

PPS-Exempt Cancer Hospital Quality Reporting Program

Support Contractor

Navigating *QualityNet*: Where to Find What You Need When You Need It

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Matt McDonough: Good afternoon everybody and thank you for joining us for today's *Navigating QualityNet* webinar. My name is Matt McDonough and I am going to be your virtual host here today for the next hour.

As you can see on your screen, we've got audio for this event available over Internet streaming. This means your computer speakers or headphones must be turned up to hear our streaming audio today. There is no telephone line required. If you are having an audio issue, please send us a chat message so that we can help you resolve that audio issue.

All lines have been placed on mute today, and as a streaming audio event, there is only one-way communication audio. You do have the ability to submit questions to us via the chat panel that's located on the left side of your screen. Submit your questions by typing your message into the white chat box and then click the send button. When you do click the send button all of our presenters today will see your question. Your question will be archived and addressed or answered, if possible, during today's event. I am sure our speakers will address how questions will be handled throughout today's event in a moment.

We also have another feature today; we will be using polling questions. These questions will periodically be used throughout today's event. You'll see polling questions appear on your screen. They look similar to what you see on the slide here. You'll be able to select an option for multiple choice questions. You'll select an option and then click the grey submit button, which is below the question.

Once you submit the answer to that question, you'll be able to see real time results from everybody else until the poll closes. So when you do see those poll questions, we ask that you do take a moment and respond to those. We'd like to make this as interactive of an event as possible. That is going to do it for my introduction today, so I am going to go ahead and hand control over to Lynn Jones, who'll be our presenter. Lynn?

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Lynn Jones: Thank you, Matt. Yes, my name is Lynn Jones, and I'll be your moderator today. And what I would like to say is, we do have a number of people who have registered for the webinar who, looking at our list, I can see are not associated with any of the PPS-Exempt Cancer Hospitals. We welcome you. Just to let you know, we will only be looking at the areas of the *QualityNet* website that address the PPS-Exempt Cancer Hospital Quality Reporting Program.

I would also take this opportunity to refer you to www.qualityreportingcenter.com. If you have a question, if you go to this area, whether you are IQR or cancer specific questions, they will be answered and returned to you, hopefully within two days.

This resource actually provides previously asked questions and specific answers, which you could use to address your specific issue in a timelier manner because we've already done the research. Again, we look forward to this presentation, and we would also like to inform you about our continued education approval. We have been approved for one continuing education credit by the boards listed on this slide.

As Matt has already mentioned, we do have four [polling] questions during this presentation to better meet the CME requirements and improve our engagement with you. Our technical team will be advising you on how to do this during the process, if there are any questions. Again, use the chat room if you have a concern or cannot enter your information. And please note, your answers and comments are anonymous, and we will not identify the names of the guilty.

Next slide. The C – okay, we are (inaudible).

Henrietta Hight: I went too far.

Lynn Jones: Yes, just go back several slides. Our credit process for your continued education certification process – If you've registered for this webinar through ReadyTalk®, a survey will automatically pop up when the webinar closes. After you complete the survey page, you will see a display to register as either a new user, or if you have attended any of our webinars, as an existing user. A one-time registration is required. Your complete email address is your user ID.

If you do not receive the survey, don't worry. We'll be sending out the survey link in an email to all participants within the next 48 hours. It will not arrive today. If there are others listening to this event or they are not registered in ReadyTalk®, please pass this link to them so that they can get the credit for this program. As we progress through the presentation, we'd like you all to please ask questions, and you can do that in the chat area.

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Also, we're planning out next few webinars. We'd like your input. So, type your suggestions into the chat box, as well. Again, our focus is to provide information that's going to help you to perform in a better way in your reporting activities and other aspects of the PCH program. The objectives for today are fairly simple: navigate the *QualityNet* section as part of improved patient care for PCHQR facilities. We want you to be able to demonstrate knowledge of resources, (clearing) the question and answer tools, data collection tools, and submission documents. And we want you to be able, at the completion of this program, to be able to discuss steps for using the website effectively and efficiently. Let's turn this over to Henrietta Hight, who will help us drill down into *QualityNet* to get what you need when you really need it. Henrietta?

Henrietta Hight: Lynn, thank you. Thank you very much. Just to give you an idea, we are going to have a question coming up in a couple of seconds regarding your use of the *QualityNet* website, but just to give you a little bit of information about the *QualityNet* Website – This is the public part of the *QualityNet* website. This is not the *QualityNet Secure Portal* where you have to log in.

The *QualityNet* website is designed by CMS in order to provide healthcare quality reporting news, resources, data reporting tools, and applications. It is used by healthcare providers and others in support of selected quality reporting programs. Now if you are familiar with the *QualityNet* website, you'll notice when you go to the *QualityNet* website, across the top, there are tabs and there are multiple tabs each one representing one of the CMS quality reporting programs.

So if you look at the *QualityNet* website you'll see first on the far left the tab that has all the information associated with the possible Inpatient Quality Reporting program, then there is a tab for the Outpatient Quality Reporting programs, the Ambulatory Surgical Center program, [and] the Inpatient Psychiatric Facility Quality Reporting program. Then you'll see the PPS-Exempt Cancer Hospital reporting tab, and that is the area that we are going to be concentrating on today. So again looking at the list of people who have registered to participate in the program or into today's webinar, we've noticed that there are a number of you who we do not identify as being associated with one of the PPS-Exempt Cancer Hospitals. We definitely welcome you.

We appreciate your interest and the information we are going to be providing today. And, at the same time, as part of the question and answer chat function, we are only going to be able to address questions that come from one of the PPS-Exempt Cancer Hospitals. If you are participating, let's say in the hospital Inpatient Quality Reporting program, we are not going to be in a position to answer your questions today. You'll need to address those questions probably through the section on the Inpatient Question and Answer tool that is linked to the Hospital Inpatient Quality Reporting

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program. So again, let's start looking at the – this is a screenshot of the *QualityNet* homepage. You'll notice, as I mentioned, there are on the *QualityNet* homepage, a number of programs that CMS has set up as part of the scope of work. The program that we are interested in today is the PPS-Exempt Cancer Hospital program, and we've circled that with a red circle to help you quickly identify that.

Now the next thing we are going to be doing is we are going to have what we are calling a polling question, okay? And basically what we'd like you to do is read the question, use the help, and "How often do you use the *QualityNet* PPS-Exempt Cancer Hospital's tab to help you find information?" If you would, please go ahead and make your selection. Thank you.

Henrietta Hight: Make your selection. Please remember to click the "submit" button.

Lynn Jones: And we are just checking right now to see how many of you are actually responding to this?

Matt McDonough: And Lynn, before we proceed to the next slide, let me call attention to that last option, which is "never." Again, if you've selected "never," please go ahead and share why with us in the chat window. We would love to know what that reason is and have that knowledge so that we can better address you.

Henrietta Hight: Yes, please do. If you've answered "never," please take the time to enter into the chat box the reason why you never go to the *QualityNet* website, because again, this will help us better meet your needs and find out what you need from us and from the *QualityNet* website.

Lynn Jones: How many people we have post answers at this point?

Matt McDonough: We have 37 answers right now, and they are slowly trickling in, so when you'd like to close the polling question please let me know.

Henrietta Hight: Well let's give people five more seconds.

Lynn Jones: Ten.

Henrietta Hight: Ten? Okay. Okay, fantastic. We got some work to do.

Lynn Jones: Alright, let's go ahead and close the voting. And again, "How often do you use the *QualityNet* PPS-Exempt Cancer Center Hospital tab to help you find information?" And I think you can see that approximately five percent on the first question – or answered they used it "once a week" – 27. Forty percent used it "once a month," and boy, 27 that said "never." Now what is the right answer? There is no correct answer.

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Henrietta Hight: But looking at the responses that have been entered into the chat for the people who said “never,” several of you were indicating that you are not a PPS-Exempt Hospital. So, if you are not accessing the PCHQR tab in *QualityNet*, you know, that’s understandable. Hopefully, if you are part of the Inpatient Quality Reporting program or the Ambulatory Surgical Quality Reporting program, one of the other programs, that you’ll benefit of using the *QualityNet* website. Maybe what we show you today will give you some ideas of how to use it for the program that you are specifically involved in. Okay, Matt, I think we are ready to move on to the next slide.

Okay, so let’s start taking a look at, sort of the roadmap, or how the *QualityNet* website has been reorganized. We’ve worked since August very diligently to look at the PPS-Exempt Cancer Hospital website, our portion of the website, to make it easier to navigate, kind of make it a one-stop shopping area for you to give you the information you need to when you are working with your cancer patients. You’ll notice that when you go to the *QualityNet* website and you see the tab for PPS-Exempt Cancer Hospitals, there is a little dropdown arrow. If you click on the down arrow, this page does contain information such as PCHQR news. These are email notifications or updates that are sent out. There is also a brief overview of the PCHQR programs. This page is being updated because, we apologize, but if you go down to the bottom of the – towards the bottom of the screen we realize that when you click on “More” it does include contact information for the previous contractors, so that is being updated.

So again things to remember with the *QualityNet* website is you’ll see that there are, in addition PPS-Exempt Cancer Hospitals, that there are the other quality reporting programs. And so, the team that is responsible for updating to the *QualityNet* website and its contents have a lot of customers, a lot of people asking for updates. So again, there are areas that still need to be updated. Okay, the next thing you will see we are showing you, if you hover over or you click on the tab, it will display the dropdown menu under the PPS-Exempt Cancer Hospitals. So that the areas that we are going to be covering today are the homepage for the PPS-Exempt Cancer Hospital quality reporting program. Then the area for email notifications, or what we send out through what we call the ListServe, there will be information about how you register for the *QualityNet* to go into the *Secure Portal*. You’ll see at the top of the screen there is this log-in button.

If you, as a System Administer or a Basic User, need to register – so you can go into the *QualityNet Secure Portal*. That’s where you’ll go and we’ll show [you] how. Then there is a page for the measures, all the measures that the PCHQR program which you are reporting on. There is a page for data collection, data submission, the webinars, support contact, and we’ll tell you [how you] can get in touch with us either by phone – Also there will be some information we’ll talk about using the question and answer tool or what’s referred to as the Right Now tool. So, the information about the

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Cancer Hospital Workgroup and then a list of resources. You'll find as we go through this, some of the same information is repeated. One page will have a link to information on one of the other pages. This would – this would – we did this so to make it easier for you to find the information and for ease of navigation.

Okay, let's look first at the PPS-Exempt Cancer Hospital, what I call the homepage. Okay, let me ask you a question. Okay, have you ever needed to provide some information, let's say regarding the PPS-Exempt Cancer Hospital Quality Reporting program, maybe for an internal meeting, or you know, for an outside group, maybe that you belong to, [a] quality reporting group that you belong to in your community? And you know, you needed to give, let's say, a presentation, an overview of the PPS-Exempt Cancer Hospital program. Where would you go to find that information? So you could put together quickly some slides, let's say, for slide presentations. This page, the PPS-Exempt Cancer Hospital Quality Reporting page, is a great page where you can go and pull up information regarding the PPS-Exempt Cancer Hospital program. For instance, this is what you would do would find on that slide.

Now, if you just to let everybody know if you are following along. We are on slide 14, okay? So, if you kind of lost us, we are on slide 14, okay. So, on this page you will find a custom frontier trying to...

Lynn Jones: What we are trying to let you all know is that the slide title is PPS-Exempt Cancer Hospital quality reporting program page.

Henrietta Hight: Okay.

Lynn Jones: And also, the PCH program page provides, and you see (semicolon) after that. Just want to make sure you are all able to keep up with us.

Henrietta Hight: Yes, that you all are on the same page with us. Okay. Sometimes I get carried away, you know. I would never make a good tour leader because I'd be going down the side street and going towards the castle we are supposed to be going to. But yes, you will find on the PCHQR program page a lot of information that will be helpful for you to explain who you are to either your hospital management or outside group. You'll notice that halfway down the page there is an e-link for the PPS-Exempt Cancer Hospital. That is a link that will show you, the 11 of you who are in the PCHQR program. Further down on that page there are some very important documents. And these are the links to the fiscal rules for – the fiscal years that have the PCHQR section. So that will be the fiscal rule 2013, fiscal rule 2014, and fiscal rule 2015. And I know, for the PCHQR program we tend to use more of the expression program year versus fiscal year.

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So, this is one where place you can easily go and find the information that comes from the final rules that affect you as a – and your hospital. Okay, if you go down further on this page, when you go into the *QualityNet* website, and you go to this section of the website, if you scroll down further on the page, you would also see a link for the Federal Register. The Federal Register is the government's warehouse of all documents, and you can also look for the final rules on the Federal Registry website. If you've ever searched on the Federal Register website, you know, it can be a challenge to find what you are looking for. So, we've included these final rules here on the page for your convenience.

Okay, next on the menu is the E-Mail Notifications page. Now this is what we have been using to send out to you updated information. It gives you access to CMS-approved PCH ListServe notifications that have been distributed since August 2014. So, these emails that you see are notifications that you see have been approved by CMS. Also, we are really encouraging everyone to sign up for this because this does represent official information. You'll see at the top where you can go in and to – on the right-hand side there is the ListServe registration. This will take you through the process for registering for the ListServe. Awhile back, at the beginning of the scope of work, we were sending out notifications, reminders, using both Outlook email and the email notifications functions. We have, as of December 1st – we stopped sending out notifications by email, by Outlook email. So this is very important, that you and anyone on you team when – use the [Listserve] and [to be] kept informed of the program, go ahead and register. Okay, Lynn I think we have another polling question coming up.

Lynn Jones: Yes, we do. This is a true and false question and basically, "You will find a link for the FY final rules for the PCH program are on the PPS-Exempt Cancer Hospital Quality Reporting Program Overview page." Now this is a true or false, so please take your time to select one of those, and we give you about 45 seconds on this one.

Henrietta Hight: Oh, everybody has been listening it looks like.

Lynn Jones: Oh, Henrietta I think you are becoming more of a tour guide than you may have ever realized that you could be. As we are getting a 100 percent correct, alright, why don't we go ahead and close the poll now.

Henrietta Hight: Okay, out of the 31 respondents we had 30 people who said true, one person said false. True is the correct answer. Very good. And the person who answered false, I mean, we don't want to put you on the spot, but if you want to click in, type into the chat box maybe what, you know, maybe our collection wasn't clear or, you know, maybe I am not as a good tour guide as I thought.

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Lynn Jones: You are there. But we appreciate all the answers. Now we've got a few more that are – have answered, but the statistics are basically the same. Let's move to the next part of our presentation.

Henrietta Hight: Okay, alright, oops, I went too fast. See? I got ahead of myself, but anyway... The next tab, or the next page on the menu would be Registration. Now this page is where you can log in and create an account for you as a Security Administrator or, with the help or the assistance of your System Administer, you can be created or set up as a Basic User. Now again, this for you to give the ability to access the *Secure Portal* portion of *QualityNet*. We strongly recommend that each hospital should have at least two team members that are registered as system Administrators or Security Administrators. And you will see on this page there are links to give you information about how to register; what's the difference between a Security Administrator and a Basic User. As a vendor you also have the ability to go in and set up an account, and you can also get information about that.

So again, we really, really, really encourage everybody to ahead and register as a Security Administrator – have – if that gets into your team responsibilities, and again, you know, it's not a requirement, but we do recommend that you have at least two *QualityNet* QNet system users that are Security Administrators. [A] couple of hospitals have learned in the past, the hard way, that they only – if they, let's say they only had one system or Security Administrator and they were coming up on like, a deadline, or they needed to go in and run some reports in *QualityNet*, and that one Security Administrator had to be out of the office unexpectedly, and there was no one to take up that responsibility. Also, a reminder, that in order to keep your account active in *QualityNet* for the *Secure Portal*, you need to log in at least every 60 days. You don't need to do anything, just log in and then log back out. But that will keep your account for Security Administrator or Basic Users active.

Next very important section of the PPS-Exempt Cancer Hospital page is the Measures tab or the Measures page. So, when you click on that page – we've included some information for you – You'll see there is a link. Okay, there is a link to the final rules. Remember, the final rules were also available back on the PPS-Exempt Cancer Hospital Quality Reporting page, which was the first one we looked at. But again, we've included these here so you – for your convenience. Then there is what we call the Data Collection page. This is going to give you information regarding which measures are associated with which fiscal year or program year for the PPS-Exempt Cancer Hospital program.

This is a screenshot; it doesn't show you the whole page. You are going to find on this page links to data collection, data submission, also what we are calling the Measures Crosswalk. The snapshot that you see here, or the

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screenshot you see here, if you click on that third link that shows, that's a Measure Crosswalk that will give you a very clean, neat, easy-to-refer-to printable version of what we have listed on the website, okay?

So the Measures site makes it easy to locate measure-specific information quickly and easily. Next, also very important on the PPS-Exempt Cancer Hospital website under the tab, it's a Data Collection screen, okay, or the Data Collection page. Again, this is a very important area for you all. And to give you an idea of what that page has, and again, we are going to it. Quickly, our screenshot can[not] show necessarily the whole page or content. So we encourage everyone, after this webinar, to go in and play with the website and follow-up. We've shown you, as you are going through the website, and using it. Again, we really, really encourage you or welcome your suggestions. If you think of things that could be added there, again, please let us know. On this Data Collection page, there is a table with the links to the individual measures, the information, the data collection forms, and the data transmission information. Also, there is a link to what we are calling the Data Submission Deadlines table, and that link you'd see at the top there at the end of the first paragraph. This is another tool that we – that's been created to help you keep track of the data that you need to be submitting; what the deadlines are; what the quarters are that you are submitting for. We have arranged it so that the left-hand column is arranged by the data submission due date or deadline dates. So, if you print that out, you can just go down the left hand column and you say oops today it's you know, February. What data is due in February? I think all of you know part of what the data that would in February was originally February 15th was the HAI NHSN data. The deadline was extended to tomorrow. So, if you haven't completed your NHSN data entry please, do that – do so. Also on this page is what we are calling the Extraordinary Circumstance Extension or Waiver Form. This is a form that you can complete, let's say, if you are an experienced – let's say have – I hope this would not happen, but if your – if you have a fire in your hospital and some of your resources, like your IT department is affected and you need to let CMS – request [from] CMS an extension to get your data in. [With] this form you would be able to let CMS know, look there are circumstances beyond our control that are going to prevent us from getting our data by the deadline.

Okay, the next area on the menu is your Data Submission page. Again, [this is] a very, very important page. So let's take a closer look at it, okay? On this page the PPS-Exempt Cancer Hospital data submission, and it's probably slide number 25 for you, okay? And it's entitled PPS-Exempt Cancer Hospitals Data Submission page. On this page again, we've kind of you know, included links for your convenience. So you will see a link to the Submission Deadlines by Due Date grid which we were talking about on the Data Collection page previously. There is a link to the Measures page so again, you can go back if you need to look at the Measures Crosswalk. There is a link to the Measure Exception Form. Now the Measure Exception

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Form is this form that you would use let's say, for some of you who do not, let's say, perform abdominal hysterectomy or colon procedures. That's the form that you will fill out if you say, we last year we performed nine or fewer combined abdominal hysterectomy and colon procedures. That's the form that you fill out.

Just a reminder of – for the Measure Exception Form – it's done – It needs to be completed annually. So, for the data submissions that you are going to start doing for fiscal year 2015, you would fill that – you need to fill that out by the deadline. Then again, there is the link to the extraordinary Circumstances Extension Waiver Form that I was talking about. And then, at the bottom, if you scroll down when you get to *QualityNet*, that will be the contact information forms for submission.

Okay, I think we are ready for another polling question. Lynn?

Lynn Jones: Alright, we have (four) [a] multiple choice question with four answers. Again, I'll read this. "Links to the table that show PCHQR Program Submission Deadlines by Due Date are conveniently located on which website pages?" Now again, we'll give you about 30 to 45 seconds on this.

Henrietta Hight: And the choices are: Measures, Data Collections, Data Submissions, All of the Above.

Lynn Jones: And again, these are anonymous and you'll get no grade at the end of the event. It would be nice for you to know if you need to go back and review this specific topic.

Henrietta Hight: So Lynn we need a couple more seconds?

Lynn Jones: Yes, I think we do. We are only up to 21. Why don't we go ahead and close. The correct answer is "All the Above." We had approximately five percent for Data Collection; Data Submission was 45 [percent]; 46 percent (and) [answered] "All the Above." Half of you all got that actually correct. Again, this is an opportunity to go back and make sure that you can find this. As Henrietta said, you go back and use the *QualityNet*. Play with it a little bit and get very familiar with it, because the intent is to make your life easier by having the questions ready when you need them.

Henrietta Hight: So again, if we go back, you know, we encourage you to go to the *QualityNet* website. You know, look through the various pages of the menu, click on the links, and you know, kind of get a feel for how it flows. Okay, Matt, I think we are ready to move on. Okay, all right. The next area under PPS-Exempt Cancer Hospitals is the Webinars page.

Now as I indicated at the beginning of the webinar we are not the only customers for the team that is posting information to the *QualityNet* website, and you'll notice that there is a backlog for the webinars. What we have

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done to make it easier for you to access the past webinars and also access today's webinar, that website that Lynn mentioned earlier, www.qualityreportingcenter.com. We have posted all the previous webinars with the questions and answers that have been answered. The recording [is] there for you to review, so that you can get to them. And as of tomorrow, the recoding of today's webinar will also be available with the slides. So, in the meantime, while we are waiting for the *QualityNet* website to be updated, you know, please go to www.qualityreportingcenter.com to review the webinars.

Now the next area on under PPS-Exempt Cancer Hospitals is the Support Contact. This is – this [is] kind of [a] brief page. Essentially what it's showing you is – it gives you the phone numbers to contact us by telephone. Now this is the general Inpatient helpdesk number. So when you call in, just indicate to the person who answers the phone that you are PCH, [that] you're a PPS-Exempt Cancer Hospital. It also helps if you have your CCN number handy. And then, you know, if they are not able to answer your question, they will send you to either Lynn or myself. There is also the PCH Quality Reporting question and answers link. This is where you can send in questions regarding the PCHQR program.

This – it had not been used a lot by the PCH up till now, though we are starting to get questions and answers. Sometimes we are not able to answer your questions and answers right away because you know, we need to check with what we call the Measures Steward to get the – you know, kind of the expert's response to some of your questions. But we will be giving you additional information in regard to this. But here is an example of what that page – that question and answer tool looks like. You can go in and research questions that have already been asked. If you want to ask a question, you do need to go over to the right-hand side of the page and create what they call an account. It's very easy, very simple. Once you answer – send in your questions and they are answered, then they are posted and they are listed on this page, available not only to you for the information, but to everybody else. So we will be helping you all more with that question and answer tool.

Almost there to the end of the list. Okay, the Cancer Hospital Workgroup. I think you all are very familiar with the Cancer Hospital Workgroup. It has a number of areas and information. There is an overview of the cancer hospital workgroup. There is a link to the Cancer Hospital Work [Group] with membership list and charter. There is information about the Cancer Hospital Workgroup meetings and then there is a link to the Webinars page.

So this is probably a page we need to look at from more – I think there are probably – there may need to be some updates made, Lynn. So we are going to be looking at that.

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And then finally, the last area on the website page, is the Resources pages. Now this page kind of brings together some of the documents that we've already mentioned plus some additional resources. You will see on this web – Resources page, PCH Exempt – PCH-specific sources, like for instance, some of the organizations are PCH Exempt Cancer Hospital stakeholders like the American Society for Radiation Oncology, ASTRO; the American Urological Association, AUA; and, like I mentioned, (on with) the question and answer tool. These are some of the Measure Stewards, that if we need to get in touch with them to get more clarification of one of your questions, that's where we will go. Then you'll notice on the program-specific resources again, this is the area where you can find the PCHQR Timeline, the Data Submission Deadlines document we talked about, that Measure Cross Log, under the forms there is the DACA, which will be coming up, that Extraordinary Circumstances Extension Exemption Request Form that we talked about, and the Measure Exception Form that we talked about, the Notice of Participation form, and some other items of interest. So this is kind of [a] quick place to go to if you are thinking, where do I find that Measures Deadline Form, that Data Submission Deadlines grid – That's a place you can go to find it. Okay, Lynn, I think we are ready for another polling question.

Lynn Jones:

Well, I think this should be fairly easy for you to answer. What we are trying to find out, and this is a true or false question, "The information provided today will help me find what I need, what I needed regarding the PCHQR program?" Again, please vote and we'll see how our tour guide has done today. Perhaps, why don't we go ahead and close this. And we appreciate your comments.

Our whole effort in this venue is to provide you with the information that you really need. And we'd like to hear from you now, in [this] (these) section, so the website can be improved in order to help you do it better – what you do every day. What needs to be included? What is of (nimble) value? You know, what we'd like to do is move to the next slide, and just for real quick reminder –

We have CME credit on this slide, and we want you to get that one hour credit. The individuals that approve this are listed, and we want you to – go to the next slide – be able to apply and receive your credit. And again, simply take the (inaudible) survey. You'll receive it within the next 48 hours. And one that will pop up after the webinar so you can remain and do your survey. We'll ask you to log in or register to access your personal account in the Learning Management Center. And again, this is a one-time registration. And what I'd like to do, very briefly, is to say thank you all for your attendance, and also to point out that we received the HCAHPS data submitted by our 11 centers. For the first time everybody completed their data submission.

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The other piece of information that I'd like to share is that over the next couple of weeks we'll be updating the SCIP information as far as ability to send in data by vendors. And specifically that we do have the patient-level, but we also have aggregate data reported by external files will be added to that one chart that you have that Henrietta addressed earlier. So again, you have tools ready to use, and please use them because your job needs to be made easier because you have a lot to do out there for taking care of our patients. I'd like to extend a warm thank you to Henrietta for all the time and information that she has provided.

And so, before we go actually reviewing the questions, I am going to have to put on my glasses and reach across the desk here, so if you hear some grunting and moaning that's me trying to be able to read the very small fine print that we have on these computers.

Again, we'll read the questions that you sent in.

Henrietta Hight: Or comments.

Lynn Jones: Or comments. And remind you that today's webinar has been approved. And so let me go ahead and thank you, Henrietta, and also Matt and our team that put this together. So pardon my – we have one question. "If we are already submitting the colon breast cancer adjuvant data into ..."

Henrietta Hight: RQRS.

Lynn Jones: "... RQRS, do we still need to submit in here also as well?"

Henrietta Hight: Thank you for that question. No, you are currently submitting the cancer specific measures (as we) measure that data using a database called RQRS. So currently you are fine, you don't have to resubmit it anywhere else at this point. Now there maybe, you know, with any program there maybe changes in the future, but at this point, the database that you are using, it comes from The American College of Surgeons. What they do, the American College of Surgeons, is they take the data that you are entering into that database and they send it as what they call an external file to the CMS data production team. So thank you.

Lynn Jones: We've also have one individual point-out that the requirements registered on the PCHQR ListServe to get invites was of great value, so we really appreciate that. The other thing that was mentioned was that the questions are of value. And one individual suggested that we include in our future webinars some information about reporting OCM and the – we've just lost some visual here that's why we are...

Henrietta Hight: (Inaudible).

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- Lynn Jones:** Yes. But anyway, the EBRT measures and so forth. And we really appreciate those comments because it's your program and we need to be able to provide the correct information for you. So thank you, and if there are no further question we will provide...
- Henrietta Hight:** (Inaudible).
- Lynn Jones:** Oh, we got it.
- Henrietta Hight:** Okay, so yes we will let everybody – we'll get the word out regarding the ListServe and you know, make sure everybody knows that this is the tool that we'll be using.
- Lynn Jones:** And again, I'd like to reiterate that we need your comments for subjects. And the one that was so kind to say – thank you for noticing that we've talked about the EBRT and OCM for future items for our webinar, we'll certainly be looking to do that as well. We will be having our next meeting, our webinar next month on the 26th, and we will be getting those slides and information out to you in ListServes and so forth, to make sure that you are aware of these in a more timely manner. Again, thank you for your time today, and also, thank you for your good ideas because we certainly, certainly need them. We hope that you have a great day no matter what part of the country you are in.
- Henrietta Hight:** I know some of you are thinking of Lynn and I, Henrietta sitting in Tampa, Florida. Some of you are in areas that are [not] enjoying the same kind of weather we are having, so I hope you all survive and you know, we are thinking of you. But really, let us know your ideas, what your needs are. We are looking for [subjects to present] at future webinars. And one of the things that we've been discussing is perhaps having some of you present yourself, share lessons learned; efficiencies that you've learned; some of the trial and error experiences that you've had because we have found in the past that a lot of times you all enjoy hearing from each other, learning from each other, because you are the experts. You are the experts when it comes to the PPS-Exempt Cancer Hospital program and the work that you are doing.
- Lynn Jones:** One of the drawbacks to be in Tampa, I know you all have snow and other bad weather as (Irwin Meyer) and his recent cruise ship was sitting off Tampa for a whole two days, and I guess he knows how to call a game, so he got the most out of his time.
- Henrietta Hight:** While he was – the ship was out in the Gulf of Mexico due to a heavy, heavy fog that we were having.

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Lynn Jones: I know that sounds like winning and it is. But listen, our time has expired. So thank you all, and again, have a great day and great weekend. Thank you so much.

Henrietta Hight: So enjoy the rest of your day everybody. Thank you.

END

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