



# Checking All the Boxes: Ensuring a Successful Submission

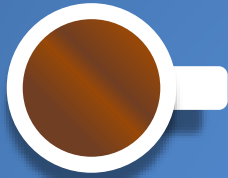
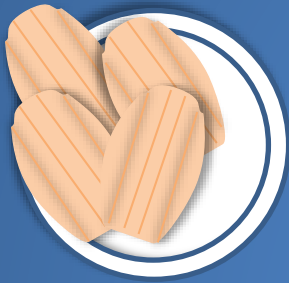
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**Dianne Glymph, MLIS**

*Project Coordinator*

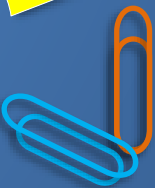
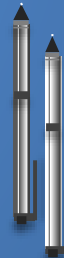
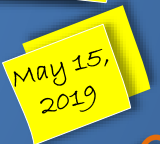
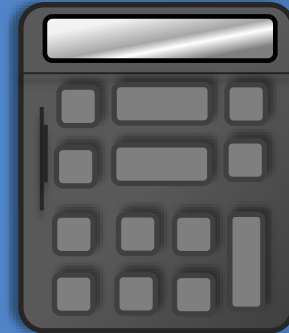
Hospital OQR Program Support Contractor

# Checking All the Boxes: Ensuring a Successful Submission



**Hospital OQR  
Submission Checklist**

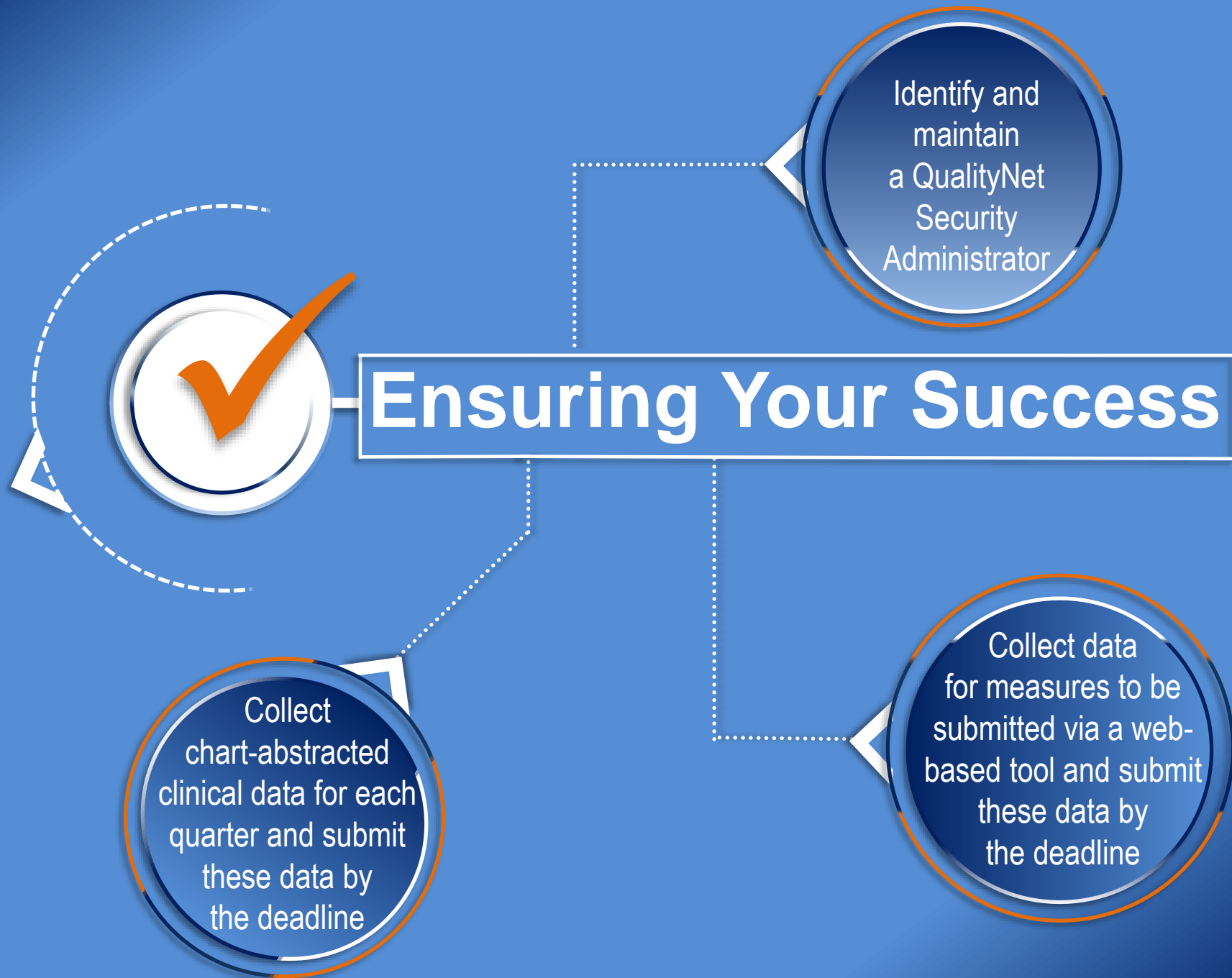
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# Learning Objectives

At the conclusion of this presentation, attendees will be able to:

- List the measures to be reported by the next submission deadline.
- Identify at least two reports which providers can run to check their submission status.
- Access the website that allows providers to self-check the submission of their web-based measures.

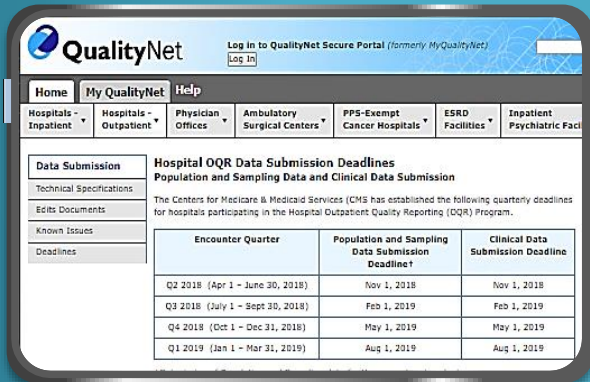


# Must-Do Checklist

- ✓ Identify and maintain a QualityNet Security Administrator
- ✓ Collect chart-abstracted clinical data for each quarter and submit these data by the deadline
- ✓ Collect data for measures to be submitted via a web-based tool and submit these data by the deadline

Q4 2018 Data  
Due by  
May 1, 2019

# Chart-Abstracted Clinical Data



☒ Cardiac Care Measures

OP-2

OP-3

OP-5

☐ ED-Throughput

OP-18

☐ Stroke

OP-23

☐ Download CART

☐ Verify Submission

# Chart-Abstracted Measures (1 of 2)

- Cardiac Care Measures
  - **OP-2:** Fibrinolytic Therapy Received Within 30 Minutes of ED Arrival
  - **OP-3:** Median Time to Transfer to Another Facility for Acute Coronary Intervention
  - **OP-5:** Median Time to ECG

# Chart-Abstracted Measures (2 of 2)

- ED-Throughput
  - **OP-18:** Median Time from ED Arrival to ED Departure for Discharged ED Patients
- Stroke
  - **OP-23:** Head CT or MRI Scan Results for Acute Ischemic Stroke or Hemorrhagic Stroke Patients who Received Head CT or MRI Scan Interpretation Within 45 minutes of ED Arrival



# CMS Abstraction & Reporting Tool (CART)

From the QualityNet home page: [www.qualitynet.org](http://www.qualitynet.org)

The screenshot shows the QualityNet website interface. At the top, there is a header with the QualityNet logo, a login link for the Secure Portal, and a search bar. Below the header is a navigation bar with tabs for Home, My QualityNet, and Help. Under the My QualityNet tab, there is a dropdown menu with various categories: Hospitals - Inpatient, Hospitals - Outpatient, Physician Offices, Ambulatory Surgical Centers, PPS-Exempt Cancer Hospitals, ESRD Facilities, Inpatient Psychiatric Facilities, and Quality Improvement. The Hospitals - Outpatient dropdown menu is open, showing a list of links including Hospital Outpatient Quality Reporting Program, Public Reporting, E-mail Notifications, Registration, Specifications Manual, Benchmarks of Care, Measures, Overall Hospital Ratings, Data Collection (& CART), Data Submission, Data Validation, Webinars, Outpatient and Ambulatory Surgery Consumer Assessment of Healthcare Providers and Systems (OAS CAHPS), and Support Contact. A red arrow points to the 'Data Collection (& CART)' link. The main content area displays news articles and links related to the Hospital Compare Preview Reports, including a link for the 'Final Rule with Comment Period Published'. On the right side, there is a 'Log in to QualityNet Secure Portal' section with a list of links for downloading Symantec ID, portal resources, secure file transfer resources, and secure portal enrollment training. Below this is a 'Questions & Answers' section with links to various topics like Ambulatory Surgical Centers, End-Stage Renal Disease (ESRD) QIP, and PPS-Exempt Cancer Hospitals. A note at the bottom right states 'Note: First-time registration required'.

QualityNet

Log in to QualityNet Secure Portal (formerly MyQualityNet)

Log In

Home My QualityNet Help

Hospitals - Inpatient Hospitals - Outpatient Physician Offices Ambulatory Surgical Centers PPS-Exempt Cancer Hospitals ESRD Facilities Inpatient Psychiatric Facilities Quality Improvement

QualityNet Registration

- Hospitals - Inpatient
- Hospitals - Outpatient
- ASCs
- Cancer Hospitals
- ESRD Facilities
- Inpatient Psychiatric Facilities

Getting Started with QualityNet

- Registration
- Sign-In Instructions
- Security Standards
- Password Reset
- QualityNet Security Policy

Join Listserv

Sign up for Newsletters and Discussions

Known Issues

- Hospital Reporting
- Inpatient

Hospital Outpatient Quality Reporting Program

Public Reporting

E-mail Notifications

Registration

Specifications Manual

Benchmarks of Care

Measures

Overall Hospital Ratings

Data Collection (& CART)

Data Submission

Data Validation

Webinars

Outpatient and Ambulatory Surgery Consumer Assessment of Healthcare Providers and Systems (OAS CAHPS)

Support Contact

More News »

July 2019 Hospital Compare Preview Reports

The Hospital Quality Reporting (HQR) system, and in direct response to the community, the Centers for Medicare & Medicaid Services (CMS) made reports to enhance the user experience and enable users to make better and more reported data. The login process has been streamlined, star ratings have been a new way of viewing and searching preview data has been developed. Data tailored for specific needs and compared "at-a-glance" with footnote and on. The preview data will be reported on the CMS Hospital Compare website, where providers and the public can review quality of care indicators for participating hospitals.

Log in to QualityNet Secure Portal

Login

- Download Symantec ID (**required** for login)
- Portal Resources
- Secure File Transfer Resources
- Secure Portal Enrollment Training, WMV

Questions & Answers

- Ambulatory Surgical Centers
- End-Stage Renal Disease (ESRD) QIP
- Hospitals - Inpatient
- Hospitals - Outpatient
- Inpatient Psychiatric Facilities
- PPS-Exempt Cancer Hospitals

Note: First-time registration required

Final Rule with Comment Period Published

New Preview User Interface for the Hospital Compare Preview Period, Refresh of Data and Other Important Updates

Final Rule with Comment Period Now on Display

Instructions for Quality Program participants in FEMA disaster areas in North Carolina, Virginia affected by Hurricane Florence

Instructions for Hospital OQR Program CY 2020 validation

Instructions for FY 2019 Readmissions Reduction Program; Review and Corrections period

Proposed Rule published, open for comment

Final FY 2019 Percentage Payment Summary Report now available

# Submission Dates: Clinical Data

## Calendar Year (CY) 2020 Payment Determination

Reporting Period	Encounter Quarter	Submission Deadline
April 1—June 30, 2018	Q2 2018	November 1, 2018
July 1—September 30, 2018	Q3 2018	February 1, 2019
October 1—December 31, 2018	Q4 2018	May 1, 2019
January 1—March 31, 2019	Q1 2019	August 1, 2019

# Checking Your Submission

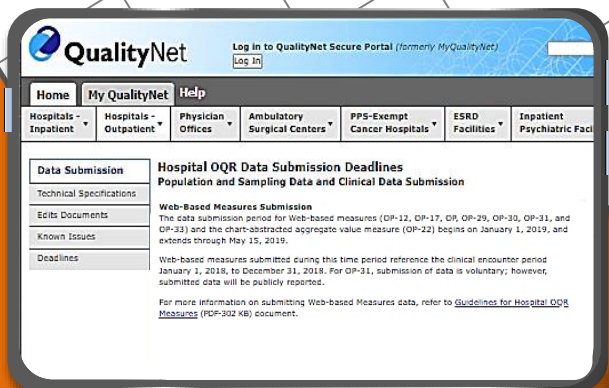
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To check your submission, view reports:

- Provider Participation Report (PPR)
- Submission Detail Report
- Submission Summary Report

Hospital OQR Program Calendar

Web-Based  
Measures  
Due by  
May 15, 2019



# Web-Based Measures

☒ Measures Submitted using a Web-Based Tool

OP-12

OP-17

OP-22

OP-29

OP-30

OP-31

OP-33

# Measures Submitted Using a Web-Based Tool (1 of 2)

- **OP-12:** The Ability for Providers with HIT to Receive Laboratory Data Electronically Directly into their ONC-Certified EHR System as Discrete Searchable Data
- **OP-17:** Tracking Clinical Results between Visits
- **OP-22:** Left Without Being Seen

# Measures Submitted Using a Web-Based Tool (2 of 2)

- **OP-29:** Appropriate Follow-up Interval for Normal Colonoscopy in Average Risk Patients
- **OP-30:** Colonoscopy Interval for Patients with a History of Adenomatous Polyps—Avoidance of Inappropriate Use
- **OP-31:** Cataracts: Improvement in Patient's Visual Function within 90 Days Following Cataract Surgery (voluntary)
- **OP-33:** External Beam Radiotherapy for Bone Metastases

# Submission Dates: Web-Based Measures

## CY 2020 Payment Determination

Measure	Reporting Period	Submission Dates
OP-12	January 1—December 31, 2018	January 1—May 15, 2019 <b>Last Time Reported</b>
OP-17	January 1—December 31, 2018	January 1—May 15, 2019 <b>Last Time Reported</b>
OP-22	January 1—December 31, 2018	January 1—May 15, 2019
OP-29	January 1—December 31, 2018	January 1—May 15, 2019
OP-30	January 1—December 31, 2018	January 1—May 15, 2019 <b>Last Time Reported</b>
OP-31*	January 1—December 31, 2018	January 1—May 15, 2019
OP-33	January 1—December 31, 2018	January 1—May 15, 2019

\* Voluntary

# QualityNet's Secure Portal

The screenshot shows the QualityNet Secure Portal homepage. At the top left is the QualityNet logo. To its right is the text "Log in to QualityNet Secure Portal (formerly MyQualityNet)" with a "Log In" button below it, which is pointed to by a red arrow. Further right is a search bar. Below the header is a navigation bar with tabs for "Home", "My QualityNet", and "Help". Under "My QualityNet" is a row of dropdown menus for various facility types: Hospitals - Inpatient, Hospitals - Outpatient, Physician Offices, Ambulatory Surgical Centers, PPS-Exempt Cancer Hospitals, ESRD Facilities, Inpatient Psychiatric Facilities, and Quality Improvement. The main content area is divided into three columns. The left column contains "QualityNet Registration" (with links for Hospitals - Inpatient, Hospitals - Outpatient, ASCs, Cancer Hospitals, ESRD Facilities, and Inpatient Psychiatric Facilities) and "Getting Started with QualityNet" (with links for Registration, Sign-In Instructions, Security Statement, and Password Rules). The middle column features "QualityNet News" with a "More News »" link, a headline "CMS Releases February 2019 Hospital Compare Preview Reports" with a detailed paragraph and a "Full Article »" link, and a "Headlines" section with a link "CY 2019 OPPS/ASC Final Rule with Comment Period Published". The right column has "Log in to QualityNet Secure Portal" with a "Login" button (pointed to by a red arrow) and a list of links: "Download Symantec ID (required for login)", "Portal Resources", "Secure File Transfer Resources", and "Secure Portal Enrollment Training, WMV". At the bottom right is a "Questions & Answers" section with a link "Ambulatory Surgical".

**QualityNet**

Log in to QualityNet Secure Portal (formerly MyQualityNet)

Log In

Home My QualityNet Help

Hospitals - Inpatient Hospitals - Outpatient Physician Offices Ambulatory Surgical Centers PPS-Exempt Cancer Hospitals ESRD Facilities Inpatient Psychiatric Facilities Quality Improvement

**QualityNet Registration**

- Hospitals - Inpatient
- Hospitals - Outpatient
- ASCs
- Cancer Hospitals
- ESRD Facilities
- Inpatient Psychiatric Facilities

**Getting Started with QualityNet**

- Registration
- Sign-In Instructions
- Security Statement
- Password Rules

**QualityNet News** [More News »](#)

**CMS Releases February 2019 Hospital Compare Preview Reports**

In an effort to modernize the Hospital Quality Reporting (HQR) system, and in direct response to feedback from the user community, the Centers for Medicare & Medicaid Services (CMS) made changes to the preview reports to enhance the user experience and enable users to make better and more meaningful use of reported data. The login process has been streamlined, star ratings have been prioritized, and an entirely new way of viewing and searching preview data has been developed. Data can be refined and filtered for specific needs and compared "at-a-glance" with footnote and supplemental information. The preview data will be reported on the CMS Hospital Compare website, where Medicare beneficiaries and the public can review quality of care indicators for participating hospitals and facilities.

[Full Article »](#)

**Headlines**

- [CY 2019 OPPS/ASC Final Rule with Comment Period Published](#)

**Log in to QualityNet Secure Portal**

Login

- Download Symantec ID (**required** for login)
- Portal Resources
- Secure File Transfer Resources
- Secure Portal Enrollment Training, WMV

**Questions & Answers**

- Ambulatory Surgical



# Choose Your Program

CMS.gov | QualityNet

## Choose Your QualityNet Destination

Please select your QualityNet destination to reach the correct login screen for your QualityNet portal.

Outpatient Hospital Quality Reporting Program

Let's Go

Cancel

# Choose Your Option

The screenshot shows the CMS QualityNet website interface. At the top, the CMS.gov logo and 'QualityNet' text are visible. Below this is a navigation bar with 'Home', 'Quality Programs', 'My Reports', and 'Help' dropdown menus. The 'Quality Programs' menu is open, displaying a list of options: 'Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR' (highlighted with a red border), 'End Stage Renal Disease Quality Reporting System', 'Quality Improvement Organizations', 'QMARS - Quality Management and Review System', 'Quality Improvement and Evaluation System', and 'Data Element Library'. To the left of the menu, there is a 'Welcome' message and a brief description of QualityNet. Below the menu, there is a section titled 'To Request Access' with a link to the 'QualityNet Help Desk'. At the bottom, there is a section titled 'Quality Programs' with a link to 'To access your program use the menu above or links below:' followed by a list of the same options as the dropdown menu.

**CMS.gov QualityNet**

Home ▾ Quality Programs ▾ My Reports ▾ Help ▾

Home>

Welcome

QualityNet S... provides healthcare providers and other... exchange between... Stage Renal Dise...

**Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR**

End Stage Renal Disease Quality Reporting System

Quality Improvement Organizations

QMARS - Quality Management and Review System

Quality Improvement and Evaluation System

Data Element Library

To Request Access

If you need further assistance or have questions concerning your accessibility settings contact the **QualityNet Help Desk**

Quality Programs

To access your program use the menu above or links below:

Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR  
End Stage Renal Disease Quality Reporting System  
Quality Improvement Organizations  
QMARS - Quality Management and Review System  
Quality Improvement and Evaluation System  
Data Element Library

# Manage Measures

## Quality Reporting System: My Tasks

### Hospital Reporting Inpatient / Outpatient

View / Edit Population and Sampling

### Manage Measures

View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA)

### Manage Security

Manage Multifactor Cred  
My Account

### Manage Notice of Participation

View/Edit Notice of Participation, Contacts, Campuses

### Report Authorization

View/Request/Approve Access

### Vendor Authorizati

Authorize Vendors to Sub

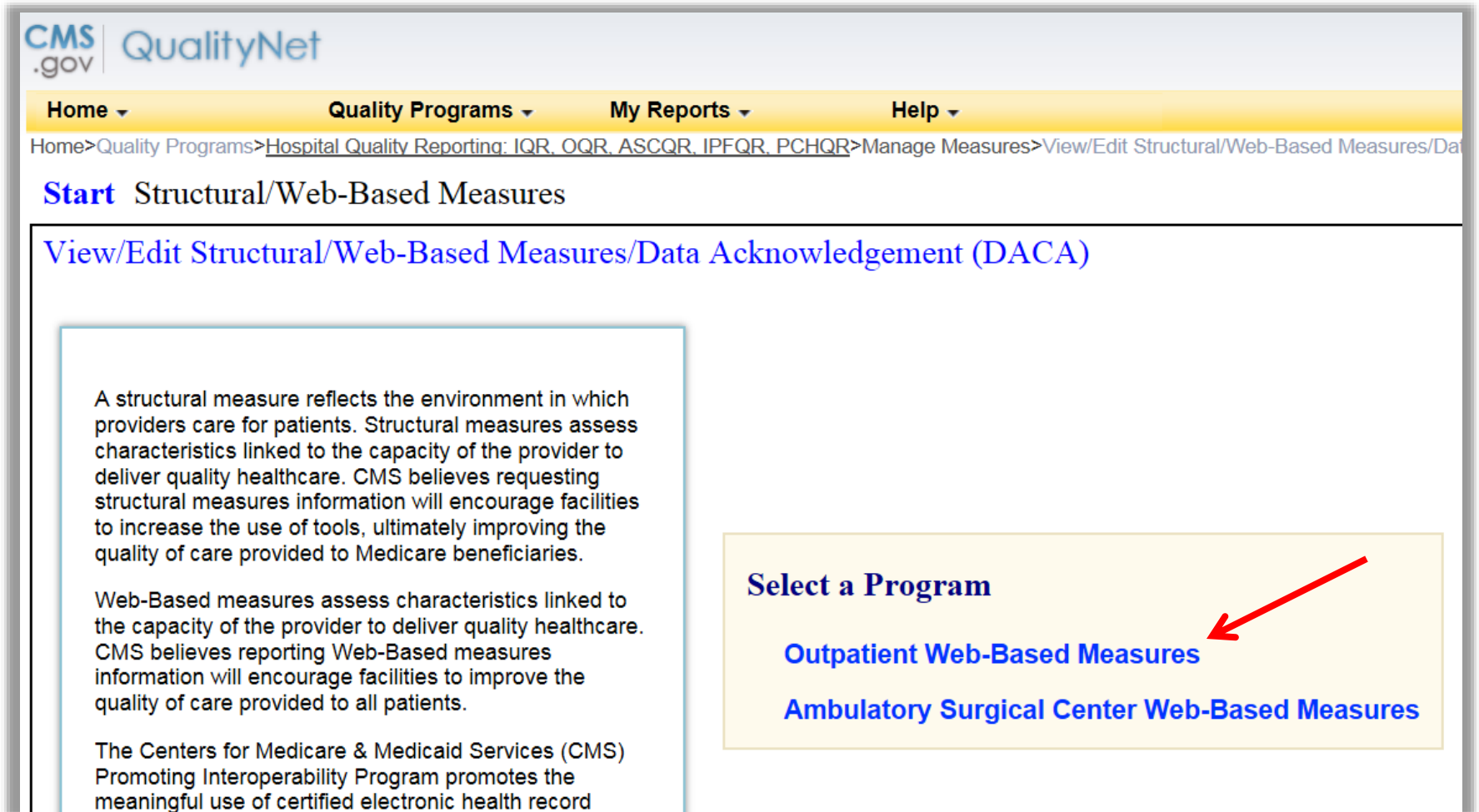
### Hospital Reporting Inpatient

View / Edit Measure Designation

### Hospital Reporting External Files

External Files Online Tool

# Select a Program



The screenshot shows the CMS QualityNet website interface. At the top is the CMS.gov logo and the QualityNet header. Below this is a navigation bar with links for Home, Quality Programs, My Reports, and Help. A breadcrumb trail indicates the current path: Home > Quality Programs > Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR > Manage Measures > View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA). The main content area is titled 'Start Structural/Web-Based Measures' and 'View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA)'. On the left, there is a text box explaining structural and web-based measures. On the right, a yellow box titled 'Select a Program' contains two links: 'Outpatient Web-Based Measures' and 'Ambulatory Surgical Center Web-Based Measures'. A red arrow points to the 'Outpatient Web-Based Measures' link.

**CMS.gov QualityNet**

Home ▾ Quality Programs ▾ My Reports ▾ Help ▾

Home>Quality Programs>Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR>Manage Measures>View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA)

**Start** Structural/Web-Based Measures

View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA)

A structural measure reflects the environment in which providers care for patients. Structural measures assess characteristics linked to the capacity of the provider to deliver quality healthcare. CMS believes requesting structural measures information will encourage facilities to increase the use of tools, ultimately improving the quality of care provided to Medicare beneficiaries.

Web-Based measures assess characteristics linked to the capacity of the provider to deliver quality healthcare. CMS believes reporting Web-Based measures information will encourage facilities to improve the quality of care provided to all patients.

The Centers for Medicare & Medicaid Services (CMS) Promoting Interoperability Program promotes the meaningful use of certified electronic health record

**Select a Program**

**Outpatient Web-Based Measures**

**Ambulatory Surgical Center Web-Based Measures**

# Payment Year

**CMS** | QualityNet  
.gov

Home ▾ Quality Programs ▾ My Reports ▾ Help ▾

Home>Quality Programs>Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR>Manage Measures>View/Edit Structural/Web-Based Measures

**Start** Structural/Web-Based Measures

### Outpatient Web-Based Measures

Web-Based measures assess characteristics linked to the capacity of the provider to deliver quality healthcare. CMS believes reporting Web-Based measures information will encourage facilities to improve the quality of care provided to all patients.


\* **Payment Year:**  ▾

Please select a Payment Year

**Continue**

For Paperwork Reduction Act Notice, see Specifications Manual.

# Select the Measure

 QualityNet

Home ▾Quality Programs ▾My Reports ▾Help ▾

Home>Quality Programs>Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR>Manage Measures>View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA)

**Start** Structural/Web-Based Measures

Outpatient Web-Based Measures

**Submission Period**  
01/01/2019 - 05/15/2019

**With Respect to Reporting Period**  
01/01/2018 - 12/31/2018

Web-Based Measures | PY 2020

Provider ID	OP-12	OP-17	OP-22	OP-29	OP-30	OP-31	OP-33
123456	Incomplete	Incomplete	Incomplete	Incomplete	Incomplete	Incomplete	Incomplete

# Enter Your Data

## OP-29: Endoscopy/Polyp Surveillance: Appropriate Follow-up Interval for Normal Colonoscopy in Average Risk Patients

### Population (Not Required)

What was your hospital's Total Population?

0

What was your hospital's sample size?

0

What was your hospital's sampling frequency?

- ☐ Monthly
- ☐ Quarterly
- ☐ Not Sampled
- ☒ N/A - Submission not required

### Numerator

\* Patients who had a recommended follow-up interval of at least 10 years for repeat colonoscopy documented in their colonoscopy report

0

### Denominator

\* All patients aged 50 years and older receiving screening colonoscopy without biopsy or polypectomy

0

# Check Your Submission

[www.qualityreportingcenter.com](http://www.qualityreportingcenter.com)



Events Calendar

Inpatient

Outpatient

ASC

QIN-QIO



Welcome to the Hospital Inpatient and Outpatient Quality Reporting Outreach and Education Support Programs. Here you will find resources to assist hospitals, inpatient psychiatric facilities, PPS-exempt cancer hospitals, and ambulatory surgical centers with quality data reporting.

## Inpatient

- [Inpatient Overview](#)
- [Tools and Resources](#)

## Outpatient

- [Outpatient Overview](#)
- [Tools and Resources](#)
- [CCN Look-up Tools](#)



## ASC

- [ASC Overview](#)
- [Tools and Resources](#)
- [CCN/NPI Look-up Tools](#)



# Choose Lookup Tools

Hospital OQR Program	
Program Information	
Hospital Outpatient Quality Reporting 101	
Hospital OQR Program Tools and Resources	
Upcoming Events	
Archived Events	▼
Data Dashboard	▲
<b>Lookup Tools</b>	
National Maps	
Lookup Tool Archives	
Data Collection and Cart	
Data Submission	
Data Validation	
OQR Program Rule History	
OQR Times	

## Lookup Tools

### Web-Based Status Listing (PY 2020)

Please utilize the search function below for the Web-Based Measure Status Listing to determine whether your facility has completed data submission for the following measures for the Hospital Outpatient Quality Reporting (OQR) Program:

- OP-22: ED-Left Without Being Seen
- OP-29: Appropriate Follow-up Interval for Normal Colonoscopy in Average Risk Patients
- OP-30: Colonoscopy Interval for Patients with a History of Adenomatous Polyps-Avoidance of Inappropriate Use
- OP-31: Cataracts – Improvement in Patient's Visual Function within 90 Days Following Cataract Surgery
- OP-33: External Beam Radiotherapy for Bone Metastases

The Web-Based Measure Status Listing is based on the most current information submitted to the Centers for Medicare & Medicaid Services (CMS). Enter the CMS Certification Number (CCN) for your facility to receive the status of your facility's data submission for all of the web-based measures submitted via the QualityNet web-based tool as of the date indicated. However, to document that all data submission requirements for the measures are complete, please log in to the [QualityNet website](#) and print a screenshot of the data submitted for your records.

### Data Archives

Visit the [Archive](#) pages via the links below to review a previous year's web-based data submission.

### Use the Lookup Tool

Enter your facility's CMS Certification Number (CCN) into the field below. Your facility will not be visible in the database if no data have been submitted.

*Note: Data last updated April 1, 2019*

# Your Data Submission Displays

## Data Results Page

Results for CCN Submission: "123456"

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### Web-Based Measures Information:

- OP-22 Submitted: **Yes**
  - OP-29 Submitted: **Yes**
  - OP-30 Submitted: **Yes**
  - OP-31 Submitted: **Yes**
  - OP-33 Submitted: **Yes**
-

Claims-Based  
Measure  
Data

# Claims-Based Measures



## ☒ Imaging Efficiency

### Measures

OP-8

OP-10

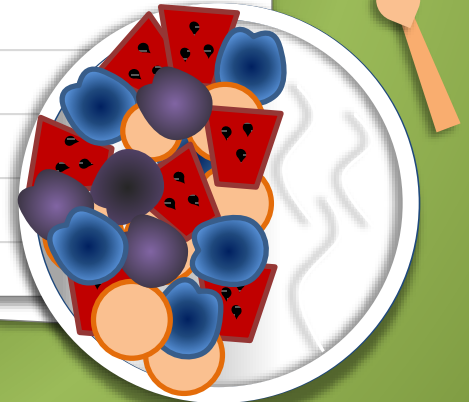
OP-13

## ☐ Outcome Measures

OP-32

OP-35

OP-36



# Claims-Based Measures (1 of 2)

## Imaging Efficiency Measures

- **OP-8:** MRI Lumbar Spine for Low Back Pain
- **OP-10:** Abdomen CT—Use of Contrast Material
- **OP-13:** Cardiac Imaging for Preoperative Risk Assessment for Non-Cardiac, Low-Risk Surgery

# Claims-Based Measures (2 of 2)

## Outcome Measures

- **OP-32:** Facility 7-Day Risk-Standardized Hospital Visit Rate after Outpatient Colonoscopy
- **OP-35:** Admissions and Emergency Department (ED) Visits for Patients Receiving Outpatient Chemotherapy
- **OP-36:** Hospital Visits after Hospital Outpatient Surgery

# Summary

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Have you successfully:

- Maintained at least one active Security Administrator?
- Submitted your quarterly clinical measure data?
- Submitted your annual web-based measures?

# Your Personal Checklist

We have:

- ☐ At least one active SA
- ☐ Completed submission of our web-based measures in QualityNet
  - ☐ Printed a copy
  - ☐ Verified our submission in the Lookup Tool
- ☐ Completed submission of our clinical data
  - ☐ Verified our submission using one of the QualityNet reports

# Assistance Available

- Call the Support Contractor at 866.800.8756.
  - We can share your screen and offer other assistance to ensure your success.
- Submit questions online through the QualityNet Questions & Answers Tool via [www.qualitynet.org](http://www.qualitynet.org).



# Questions



# References

- Slides 9, 16: [www.qualitynet.org](http://www.qualitynet.org). Accessed on February 28, 2019.
- Slide 17-23: [https://cportal.qualitynet.org/QNet/pgm\\_select.htm](https://cportal.qualitynet.org/QNet/pgm_select.htm). Accessed on February 28, 2019.
- Slide 24: [www.qualityreportingcenter.com](http://www.qualityreportingcenter.com). Accessed on April 3, 2019.
- Slides 25–26: <https://www.qualityreportingcenter.com/en/hospital-oqr-program/data-dashboard/lookup-tools/>. Accessed on April 3, 2019.

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