



# Outpatient Quality Reporting Program

---

## Support Contractor

### Your Data Is Showing: Public Reporting

#### Questions & Answers

**Moderator:**

Dianne Glymph, MLS

**Speaker:**

Pam Harris, RN, BSN

**September 20, 2017**

**10:00 a.m.**

**Question:** Do the values on the preview reports change when the results go public? If so, why would that happen?

**Answer:** The information on your preview report should match what is displayed on Hospital Compare. If you have an example of a measure not matching and would like to discuss it further, please contact Keshia Arlinghaus after the webinar at 866.800.8756. The preview report is as it will appear published on Hospital Compare. The purpose is to alert the hospitals of the data that will be displayed.

**Question:** The preview reports that were released in July will become public in October, correct? Is this indicated anywhere on the preview reports?

**Answer:** You are correct. The July preview data will be publicly displayed in late October. Currently, it is not indicated on the preview report; however, I will send this forward for potential inclusion in future releases.

**Question:** Is OP-26 going away?

**Answer:** In the 2018 Outpatient Quality Reporting Program Proposed Rule, it is proposed to remove OP-26 beginning with the CY 2020 payment determination. The Final Rule will address this in November 2017.

**Question:** How are web-based measures captured? What's the structure used in capturing web-based measures? Are they derived from electronic medical records (EMRs); in other words, are they captured through eCQMs?

**Answer:** Currently, the Hospital OQR Program does not contain eCQMs. The web-based measures are manually entered by an individual with the appropriate role in the QualityNet Secure Portal prior to the submission deadline. For



## Outpatient Quality Reporting Program

---

### Support Contractor

detailed information regarding these measures, please consult the appropriate version of the Specifications Manual.

**Question:** To clarify, the overall star rating score is composed only of Effectiveness of Care, Timeliness of Care, and Efficient Use of Medical Imaging?

**Answer:** You are correct. At this time, outpatient measures are only included in those groups. A good resource for additional clarification is the Outpatient Quality Reporting Help Guide found on the QualityNet.org home page under Headlines.

**Question:** Is it possible to provide a grid that lists each measure's update frequency and update month? For example, list OP-29 and OP-30 as updated annually in December and list OP-18b as updated quarterly in July, October, January, and April.

**Answer:** On the Hospital Compare page **About the Data**, each measure is listed in a table format with the reporting time frames. This may be a helpful resource to utilize. Also, I will take your grid suggestion back to include in future releases, as we always welcome user feedback.

**Question:** Does CMS collect usage statistics on the Hospital Compare website? How much does the public use this site for making healthcare decisions?

**Answer:** We do not have the statistical information on hand; however, you could submit this question to the Hospital Compare team at [HospitalCompare@hsag.com](mailto:HospitalCompare@hsag.com). It is difficult to quantify the use of the site by the public in regards to their private healthcare decisions; however, a wide array of users access this site routinely.

**Question:** Will OP-35, in the future, be publicly reported or be included in the CMS Star Rating calculation? What is the timeline if it will be included in the Star Rating calculation?

**Answer:** Yes; in the future, OP-35 will be publicly reported. At this time, the inclusion of OP-35 into the Star Rating calculation has not yet been determined.