



Outpatient Quality Reporting Program

Support Contractor

Hospital OQR Program Calendar Year (CY) 2018 Chart-Abstracted Validation Overview for Selected Hospitals

Questions and Answers

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Question: For pain management, if a patient's current home medications include one of the pain medications, will we assume that the patient takes that medication prior to hospital arrival?

Answer: In order for the measure writers to respond to your question directly, please put your question in the QualityNet Q&A tool at: <https://cms-ocsq.custhelp.com/>.

Question: What happens if you submit a question to QualityNet and they provide you with an answer to your question? If you then apply that answer and then the CDAC (CMS Clinical Data Abstraction Center) finds a mistake, what happens in that instance?

Answer: If quarterly validation results are received and there are questions based on a response received from the CMS Question and Answer tool versus the CDAC abstraction, please submit an educational review. The process and form for submitting an educational review can be found on QualityNet in the following location (direct link): <https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename=QnetPublic%2FPage%2FQnetTier3&cid=1228764927987>. Your questions will then be researched and a response provided to you.

Question: Can a hospital be selected for both IP (Inpatient) and OP (Outpatient) validation in the same year?

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- Answer:** Yes, hospitals participating in both the OQR (Outpatient Quality Reporting) and IQR (Inpatient Quality Reporting) hospital reporting programs can potentially be selected for validation at the same time.
- Question:** When will we know 2019 validation facilities?
- Answer:** Calendar year (CY) 2018 includes the following quarters for OQR validation: 1Q16–4Q16. CY 2019 OQR validation is planned to be for 1Q17–4Q17. The selection of hospitals for CY 2019 is anticipated to occur sometime in the fall of 2017.
- Question:** If we can't appeal an individual quarter's findings or if it scores greater than 75%, what happens if all 4 quarters fail with less than 75%? Can we go back and appeal a specific quarter?
- Answer:** You may find it helpful to review slide number 29 from today's presentation. If a hospital does not meet the overall validation requirement after all quarters of validation are complete, they are notified by CMS they are eligible to request reconsideration. At that time a hospital can submit reconsideration.
- Question:** What are the criteria for targeted selection?
- Answer:** As defined within the Rule, there are two criteria for the OQR Program's selection of targeted hospitals: 1. Fails the validation requirement for the previous calendar year; or 2. Has an outlier value for a measure based on the data it submits. An “outlier value” for purposes of these targeting criteria is defined as a measure value that appears to deviate markedly from the measure values for other hospitals.
- Question:** What do hospitals do when all of the medical records are on an EHR (Electronic Health Record)?
- Answer:** Hospitals may submit medical records on paper copy, removable media (CD/DVD/flash drive), or via the QualityNet Secure Portal Secure File Transfer application. Detailed instructions on how to submit medical records via any of those three methods are provided within the packet delivered by CDAC. It is critical that hospitals have a process for reviewing each of their records after they have been copied and prior to being sent to the CDAC. Consider having an abstractor review your records prior to mailing, as they are most familiar with the location of the information needed for abstraction. This is especially important if printing records from an EHR to ensure all necessary information is present.
- Question:** For choosing time of departure from ED: A physician makes a decision to admit a patient and writes an Inpatient Order at 0440. Later that same day, an order was written for Observation at 1340. The only other documented

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time relaying the patient leaving the ED is on an Event Summary stating that at 0502 transfer out unit Emergency and 0502 transfer in to unit for Observation. Which is the appropriate choice?

Answer: To appropriately answer your question, please submit your question to the QualityNet Question and Answer tool.