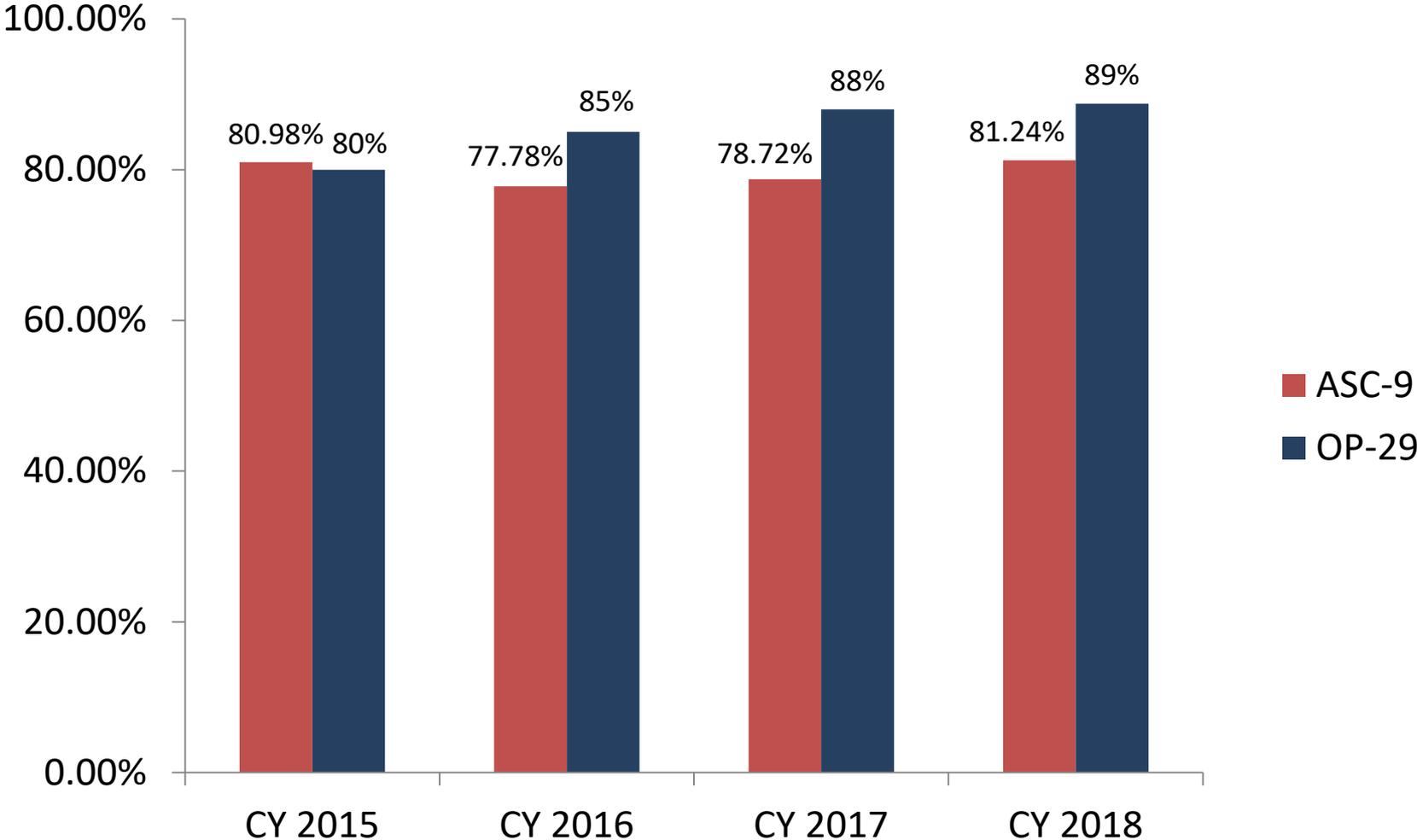
ASC-9 Rate by State for 2018

National ASC-9 Rate: 81.24%



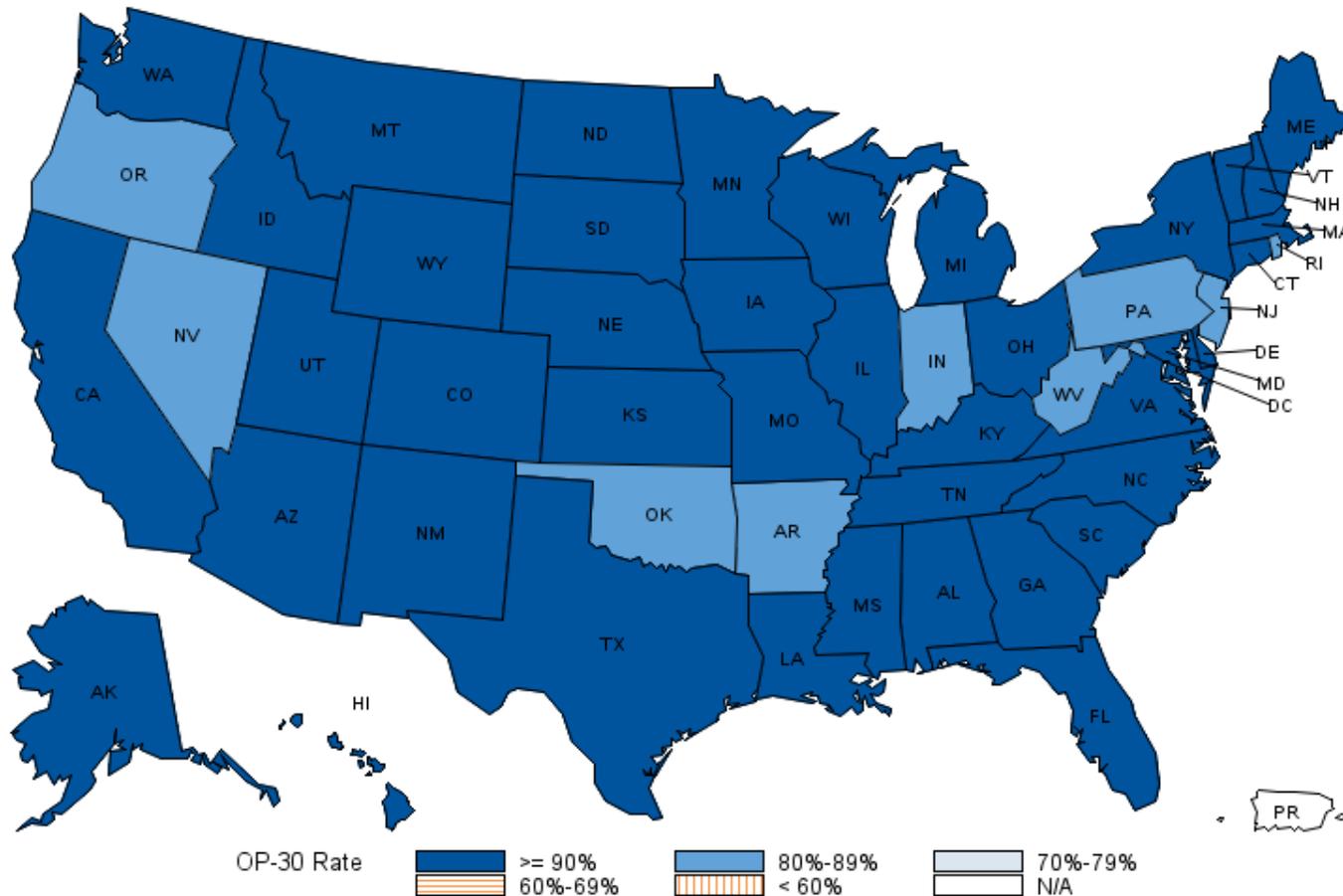
Displayed are unofficial preliminary data and may differ from data reported on Hospital Compare.

Appropriate Follow-Up Interval for Normal Colonoscopy in Average Risk Patients Measure Comparison



OP-30 Rate by State for 2018

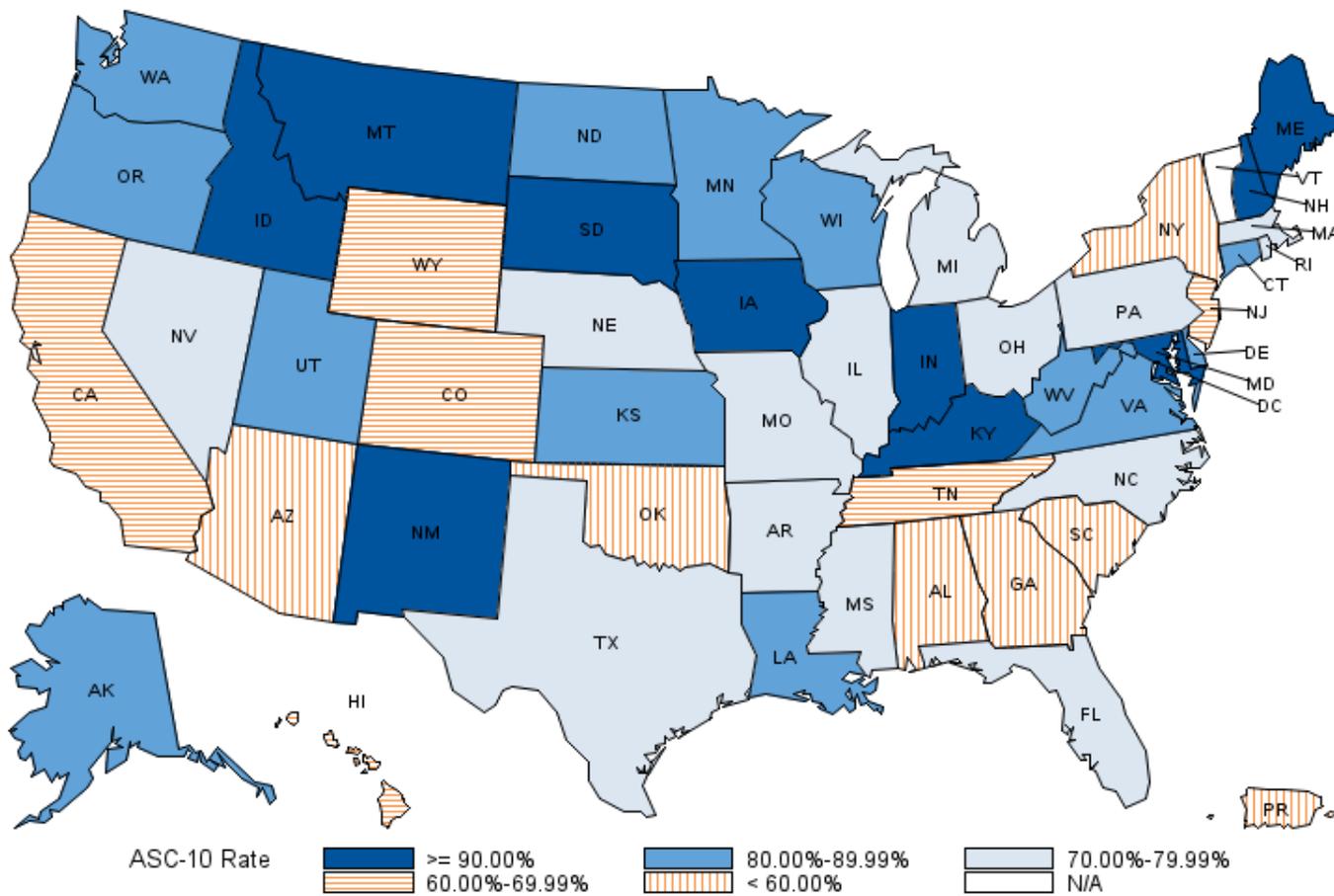
National OP-30 Rate: 93%



Displayed are unofficial preliminary data and may differ from data reported on Hospital Compare.

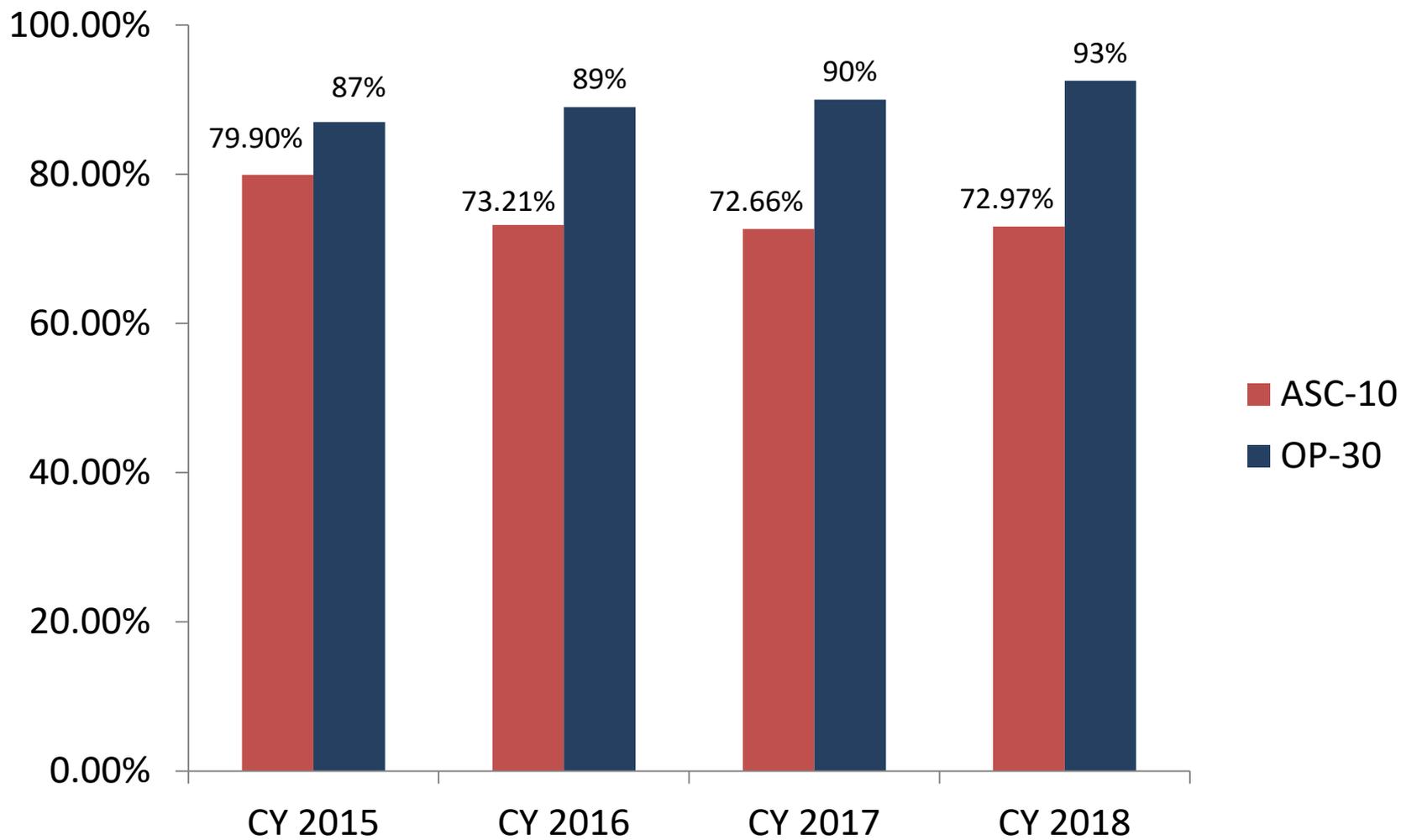
ASC-10 Rate by State for 2018

National ASC-10 Rate: 72.97%

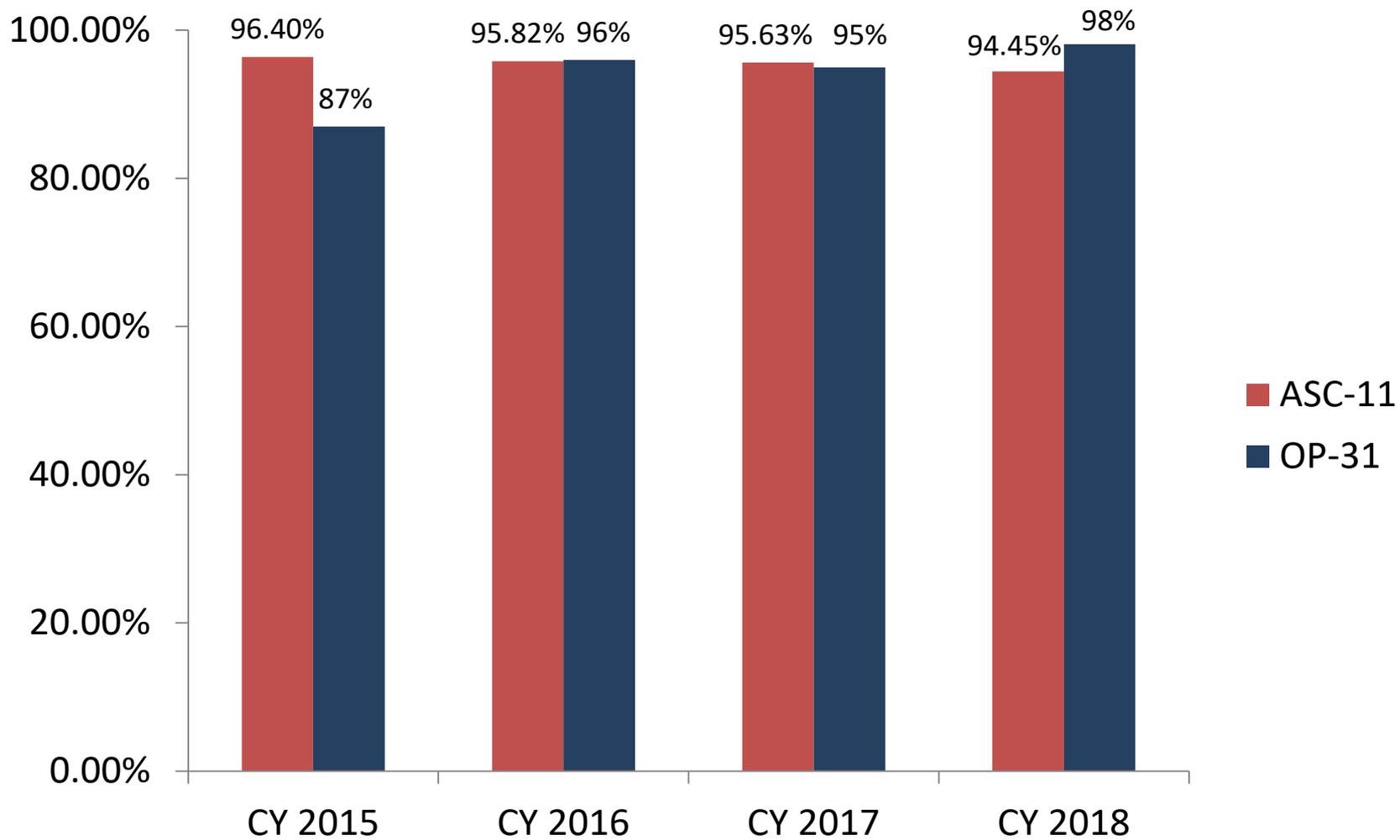


Displayed are unofficial preliminary data and may differ from data reported on Hospital Compare.

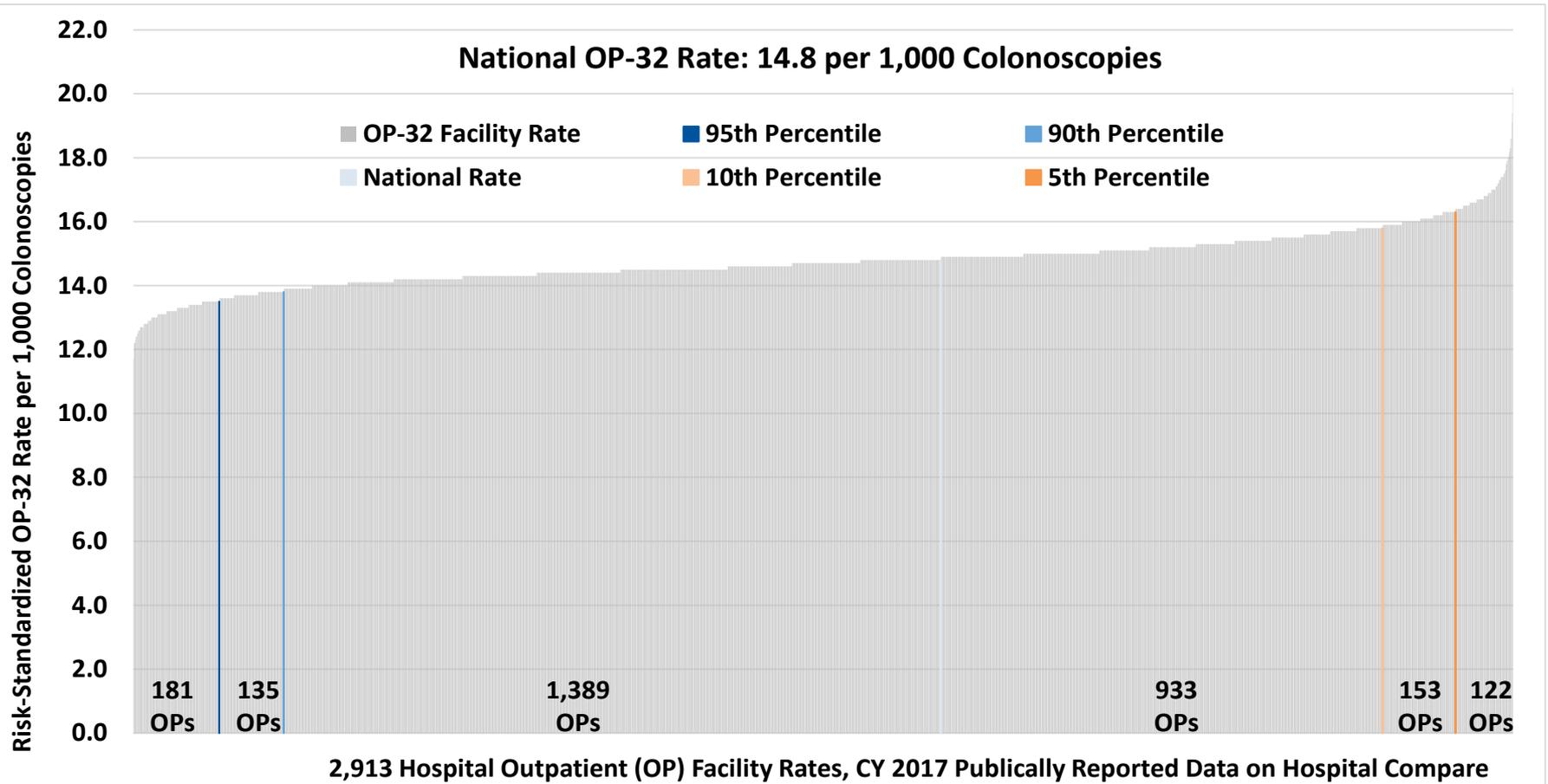
Colonoscopy Interval for Patients with a History of Adenomatous Polyps- Avoidance of Inappropriate Use Measure Comparison



Cataracts: Improvement in Patient's Visual Function within 90 Days Following Cataract Surgery (Voluntary) Measure Comparison

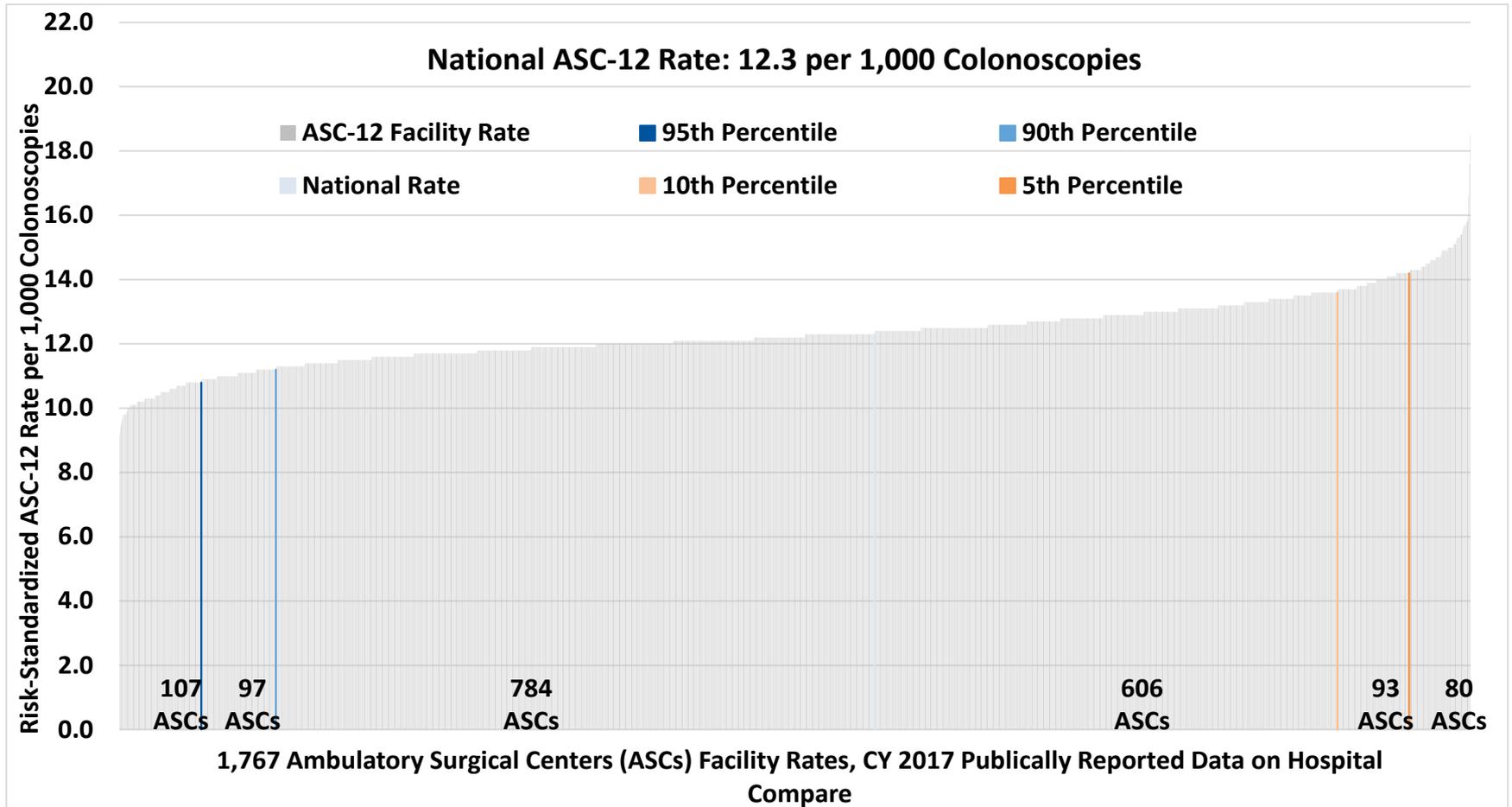


OP-32 Rates for 2017



Footnotes: 667 OPs have a footnote (1): The number of cases/patients is too few to report. 1,188 OPs have a footnote (5): Results are not available for this reporting period. 33 OPs have a footnote (7): No cases met the criteria for this measure.

ASC-12 Rates for 2017



Footnotes: 240 ASCs have a footnote (1): The number of cases/patients is too few to report. 3,227 ASCs have a footnote (5): Results are not available for this reporting period. 9 ASCs have a footnote (7): No cases met the criteria for this measure.

Hospital Compare

Locating Your Data

<https://www.medicare.gov/hospitalcompare/search.html>

Medicare.gov | **Hospital Compare**
The Official U.S. Government Site for Medicare

[Hospital Compare Home](#) [About Hospital Compare](#) [About the data](#) [Resources](#) [Help](#)

Home [+ Share](#)

You can now view Department of Defense and Veterans Health Administration hospital performance data through the search function.

Find a hospital

A field with an asterisk (*) is required.

* **Location**
Example: 45802 or Lima, OH or Ohio

Hospital name (optional)

[Search](#)



[Spotlight](#) [Tools and Tips](#) [Additional Information](#)

Your Facility

Medicare.gov | Hospital Compare

The Official U.S. Government Site for Medicare

Hospital Compare Home

About Hospital Compare

About the data

Resources

Help

Home → Hospital Results → Hospital Profile

+ Share

Select to print all information

Hospital profile

Back to Results

General information

Survey of patients' experiences

Timely & effective care

Complications & deaths

Unplanned hospital visits

Psychiatric unit services

Payment & value of care

ABC Hospital
1234 Happy Blvd.
Tampa, FL 33607



Overall rating : ★★★★★

[Learn more about the overall ratings](#)

[View rating details](#)

Distance : 3.8 miles

[Add to My Favorites](#)
[Map and directions](#)

General information

- Hospital type : Acute Care Hospitals
- Provides emergency services : Yes
- Able to receive lab results electronically : Yes
- Able to track patients' lab results, tests, and referrals electronically between visits : Yes
- Uses outpatient [safe surgery checklist](#) : Yes
- Uses inpatient [safe surgery checklist](#) : Yes
- Uses hospital survey on patient safety culture : Yes

Next Generation

This new interface:

- Provides a universal platform across multiple programs
- Is consistent across programs
- Aligns with Hospital Compare

Select: Next Generation

Choose Your QualityNet Destination

Please select your QualityNet destination to reach the correct login screen for your QualityNet portal.

Select Your QualityNet Destination 

- Select Your QualityNet Destination
- Secure File Transfer
- CMS Data Element Library
- End-Stage Renal Disease Quality Reporting System
- Ambulatory Surgical Center Quality Reporting Program
- PPS-Exempt Cancer Hospital Quality Reporting Program
- Inpatient Hospital Quality Reporting Program
- Inpatient Psychiatric Facility Quality Reporting Program
- Outpatient Hospital Quality Reporting Program
- Quality Improvement Organizations
- CMS Business Intelligence Center
- HQR Next Generation**

Select Your Hospital

Centers for Medicaid and Medicare Services

Select Facility

Home

Facility List

The table below displays all facilities in the Hospital Quality Reporting System. From here, you can search by organization name or CCN to select an organization, or sort and select from the results below.



Search

123456



Reset

Choose Public Reporting

CMS.gov | QualityNet Logout

ABC Hospital - XXXXXXXXXX

New

 Public Reporting
[Preview of Hospital Compare data prior to public display.](#)

→

Landing Page

ABC Hospital

Home

ADAMS1 | Logout

Star Rating

Measure Data

Star Rating Preview: ★★☆☆☆☆

Summary Score: -0.78

Facility Details

Type of Facility: **Mock Facility**

Type of Ownership: **Mock Ownership**

Emergency Service: **Mock Emergency Service**

Measure Score Groups

+ Effectiveness of Care

Performance:
Average

+ Patient Experience

Performance:
Worse

Do you know how your Star Ratings are calculated by Hospital Compare?

[Learn More](#)

Measure Page Overview

The screenshot shows the CMS.gov QualityNet interface for ABC Hospital. At the top left, the CMS.gov logo and QualityNet text are visible. The main header area features the hospital name 'ABC Hospital' in large white text on a dark blue background. Below the header, there are navigation links for 'Home' and 'ADAMS1 | Logout'. A secondary navigation bar contains two tabs: 'Star Rating' and 'Measure Data', with 'Measure Data' being the active tab. The main content area is titled 'Measure Data' and includes a brief instruction: 'Explore your measure data benchmarks for the current or previous release period(s). Use the filters below to refine your feedback, and access supplemental info for any value with the info icon (i) or an asterisk (*).' Below this instruction is an 'Export Data' button. A filter bar contains four sections: 'Search' with a text input field, 'Release' with a dropdown menu, 'Level' with a dropdown menu showing 'Select', and 'Performance' with a dropdown menu showing 'Select'. A 'Clear Filters' button is located to the right of the filter bar. Below the filter bar, there are three expandable measure categories, each with a plus sign icon: '+ Survey of Patients' Experience', '+ Timely and Effective Care', and '+ Structural Measures'.

Summary

- Evaluate your preview report
- Access your publicly displayed data
- Compare your data to other hospitals
 - Use available tools to evaluate, implement changes, and improve quality
- Continue on your successful path

Questions



Thank You for Participating!

Please contact the Outpatient Quality Program Systems and Stakeholder Support team if you have any questions:

- Submit questions online through the QualityNet Question & Answer Tool at www.qualitynet.org

Or

- Call directly at 866.800.8756.

Continuing Education Approval

This program has been approved for 1.0 continuing education (CE) unit for the following professional boards:

- Florida Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling
- Florida Board of Nursing Home Administrators
- Florida Council of Dietetics
- Florida Board of Pharmacy
- Board of Registered Nursing (Provider #16578)
 - It is your responsibility to submit this form to your accrediting body for credit.

CE Credit Process

- Complete the ReadyTalk® survey that will pop up after the webinar, or wait for the survey that will be sent to all registrants within the next 48 hours.
- After completion of the survey, click “Done” at the bottom of the screen.
- Another page will open that asks you to register in HSAG’s Learning Management Center.
 - This is separate from registering for the webinar. If you have not registered at the Learning Management Center, you will **not** receive your certificate.
 - Please use your **personal** email so you can receive your certificate.
 - Healthcare facilities have firewalls that block our certificates.

CE Certificate Problems?

- If you do not immediately receive a response to the email you used to register in the Learning Management Center, a firewall is blocking the survey link.
- Please go back to the New User link and register your personal email account.
- If you continue to have problems, please contact Artrina Sturges at asturges@hsag.com.

CE Credit Process: Survey

No

Please provide any additional comments

10. What is your overall level of satisfaction with this presentation?

Very satisfied

Somewhat satisfied

Neutral

Somewhat dissatisfied

Very dissatisfied

If you answered "very dissatisfied", please explain

11. What topics would be of interest to you for future presentations?

12. If you have questions or concerns, please feel free to leave your name and phone number or email address and we will contact you.

Done

Powered by [SurveyMonkey](#)
Check out our [sample surveys](#) and create your own now!

CE Credit Process

Thank you for completing our survey!

Please click on one of the links below to obtain your certificate for your state licensure.

You must be registered with the learning management site.

New User Link:

<https://lmc.hshapps.com/register/default.aspx?ID=da0a12bc-db39-408f-b429-d6f6b9ccb1ae>

Existing User Link:

<https://lmc.hshapps.com/test/adduser.aspx?ID=da0a12bc-db39-408f-b429-d6f6b9ccb1ae>

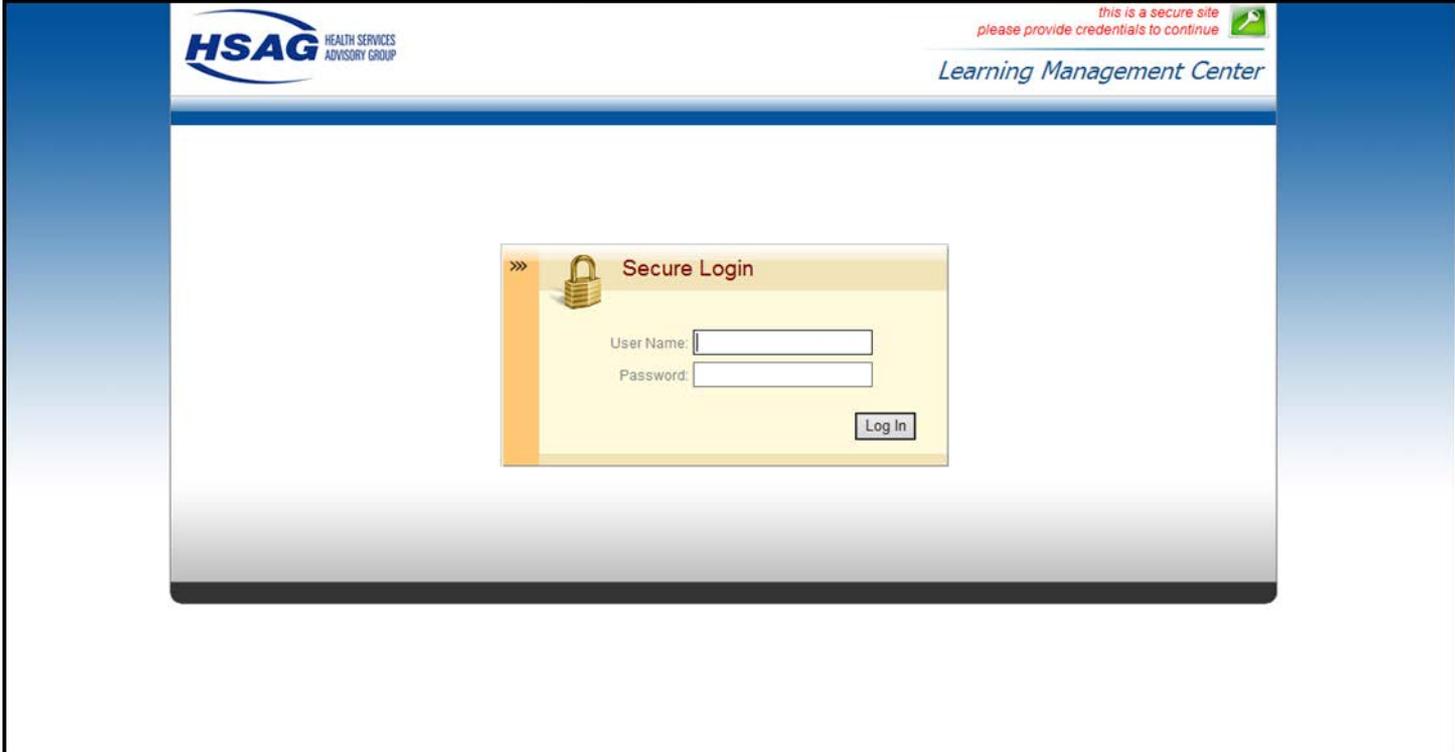
Note: If you click the 'Done' button below, you will not have the opportunity to receive your certificate without participating in a longer survey.

Done

CE Credit Process: New User

The screenshot shows a web browser window displaying the registration page for a new user. The page features the HSAG logo (Health Services Advisory Group) in the top left corner. In the top right corner, there is a security notice: "this is a secure site please provide credentials to continue" with a small green padlock icon. Below this, the text "Learning Management Center" is displayed. The main heading of the page is "Learning Center Registration: OQR: 2015 Specifications Manual Update - 1-21-2015". The registration form includes four input fields: "First Name:", "Last Name:", "Email:", and "Phone:". The "Phone:" field has a small icon of a telephone handset. Below the input fields is a "Register" button. The entire form is set against a light blue gradient background.

CE Credit Process: Existing User



The screenshot displays the login interface for the HSAG Learning Management Center. At the top left is the HSAG logo (Health Services Advisory Group). At the top right, a security notice reads "this is a secure site please provide credentials to continue" with a lock icon. Below this is the text "Learning Management Center". The central focus is a "Secure Login" box containing a padlock icon, a "User Name:" label with an input field, a "Password:" label with an input field, and a "Log In" button.

References

- Slides 25, 26: <https://www.medicare.gov/hospitalcompare/search.html>. Accessed on August 23, 2019.
- Slides 28-32: <https://www.qualitynet.org/>. Accessed on August 23, 2019.

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