



Outpatient Quality Reporting Program

Support Contractor

OQR: Checking All the Boxes: Ensuring a Successful Submission

Questions & Answers

Moderator:

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- Question:** Is there a presentation like this for Inpatient Quality Reporting (IQR)? I would really like it if there is.
- Answer:** Thank you for your feedback. We can certainly pass your interest along to IQR.
- Question:** Is this presentation being recorded? We would like to watch again.
- Answer:** Yes, you can go to our website at www.qualityreportingcenter.com under the Archived Events tab for Outpatient at a later date to review this recording at your convenience. You can also find the presentation slides and a word-for-word transcript.
- Question:** If the measure is not required for Critical Access Hospitals (CAHs), do we enter zeros and check N/A, submission not required?
- Answer:** Any data submitted by CAHs is voluntary for this program. You are not required to submit data, although it is encouraged.
- Question:** To clarify, do we need to enter zeros in every field, or do we only need to enter the zeros in the mandatory fields that have the red asterisks? For example, for OP-29, the numerator and denominator fields are the only fields that have the red asterisk.



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- Answer:** The population fields are voluntary, although we encourage the entry of data. However, you will need to enter data in all fields that have the red asterisk. If your facility does not have any cases that meet the measure criteria for a measure, you will enter zeros.
- Question:** Is OP-33 a required web-based measure to be reported by all facilities?
- Answer:** Yes, OP-33 is required for this program. If your hospital does not have any cases that meet the measure criteria, please enter zeros.
- Question:** How do you check the information that is due May 1, 2019?
- Answer:** Once you submit your data, you should receive two emails from QualityNet. One will state you entered data; the second will notify you of the number of cases accepted and rejected. Additionally, you can run the reports in the QualityNet Secure Portal to verify your information crossed over.
- Question:** When checking the data results page to assure/verify the web-based measures were submitted successfully, there is not a submission quarter date as proof it's the current submission date.
- Answer:** That is correct. There are no quarters noted, as web-based measures are reported annually. At the top of the Lookup Tool page, it will refer to the Payment Year (PY) in which you are reporting for. Currently, you are reporting web-based measures for PY 2020.