



# Outpatient Quality Reporting Program

---

## Support Contractor

### Measure by Measure: Data for the Hospital Outpatient Quality Reporting (OQR) Program

#### Questions & Answers

**Moderator:**

Pam Harris, BSN, RN  
Project Coordinator, Hospital OQR Support Contractor

**Speaker:**

Dianne Glymph, MLIS  
Project Coordinator, Hospital OQR Program Support Contractor

**February 21, 2018**

**2:00 pm ET**

- Question:** During the Q3 2017 submission, the OQR QIO reached out to our hospitals to notify them of outlier data that was submitted. We didn't receive any messages when submitting these files to QualityNet, nor are these data scenarios in the published edits document. Do you have a documented list of the outlier data the OQR QIO is reviewing so we can check it upstream in the process and our hospitals aren't alerted during submission?
- Answer:** QualityNet does not currently have a report that providers can run to obtain their outliers.
- Question:** When do we enter the annual measures?
- Answer:** The web-based measures submission deadline is May 15, 2018.
- Question:** Are we still allowed to select the cases we want to abstract for OP-23 and OP-30?
- Answer:** Yes, please make sure you submit the appropriate number of charts. It is preferable to slightly over submit data.
- Question:** For OP-31, do we have to enter zeros in QualityNet, or can we leave this as incomplete?
- Answer:** OP-31 is a voluntary measure, so either action is acceptable.



## Outpatient Quality Reporting Program

---

### Support Contractor

**Question:** When sampling for OP-29 and OP-30, I get some cases that do not pass or fail the measure due to having an acceptable medical/system reason for the variance. Should I be adding cases to my sample population so that the total cases I am reporting on is equal to the required number of cases required to be in the sample, or does my initial sample size (includes cases that pass, fail, and are N/A) meet the requirements?

**Answer:** All cases that meet the denominator criteria CPT and HICPCS codes will be in your population. Out of your total population, you will refer to Table 4 in the Specifications Manual to see the number of cases you should submit. For further questions regarding population and sampling, please call us directly at 866.800.8756.

**Question:** Can you tell me again where to find the webinar on OP-33?

**Answer:** There has not been a webinar exclusively on OP-33 since March of 2016. However, there have been updates in numerous webinars with regard to this measure. The direct link to the Archived Events section of [qualityreportingcenter.com](https://www.qualityreportingcenter.com/hospitaloqr/events/) is:

**Question:** What is the rate for OP-32 representing? 16.4 visits per...?

**Answer:** National rate of unplanned hospital visits for patients who had a colonoscopy was 16.4 (per 1,000 colonoscopies).

**Question:** Are there plans to update OP-32 methodology? There was a concern on a previous report of a patient that was admitted as observation for GI issues, had a colonoscopy, and was converted to inpatient. The reason for inpatient was not related to the colonoscopy, but [due to the measure] logic [there was] no way to exclude the patient.

**Answer:** The measure writers for OP-32 methodology are not in the chat box today. To contact the measure writers directly, use the Q&A tool in QualityNet. The measure writers will respond directly to your question.

**Question:** Regarding the imagining efficiency measures, will we be receiving Claims Detail information?

**Answer:** The imagining efficiency measures Claims Detail Report can be requested through the QualityNet Q&A tool. Be sure to send in your facility information, CCN, your email information, and the dates you are requesting.



## Outpatient Quality Reporting Program

---

### Support Contractor

**Question:** Can you send a link to the FAQs sheets for OP-29 & OP-30? I can't locate them on [qualitynetreportingcenter.com](http://qualitynetreportingcenter.com).

**Answer:** There are fact sheets for OP-29 and OP-30. The link is below (<https://www.qualityreportingcenter.com/hospitaloqr/resources/>), and the content can be found at the bottom of the page. There were also several questions that were presented on OP-29 in the "Hospital Outpatient Quality Reporting (OQR) Program 2018 Specifications Manual Update" that was presented on January 17, 2018. The link to the Q&As is below. <https://www.qualityreportingcenter.com/wp-content/uploads/2018/02/OQR.January-QA-AM-508.pdf> .