Welcome!

- **Audio for this event is available via ReadyTalk® Internet streaming.**

- **No telephone line is required.**

- **Computer speakers or headphones are necessary to listen to streaming audio.**

- **Limited dial-in lines are available. Please send a chat message if needed.**

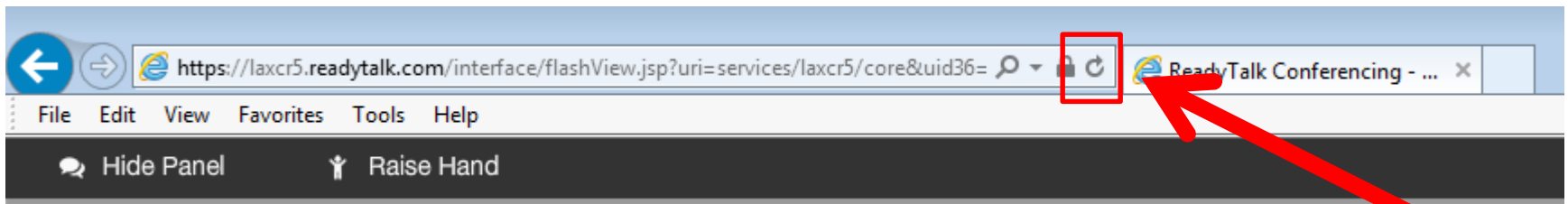- **This event is being recorded.**

Troubleshooting Audio

Audio from computer speakers breaking up?

Audio suddenly stop?

Click the Refresh icon
**-or-**
Click F5

F5 Key
Top Row of Keyboard

https://laxcr5.readytalk.com/interface/flashView.jsp?uri=services/laxcr5/core&uid36=

ReadyTalk Conferencing - ...

File   Edit   View   Favorites   Tools   Help

Hide Panel   Raise Hand

Location of Buttons

Refresh

Troubleshooting Echo

- **Hear a bad echo on the call?**
- **Echo is caused by multiple browsers/tabs open to a single event (multiple audio feeds).**
- **Close all but one browser/tab and the echo will clear.**
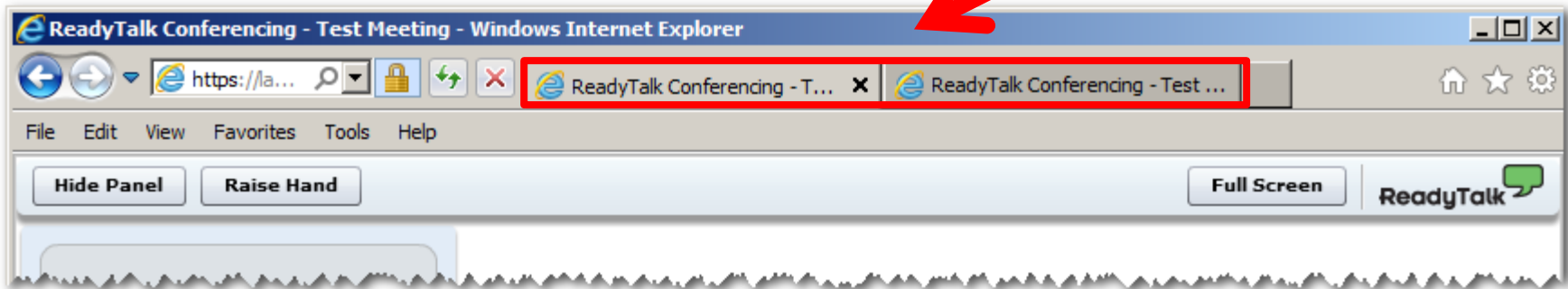
Example of Two Browsers/Tabs open in Same Event

Submitting Questions

Type questions in the "Chat with presenter" section, located in the bottom-left corner of your screen.

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Today's Presentation

Chat with presenter

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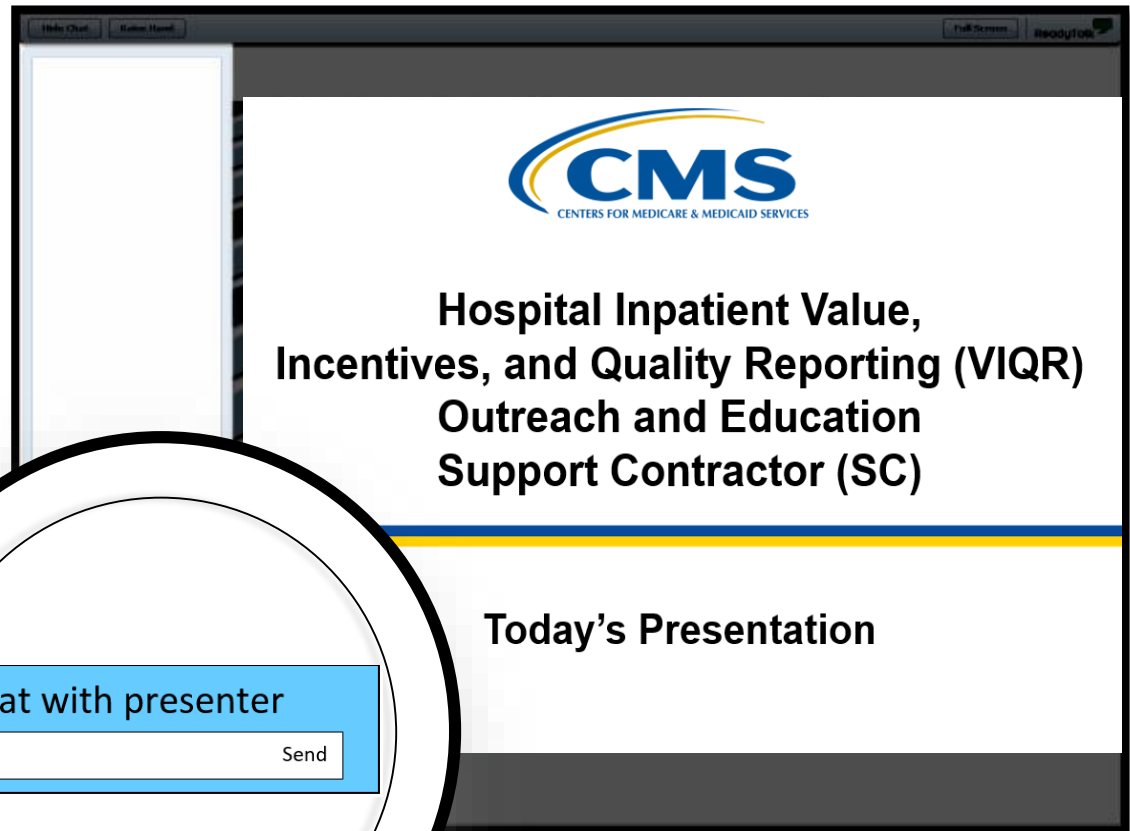
PPS-Exempt Cancer Hospital Quality Reporting (PCHQR) Program:
Overview of Administrative Requirements

Lisa Vinson, BS, BSN, RN
Program Lead
PPS-Exempt Cancer Hospital Quality Reporting (PCHQR) Program
Hospital Inpatient Value, Incentives, and Quality Reporting (VIQR)
Outreach and Education Support Contractor (SC)

January 24, 2018

Acronyms and Abbreviations

CAUTI	Catheter-Associated Urinary Tract Infection	**MRSA**	Methicillin-Resistant *Staphylococcus aureus*
CCN	CMS Certification Number	**NHSN**	National Healthcare Safety Network
CDC	Centers for Disease Control and Prevention	**NOP**	Notice of Participation
CDI	*Clostridium difficile* infection	**PCH**	PPS-Exempt Cancer Hospital
CLABSI	Central Line-Associated Bloodstream Infection	**PCHQR**	PPS-Exempt Cancer Hospital Quality Reporting
CMS	Centers for Medicare & Medicaid Services	**PPS**	Prospective Payment System
CST	Cancer-Specific Treatment	**Q**	Quarter
DACA	Data Accuracy and Completeness Acknowledgement	**QRC**	*Quality Reporting Center*
ECE	Extraordinary Circumstances Exception	**SA**	Security Administrator
HAI	Hospital-Acquired Infection	**SC**	Support Contractor
HCAHPS	Hospital Consumer Assessment of Healthcare Providers and Systems	**SSI**	Surgical Site Infection
HCP	Healthcare Personnel	**VIQR**	Value, Incentives, and Quality Reporting

Purpose

This presentation will provide an overview of the PCHQR Program's administrative requirements.

Objectives

Upon completion of this event, participants will be able to demonstrate an understanding of the PCHQR Program's administrative requirements, as evidenced by the following:

- Obtaining a *QualityNet* user account

- Maintaining an active SA

- Verifying the status of the NOP

- Completing the DACA

QualityNet User Account

QualityNet Registration Process

- To participate and submit data for reporting in the PCHQR Program, facilities must:
  - o Obtain a *QualityNet* user account.
  - o Register for access to the *QualityNet Secure Portal.*
- This mandatory registration process is used to maintain the confidentiality and security of healthcare information and data transmitted via the *QualityNet Secure Portal.*
- This CMS-approved site for secure healthcare quality data exchange enables facility reporting.

PCHQR Program
QualityNet Registration

PCHQR Program *QualityNet* Registration

QualityNet Secure Portal

- The *QualityNet Secure Portal* houses various applications for CMS quality reporting programs.

- All users requesting access to the *QualityNet Secure Portal* must be individually approved and verified.

- For access to the *QualityNet Secure Portal*, a registered *QualityNet* user must complete the new user enrollment process.

QualityNet Secure Portal
New User Enrollment

QualityNet Secure Portal New User Enrollment

Accessing *QualityNet Secure Portal* Resources

Available Resources

QualityNet Secure Portal Resources

Resources

QualityNet Secure Portal

The QualityNet Secure Portal (QSP) houses various applications for the Centers for Medicare & Medicaid Services (CMS) quality reporting programs. The following links provide enrollment, registration and user information for Secure Portal applications:

Portal Enrollment and Identity Proofing Questions
- Frequently Asked Questions (FAQs), PDF-209 KB (02/11/14)
- Identity Proofing Question Examples, PDF
- Identity Proofing Instructions (for users with multiple accounts), PDF-18 KB (06/03/14)

Pre-Submission Validation Application
- Pre-Submission Validation Application (PSVA) User Manual, PDF-2.1 (Updated 10/13/17)

Secure Portal User Guides and Training
- New User Enrollment*, WMV-19 min. (07/16/14)
- Quick Start Guides
  - QualityNet account holders, PDF-278 KB (Updated 07/18/16)
  - Non-QualityNet account holders, PDF-273 KB (Updated 07/18/16)
  - QSP Registration, PDF-576 KB (04/03/14)
- QualityNet Secure Portal (QSP) User Start-up Guide (04/20/17)
- Accessing the QSP from multiple devices, PDF-784 KB (03/18/14)

*For HQR Users only.

Secure File Transfer Resources

The following links provide user information on Secure File Transfer (SFT) functionality:

- Frequently Asked Questions (FAQs), PDF-93 KB
- SFT Known Issues, PDF-25 KB

User Manuals
- Secure File Transfer, PDF-2 MB (Updated 10/22/15)
- Secure File Transfer - Auto Route, PDF-730 KB (10/17/14)
- Secure File Transfer - Data Upload, PDF-961 KB (10/17/14)
- Secure Client, PDF-1.6 MB (10/17/14)

Overview Trainings
- **Providers**
  - Video training, 60 min.
  - Transcript, PDF-86 KB
  - Handout, PDF-2.6 MB
- **Vendors**
  - Audio training, MP3-60 min.
  - Transcript, PDF-83 KB
  - Handout, PDF-2.7 MB

QualityNet Security Administrator

SA Responsibilities

The PCH *QualityNet* SA is responsible for:

- Creating, approving, editing, and/or terminating *QualityNet* user accounts for the PCH.

- Assigning user roles for basic users within the PCH in order to ensure users' access to the secure web-based applications.

- Monitoring *QualityNet* usage at the PCH to ensure security and confidentiality are maintained.

- Serving as the point of contact at the PCH for information regarding *Quality Net.*

Getting Started with the SA Registration Process

QualityNet Home Page

SA Registration Instructions

How Do I Register as a SA?

QualityNet

Log in to QualityNet Secure Portal *(formerly MyQualityNet)*
Log In

Search

Home **My QualityNet** **Help**

| Hospitals – Inpatient | Hospitals – Outpatient | Physician Offices | Ambulatory Surgical Centers | PPS-Exempt Cancer Hospitals | ESRD Facilities | Inpatient Psychiatric Facilities | Quality Improvement |

QualityNet Security Administrator Registration
PPS-Exempt Cancer Hospitals

It is highly recommended that each organization designate **two** people as **QualityNet Security Administrators**.

To register as a QualityNet Security Administrator:

1. Download the **QualityNet Security Administrator Registration Packet** (PDF-78 KB).
2. Follow the instructions for completing the Registration Form and Authorization Form. The Registration Form. The Authorization Form must be completed by the highest level executive at your organization.
3. Mail the original, completed forms (keeping a copy for your records) to:

   QualityNet Help Desk
   12000 Ridgemont Drive
   Urbandale, IA 50323-2317

You will be notified by e-mail when registration is complete and your QualityNet account has been activated. The e-mail will also contain your **User ID**. A **Temporary Password** will be sent in a separate e-mail. You will need both to complete enrollment for access to the QualityNet Secure Portal.

Accessing the QualityNet Secure Portal
For access to the QualityNet Secure Portal, complete the **New User Enrollment Process**. (As part of the process, you'll be asked to change your password and answer a set of security questions.)

QualityNet Help Desk | Accessibility Statements | Privacy Policy | Terms of Use

Is Your SA Registration Complete?

QualityNet SA Registration Forms Checklist

Validate the following tasks have been completed to avoid delays in processing your registration:

- ✓ All required fields have been completed on the *QualityNet* Security Administrator Registration Form.

- ✓ The *QualityNet* Security Administrator Registration Form has been signed by the applicant.

- ✓ The highest-level executive at the organization has completed the *QualityNet* Security Administrator Authorization Form.

- ✓ Verify that you have obtained the correct address for mailing your completed forms. (See the table on page 2 for mailing instructions.)

- ✓ Verify that the forms are original. Photocopies and faxes of the completed forms will not be accepted.

SA 101

- It is a PCHQR Program requirement to have at least one **active** *QualityNet* SA.
  - o CMS highly recommends designating a minimum of two *QualityNet* SAs.
- The SA registration process is required for each individual user.
  - o SA rights/designations are not transferrable.

Common SA Account Statuses: Expiring Soon vs. Expired

- SA Expiring Soon:
  - **Issue**: Your current password is due to expire.
  - **Required Action**: You will need to log into *QualityNet* by the password expiration date and change/reset your password.
- SA Expired:
  - **Issue**: You have not logged in or changed your password in *QualityNet* for 60 days.
  - **Required Action**: You will need log into *QualityNet* and create a new password.

When To Contact the *QualityNet* Help Desk…

- If you go 120 days, or four months, without logging in or changing your password, you will be inactivated and you or your SA will need to contact the Help Desk to initiate a ticket to reactivate your status.

- *QualityNet* Help Desk contact information:
  - E-mail: qnetsupport@hcqis.org
  - Telephone: (866) 288-8912

Notice Of Participation

Managing Your NOP

Accessing Your NOP

NOP Menu Options

01/24/18

Verifying Your NOP Status

Data Accuracy and Completeness Acknowledgement

Managing Your DACA

Accessing Your DACA

CMS.gov | QualityNet

| Home ▾ | Quality Programs ▾ | My Reports ▾ | Help ▾ |

Home>Quality Programs>Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR>Manage Measures>View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA)

Start Structural/Web-Based Measures

View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA)

A structural measure reflects the environment in which providers care for patients. Structural measures assess characteristics linked to the capacity of the provider to deliver quality healthcare. CMS believes requesting structural measures information will encourage facilities to increase the use of tools, ultimately improving the quality of care provided to Medicare beneficiaries.

Web-Based measures assess characteristics linked to the capacity of the provider to deliver quality healthcare. CMS believes reporting Web-Based measures information will encourage facilities to improve the quality of care provided to all patients.

Meaningful Use (MU) is a CMS Medicare and Medicaid program that awards incentives for using Certified Electronic Health Record Technology (CEHRTs) to improve patient care. To achieve Meaningful Use and avoid penalties, providers must follow a set of criteria that serves as a roadmap for effectively using an EHR.

Select a Program

Inpatient Structural Measures/DACA

Inpatient Web-Based Measures

Inpatient Psychiatric Facilities Web-Based Measures/DACA

PPS Exempt Cancer Hospitals Web-Based Measures

PPS Exempt Cancer Hospitals DACA

Accessing Your DACA

Completing Your DACA

Completing Your DACA

I understand this acknowledgement covers all PCHQR information reported by this hospital (and any data or survey vendor(s) acting as agents on behalf of this hospital) to the Centers for Medicare & Medicaid Services (CMS) and its contractors for the FY 2016.

To the best of my knowledge, at the time of submission, this information was collected in accordance with all applicable requirements. I understand that this information is used as the basis for the public reporting of quality of care and patient assessment of care.

I understand that this acknowledgement is required for purposes of meeting any Fiscal Year 2016 PCHQR Program requirements.

Acknowledgement has been submitted by:
Name   Position   Date   Time

Back   Print

Key PCHQR Program Information

New NHSN Agreement to Participate and Consent

- The new NHSN agreement is for **all** current NHSN users who enrolled in NHSN **prior** to December 2, 2017.
  - o Includes primary contacts and facility administrators
- As of January 23, 2018, the updated consent is now available for review and electronic signature.
  - o Must be completed by **April 14, 2018**
- If you have questions, email NHSN@cdc.gov with subject line "NHSN Re-consent."
- Refer to the Fall 2017 Quality Reporting Center Newsletter.

Upcoming PCHQR Program Deadlines and Events

- ## February 15, 2018
    - 2Q 2017 CST colon and breast data
    - 4Q 2016 CST hormone data
    - 3Q 2017 HAI data

- ## February 22, 2018
    - *PCHQR Program: 2018 Updates to Measures*

- ## April 4, 2018
    - 4Q 2017 HCAHPS Survey data

Hurricane-Related ECE: Applicable Data Submission Deadlines and Discharge Periods

- For chart-abstracted data and NHSN HAI data:
  - February 2018 submission deadlines for discharge periods:
    - April 1, 2017–June 30, 2017 (Q2 2017) – colon cancer/ breast cancer
    - October 1, 2016–December 31, 2016 (Q4 2016) – adjuvant hormonal therapy
    - July 1, 2017–September 30, 2017 (Q3 2017) – CLABSI, CAUTI, SSI, CDI, MRSA
- For Influenza Vaccination Coverage of HCP measure data:
  - May 15, 2018 submission deadline for the 2017–2018 flu season (October 1, 2017–March 31, 2018 [Q4 2017 through Q1 2018])

Hospital Compare Key Dates

- **April 2018**
    - Contains:
        - 1Q 2016 through 4Q 2016 CST colon and breast data
        - 3Q 2015 through 2Q 2016 CST hormone data
        - 3Q 2016 through 2Q 2017 HCAHPS Survey data
    - Preview period is anticipated for February 1–March 2, 2018.
    - *Hospital Compare* tentative release is April 25, 2018.
- **July 2018**
    - Contains:
        - 2Q 2016 through 1Q 2017 CST colon and breast data
        - 4Q 2015 through 3Q 2016 CST hormone data
        - 4Q 2016 through 3Q 2017 HCAHPS Survey data
    - Preview period is tentatively scheduled May 4, 2018–June 2, 2018.
    - *Hospital Compare* tentative release is July 25, 2018.

Accessing the *QualityNet* Questions and Answers Tool

QualityNet Questions and Answers Tool

Using the PCHQR Program Questions and Answers Tool

Has Your Hospital Contact Information Changed Recently?

QualityNet PCHQR Program Resources Page

Where is the Hospital Contact Change Form Located on QRC?

Quality Reporting Center Resources and Tools Page

Closing Remarks

Disclaimer

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