Welcome!

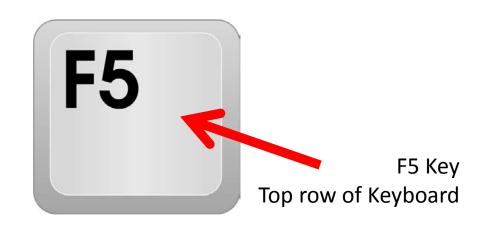
- Audio for this event is available via ReadyTalk[®] Internet Streaming.
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Troubleshooting Audio

Audio from computer speakers breaking up? Audio suddenly stop?

 Click <u>Refresh</u> icon – or-Click F5



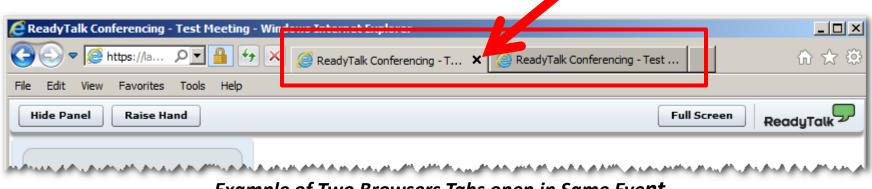






Troubleshooting Echo

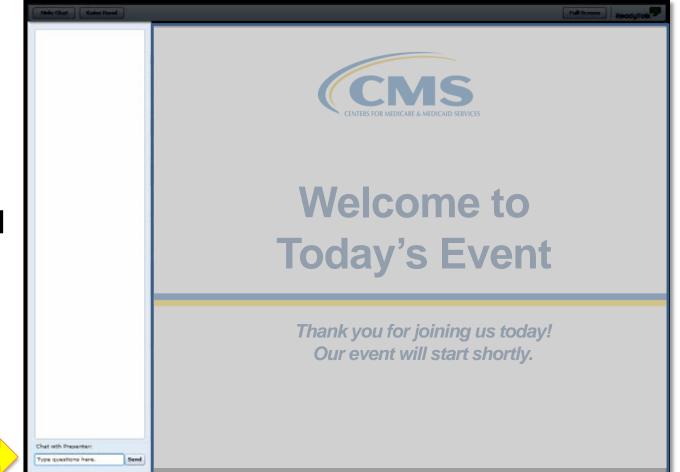
- Hear a bad echo on the call?
- Echo is caused by multiple browsers/tabs open to a single event – multiple audio feeds.
- Close all but one browser/tab and the echo will clear up.



Example of Two Browsers Tabs open in Same Event

Submitting Questions

Type questions in the "Chat with Presenter" section, located in the bottomleft corner of your screen.





Getting Ready for August 15, 2016 Data Submissions

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June 23, 2016

Acronyms and Abbreviations

ACS	American College of Surgeons
ADCC	Alliance of Dedicated Cancer Centers
ACA	Affordable Care Act
AHRQ	Agency for Healthcare Research and Quality
AMA	American Medical Association
CAUTI	Catheter-Associated Urinary Tract Infections
CDC	Centers for Disease Control and Prevention
CCN	CMS Certification Number
CDI	Clostridium difficile Infection
CE	Continuing Education
CLABSI	Central Line-Associated Bloodstream Infection
CMS	Centers for Medicare & Medicaid Services
СРТ	Current Procedural Terminology
CST	Cancer-Specific Treatment
CSV	Comma Separated Values
CY	Calendar Year
DACA	Data Accuracy and Completeness Acknowledgement
EBRT	External Beam Radiotherapy
FFS	Fee-For-Service
FY	Fiscal Year
Fxns	Fractions
Gy	Gray
HAI	Healthcare-Associated Infection
HCAHPS	Hospital Consumer Assessment of Healthcare Providers and Systems
НСР	Healthcare Personnel
HHS	Health and Human Services
HQR	Hospital Quality Reporting

ICD	International Classification of Diseases
IPF	Inpatient Psychiatric Facility
IPPS	Inpatient Prospective Payment System
IQR	Inpatient Quality Reporting
LabID	Laboratory-Identified
LTCH	Long-Term Care Hospital
MAP	Measure Application Partnership
MIF	Measure Information Form
MUC	Measures Under Consideration
N/A	Not Available
NIH	National Institutes of Health
NHSN	National Healthcare Safety Network
NQF	National Quality Forum
ОСМ	Oncology Care Measure
OQR	Outpatient Quality Reporting
PCH	PPS-Exempt Cancer Hospital
PCHQR	PPS-Exempt Cancer Hospital Quality Reporting
PQRS	Physician Quality Re[porting System
PR	Public Reporting
Q	Quarter
SBRT	Stereotactic Body Radiation Therapy
SC	Support Contractor
SCIP	Surgical Care Improvement Project
SRS	Stereotactic Radiosurgery
SSI	Surgical Site Infection
TEP	Technical Expert Panel
TBD	To be determined
TJC	The Joint Commission
VIQR	Value, Incentives, and Quality Reporting
NQF OCM OQR PCH PCHQR PQRS PR Q SBRT SC SCIP SRS SSI TEP TBD TJC	National Quality Forum Oncology Care Measure Outpatient Quality Reporting PPS-Exempt Cancer Hospital PPS-Exempt Cancer Hospital Quality Reporting Physician Quality Re[porting System Public Reporting Quarter Stereotactic Body Radiation Therapy Support Contractor Surgical Care Improvement Project Stereotactic Radiosurgery Surgical Site Infection Technical Expert Panel To be determined The Joint Commission

Purpose

This presentation will provide a detailed review of the August 15, 2016 data submissions of the CST, SCIP, OCM, and EBRT measures. Submission of this data via *QualityNet* Secure File Transfer in a Comma Separated Values (CSV) format will be reexamined. Submission of the HAI measures via the NHSN will also be addressed.

Objectives

Upon completion of this program participants will be able to:

- Summarize the similarities and differences regarding CST, SCIP, OCM, EBRT, and HAI data entry
- Meet data entry and submission requirements for CST, SCIP, OCM, and EBRT CSV files
- Use the provided templates and tools to enter and transmit CST, SCIP, OCM, and EBRT measure data

Summary of Data Submission

Due August 15, 2016:

- CST measures
 - Q4 2015 PCH-1 and PCH-2 Chemo
 - Q2 2015 PCH-3 Hormonal
- SCIP measures: Q2 Q3 2015
 - PCH 19 PCH 24
- OCMs: Q2 Q4 2015
 - PCH 14 18
- EBRT measure: Q1 Q4 2015
 - PCH 25
- HAI measures: Q1 2016
 - Reporting PCH 4, PCH 5, PCH 6 & 7, PCH 26, PCH 27

Measure ID Crosswalk

Measure Group	Measure ID	NQF #	Other Name	Measure Description
	PCH-1	223	ACT	Adjuvant chemotherapy for Stage III colon cancer
CST Measures	PCH-2	559	MAC	Combination chemotherapy for breast cancer
	PCH-3	220	HT	Adjuvant hormonal therapy (breast cancer)
	PCH-19	218	SCIP-VTE-2	Surgery Patients Who Received Appropriate Venous Thromboembolism Prophylaxis Within 24 Hours Prior to Surgery to 24 Hours After Surgery
	PCH-20 453 SCIP-Inf-9		SCIP-Inf-9	Urinary catheter removed on Postoperative Day 1 (POD 1) or Postoperative Day 2 (POD 2) with day of surgery being day zero
Surgical Care Improvement	PCH-21	527	SCIP-Inf-1	Prophylactic Antibiotic Received Within One Hour Prior to Surgical Incision
Project (SCIP) Measures	PCH-22	528	SCIP-Inf-2	Prophylactic Antibiotic Selection for Surgical Patients
	PCH-23	529	SCIP-Inf-3	Prophylactic Antibiotics Discontinued Within 24 Hours After Surgery End Time - Overall Rate
	PCH-24	284	SCIP-Card-2	Surgery Patients on Beta-Blocker Therapy Prior to Arrival Who Received a Beta-Blocker During the Perioperative Period

Measure ID Crosswalk

Measure Group	Measure ID	NQF #	Other Name	Measure Description
	PCH-14	382		Oncology-Radiation Dose Limits to Normal Tissue
Oncology	PCH-15	383		Oncology: Plan of Care for Pain
Care Measures	PCH-16	384		Oncology: Pain Intensity Quantified
(OCM)	PCH-17	390		Prostate Cancer-Adjuvant Hormonal Therapy for High-Risk Patients
	PCH-18	389		Prostate Cancer-Avoidance of Overuse Measure-Bone Scan for Staging Low-Risk Patients
Clinical Effectiveness	PCH-25	1822	EBRT	External Beam Radiotherapy for Bone Metastases
	PCH-4	139	CLABSI	Central Line-Associated Bloodstream Infection
	PCH-5	138	CAUTI	Catheter-Associated Urinary Tract Infection
HAI	PCH-6 & 7	753	SSI	Surgical Site Infections (colon surgery (PCH-6) and abdominal hysterectomy surgery (PCH-7))
	PCH-26	1717	CDI	Hospital-onset Clostridium difficile infection
	PCH-27	1716	MRSA	Hospital-onset MRSA bacteremia

General CSV Process Example: PCH-3 Q2 2015

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- Open "hormone" file with Excel®
- Enter CCN, numerator, denominator and per.cent on each row

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- Only enter data in the highlighted cells
- Percent is calculated with specificity to one decimal place for CSTs (eg; 94.0)
- Save as CSV file with name: "pch_acos_hormone_HQR_2015Q2_MM_DD_YYYY" where MM_DD_YYYY is the date the file will be sent (eg; 07_25_2016)
- Note that in Excel® leading zeros for RPTG_PRD start and end dates are missing

6/23/2016

General CSV Process Example: PCH-3 Q2 2015

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- Open "hormone" file with Notepad®
- Enter leading zero(s) as needed
 - In "Provider_ID" column if California hospital
 - In "RPTG_PRD_START_DT" and "RPTR_PRD_END_DT," if necessary
- Note that trailing zero(s) (eg; 94.0) disappeared; this is fine!

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- Save file in Notepad®
- File is ready to send
- Note that for Hospital Quality Reporting "FOOTNOTE" is always empty

CSV File Creation Review (1 of 2)

- Always use the templates provided
- Open the template in Excel®
- **Never** change the data in the following columns of the template:
 - "MEASURE_ID"
 - "MEASURE_DESCRIPTION"
 - "FOOTNOTE"
 - "TIME_PERIOD"

CSV File Creation Review (2 of 2)

- Enter your data in **all** required rows
 - "Provider_ID"
 - "NUMERATOR"
 - "DENOMINATOR"
 - "PERCENT"
 - "SF" (sampling frequency), "POP" (population) and "SAMP" (sample size) if required (for OCM and EBRT files only)
- Save file as CSV with date that you will submit data
- Open with Notepad®
 - Add leading zero(s), as needed
 - Save in Notepad®
- File is ready to be sent via Secure File Transfer in QualityNet

PCH-1 and PCH-2 Q4 2015 External Files

• Opening "chemo" template in Excel®

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3	CCN	PCH-2	Combination Chemotherapy for Breast Cancer	NUM	DEN	PER.CENT		2015Q4		10012015	1231201	15
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PCH-19 – 24 (SCIP) Q2–Q3 2015 External File

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2	CCN	PCH-19	NUM	DEN	PER.CENT	2015Q2	4012015	6302015		
3	CCN	PCH-19	NUM	DEN	PER.CENT	2015Q3	7012015	9302015		
4	CCN	PCH-20	NUM	DEN	PER.CENT	2015Q2	4012015	6302015		
5	CCN	PCH-20	NUM	DEN	PER.CENT	2015Q3	7012015	9302015		
6	CCN	PCH-21	NUM	DEN	PER.CENT	2015Q2	4012015	6302015		
7	CCN	PCH-21	NUM	DEN	PER.CENT	2015Q3	7012015	9302015		
8	CCN	PCH-22	NUM	DEN	PER.CENT	2015Q2	4012015	6302015		
9	CCN	PCH-22	NUM	DEN	PER.CENT	2015Q3	7012015	9302015		
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PCH-19 – 24 (SCIP) Q2–Q3 2015 External File

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2	123456	PCH-19	12	16	75	2015Q2	4012015	6302015		
3	123456	PCH-19	13	17	76.5	2015Q3	7012015	9302015		
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8	123456	PCH-22	14	15	93.3	2015Q2	4012015	6302015		
9	123456	PCH-22	13	14	92.9	2015Q3	7012015	9302015		
10	123456	PCH-23	12	13	92.3	2015Q2	4012015	6302015		-
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12	123456	PCH-24	12	15	80	2015Q2	4012015	6302015		
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PCH-19 – 24 (SCIP) Q2–Q3 2015 External File

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Three things to note:

- 1. File name changed to date of transmission
- 2. The trailing zeros in "PERCENT" do not show; that is fine
- 3. Need to enter the leading zeros for "RPTG_PRD_START_DT" and "RPTD_PRD_END_DT"

PCH-19 to 24 (SCIP) Q2–Q3 2015 External File

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Unique Characteristics of a SCIP File

- The name of file: pch_scip_HQR_2015Q3_07_15_2016.csv
 - "scip" is in lower case
 - As with all external files, reporting period in file name is LAST quarter in file: "2015Q3"
- There is no "MEASURE_DESCRIPTION" column
- "PERCENTAGE" is precise to one decimal place (note use of PER.CENT vs. PERCENT in templates)
- "FOOTNOTE" column is in an different order than other files, but remember, this is never used for HQR

Population and Sampling Questions Applies to all OCM and EBRT Submissions Effective Now

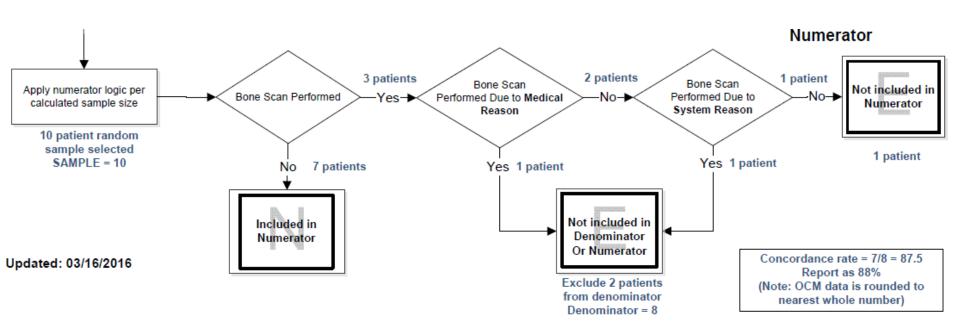
Population and Sampling Questions

Question ID	Template Text	Question	Answers
Q1	"SF"	What was your hospital's sampling frequency?	"1" = Quarterly "2" = Not Sampled
Q2	"POP"	What was your hospital's quarterly Initial Patient Population?	(Number will vary)
Q3	"SAMP"	What was your hospital's quarterly Sample Size?	(Number will vary)

The following rule will result in a data submission error if not met

Rule	Applies to these measures only
For a given quarter of data, the sample size value must equal the corresponding denominator value for that measure	PCH-14 (NQF #0382) PCH-15 (NQF #0383) PCH-16 (NQF #0384) PCH-25 (NQF #1822)

Numerator Algorithm for NQF #0389



PCH-14 – 18 (OCMs) Q2–Q4 2015 External File

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2	CCN	PCH-14	Oncology-Radiation Dose Limits to Normal Ti	SF	POP	SAMP	NUM	DEN	PERCENT		2015Q2	4012015	6302015
3	CCN	PCH-14	Oncology-Radiation Dose Limits to Normal Ti	SF	POP	SAMP	NUM	DEN	PERCENT		2015Q3	7012015	9302015
4	CCN	PCH-14	Oncology-Radiation Dose Limits to Normal Ti	SF	POP	SAMP	NUM	DEN	PERCENT		2015Q4	10012015	12312015
5	CCN	PCH-15	Oncology: Plan of Care for Pain	SF	POP	SAMP	NUM	DEN	PERCENT		2015Q2	4012015	6302015
6	CCN	PCH-15	Oncology: Plan of Care for Pain	SF	POP	SAMP	NUM	DEN	PERCENT		2015Q3	7012015	9302015
7	CCN	PCH-15	Oncology: Plan of Care for Pain	SF	POP	SAMP	NUM	DEN	PERCENT		2015Q4	10012015	12312015 =
8	CCN	PCH-16	Oncology: Pain Intensity Quantified	SF	POP	SAMP	NUM	DEN	PERCENT		2015Q2	4012015	6302015
9	CCN	PCH-16	Oncology: Pain Intensity Quantified	SF	POP	SAMP	NUM	DEN	PERCENT		2015Q3	7012015	9302015
10	CCN	PCH-16	Oncology: Pain Intensity Quantified	SF	POP	SAMP	NUM	DEN	PERCENT		2015Q4	10012015	12312015
11	CCN	PCH-17	Prostate Cancer-Adjuvant Hormonal Therapy	SF	POP	SAMP	NUM	DEN	PERCENT		2015Q2	4012015	6302015
12	CCN	PCH-17	Prostate Cancer-Adjuvant Hormonal Therapy	SF	РОР	SAMP	NUM	DEN	PERCENT		2015Q3	7012015	9302015
13	CCN	PCH-17	Prostate Cancer-Adjuvant Hormonal Therapy	SF	POP	SAMP	NUM	DEN	PERCENT		2015Q4	10012015	12312015
14	CCN	PCH-18	Prostate Cancer-Avoidance of Overuse Meas	SF	РОР	SAMP	NUM	DEN	PERCENT		2015Q2	4012015	6302015
15	CCN	PCH-18	Prostate Cancer-Avoidance of Overuse Meas	SF	POP	SAMP	NUM	DEN	PERCENT		2015Q3	7012015	9302015
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PCH-14 – 18 (OCMs) Q2–Q4 2015 External File

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6	123456	PCH-15	Oncology: Plan of Care for Pain	2	8	8	8	8	100	2015Q3	7012015	9302015
7	123456	PCH-15	Oncology: Plan of Care for Pain	2	12	12	11	12	92	2015Q4	10012015	12312015 =
8	123456	PCH-16	Oncology: Pain Intensity Quantified	1	2235	125	117	125	94	2015Q2	4012015	6302015
9	123456	PCH-16	Oncology: Pain Intensity Quantified	1	1864	125	118	125	94	2015Q3	7012015	9302015
10	123456	PCH-16	Oncology: Pain Intensity Quantified	1	2123	120	117	120	98	2015Q4	10012015	12312015
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Population and Sampling Tips

- If you enter not sampled ("2") for "Sampling Frequency (Q1)"
 - Your "Q2" (population), "Q3" (sample), and your "DENOMINATOR" should all be equal for PCH-14, 15 and 16
 - This may or may not be true for PCH-17 and 18 due to numerator exclusions
- If your initial patient population is ≤ 10, sampling is not allowed, and you should enter not sampled ("2") for "Sampling Frequency (Q1)"

Average Quarterly Initial Patient Population Size "N"	Minimum Required Sample Size "N"
>125	25
51–125	20% of Initial Population
10–50	10
<10	No Sampling: 100% of the Initial Patient Population

PCH-14 to 18 (OCMs) Q2–Q4 2015 External File

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PCH-14 to 18 (OCMs) Q2–Q4 2015 External File

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Unique Characteristics of OCM File

- The name of file: pch_OCM_HQR_2015Q4_07_15_2016.csv
 - Note upper case "OCM"
 - As with all external files, reporting period in file name is LAST quarter in file: "2015Q4"
- Percentage is precise to nearest whole number (note use of "PERCENT" in template)
- Inclusion of population and sampling elements
 - Sampled or not sampled ("OCM_Q1")
 - Initial quarterly patient population ("OCM_Q2")
 - Quarterly sample size ("OCM_Q3")

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Unique Characteristics of EBRT File

- The name of file: pch_CCN_ebrt_HQR_2015Q4_07_15_2016.csv
 - The only file with a CCN in the file name replace "CCN" with your actual CCN
 - As with all external files, reporting period in file name is LAST quarter in file: "2015Q4"
- Percentage is precise to nearest whole number (note use of "PERCENT" in template)
- Inclusion of population and sampling elements
 - Sampled or not sampled ("EBRT_Q1")
 - Initial quarterly patient population ("EBRT_Q2")
 - Quarterly sample size ("EBRT_Q3")
- The sample size value must equal the corresponding denominator value for that quarter for EBRT

Summary of Data Submission

Due August 15, 2016:

- CST measures
 - Q4 2015 PCH-1 and PCH-2 Chemo
 - Q2 2015 PCH-3 Hormonal
- SCIP measures: Q2 Q3 2015
 - PCH 19 PCH 24
- OCMs: Q2 Q4 2015
 - PCH 14 18
- EBRT measure: Q1 Q4 2015
 - PCH 25
- HAI measures: Q1 2016
 - Reporting PCH 4, PCH 5, PCH 6 & 7, PCH 26, PCH 27

Sending Files through the *QualityNet* Secure File Transfer

Once logged into QualityNet, select the Secure File Transfer link -

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Home +	Quality Programs +	My Data 🕶	My Scores +	My Reports +	My Tools +	Help +
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For in-depth training on use of Secure File Transfer please refer to the <u>July 2015 PCHQR Webinar</u>.

Choosing File Recipients

- The recipients are:
 - To: Marcus Wadsworth, Andrea Carver, Jennifer Miller, Benton Tedder
 - CC: Kim Taylor, Steven Ehlers, Robert Mitchell, Anna Yap
- When selecting recipients:
 - To remove a recipient from the Selected Recipients list, select that recipient and click [REMOVE]
 - Once the desired people are in the Selected Recipients list, click
 [OK] to insert the recipient's(s') email(s) into the address fields
 - To clear your Groups and Choose Recipients search results, clicking the [Clear Results] button which will allow you to do an additional search while retaining your Selected Recipients.

Attaching CSV Files

Once the recipients are chosen, select the [Attach File] button.

Send	Save Now Discard Draft saved at 9:48	
<u>To:</u>	pbutler@bcssi.sdps.org; Marcus.Wadsworth@gdit.hcqis.org	Clear
CC:	steven.ehlers@hcqis.org; zach.serleth@hcqis.org	Show
00.	ateven.enera@ncqls.org, zach.senetn@ncqls.org	Clear
Subject:	Quarterly HQR data submission	
Expiration:	60 Days 💌	
Send	Save Now Discard Draft saved at 9:48	Attach File 🔀 Remove Files

NOTE: You are encouraged to send all of your files (five attachments) via one message. This is new!

Training and Timeframes

- Today's educational event
- Distribution of templates and instructions by July 1, 2016
- Online video tutorials in development estimated availability June 30, 2016
- Technical support as needed by Support Contractor
- Goal: Data submission by August 1, 2016
- Deadline: August 15, 2016 at 11:59 p.m. PT

CDI and MRSA NHSN Pointers (1 of 2)

- NHSN steps for CDI and MRSA reporting are more complex than those for CLABSI, CAUTI, and SSI reporting
- Today's webinar will review NHSN CDI and MRSA highlights
- November 18, 2015 webinar, entitled PCHQR: Using NHSN for MRSA and C. difficile LabID Event Reporting – Denise Leaptrot, CDC – available on the Quality Reporting Center website at <u>http://www.qualityreportingcenter.com/inpatient/pch/events/</u> provides indepth guidance

CDI and MRSA NHSN Pointers (2 of 2)

- First time for PCHQR Requirement for PCHs to report CDI and MRSA LabID infections/events that occur in their emergency departments, 24-hour observation units, and all inpatient care locations to the CDC's NHSN
- Reporting requirement is for events occurring on or after January 1, 2016
- Multidrug-Resistant Organism & Clostridium difficile Infection
 (MDRO/CDI) Module

http://www.cdc.gov/nhsn/PDFs/pscManual/12pscMDRO_CDADcurrent.pdf

CDI and MRSA NHSN: Terms to Know

- Community-Onset (CO): LabID Event specimen collected in an outpatient location or an inpatient location ≤3 days after admission to the facility (i.e., days 1, 2, or 3 of admission) – CDI or MRSA
- Healthcare Facility-Onset (HO): LabID Event specimen collected >3 days after admission to the facility (i.e., on or after day 4) – CDI or MRSA
- Community-Onset Healthcare Facility-Associated (CO-HCFA): CO LabID Event collected from a patient who was discharged from the facility ≤4 weeks prior to current date of stool specimen collection – CDI only
 - Data from outpatient locations (e.g., outpatient encounters) are not included in this definition

CDI and MRSA NHSN: SIRs

CDI and MRSA Standardized Infection Ratio (SIR):

- Calculated by dividing the number of observed events by the number of predicted/expected events
 - CDI for the last month of each quarter, users are asked to report the primary type of test that was used to identify CDI in the hospital for that quarter

MDRO and CDI LabID Event Calculator

- Web-based tool designed to help users learn how to accurately apply the MDRO and CDI LabID Event algorithms and assist users in making the correct MDRO & CDI LabID Event determinations
- Located at <u>http://www.cdc.gov/nhsn/labid-</u> calculator/index.html
- For assistance contact the NHSN Helpdesk at <u>NHSN@cdc.gov</u>

Important Upcoming Dates and Milestones

Upcoming 2016 Webinars

- July 28: Using NHSN for Reporting Influenza Vaccination Coverage Among Healthcare Personnel
- August 25: FY 2017 PCHQR Final Rule
- September 22: PCH Analysis of LabID Event Reporting

Upcoming Data Submissions

- July 6: Q1 2016 HCAHPS
- August 15: HAI, CST, SCIP, OCM, EBRT
- August 31: 2017 DACA

Getting Ready for August, 15, 2016 Data Submission

CONTINUING EDUCATION CREDIT

Continuing Education Approval

This program has been approved for 1.0 continuing education (CE) unit for the following professional boards:

- Florida Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling
- Florida Board of Nursing Home Administrators
- Florida Council of Dietetics
- Florida Board of Pharmacy
- Board of Registered Nursing (Provider #16578)
 - It is your responsibility to submit this form to your accrediting body for credit.

CE Credit Process

- Complete the ReadyTalk[®] survey that will pop up after the webinar, or wait for the survey that will be sent to all registrants within the next 48 hours.
- After completion of the survey, click "Done" at the bottom of the screen.
- Another page will open that asks you to register in HSAG's Learning Management Center.
 - This is a separate registration from ReadyTalk[®].
 - Please use your PERSONAL email so you can receive your certificate.
 - Healthcare facilities have firewalls up that block our certificates.

CE Certificate Problems?

- If you do not <u>immediately</u> receive a response to the email that you signed up with in the Learning Management Center, you have a firewall up that is blocking the link that is sent out.
- Please go back to the **New User** link and register your personal email account.
 - Personal emails do not have firewalls.

CE Credit Process: Survey

Please provide any additional comments		
0		
10. What is your overall level of satisfactio	n with this presentation?	
Very satisfied		
Somewhat satisfied		
Neutral		
Somewhat dissatisfied		
Very dissatisfied		
you answered "very dissatisfied", please explain		
^		
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1. What topics would be of interest to you	I for future presentations?	
2. If you have questions or concerns, plea	ase feel free to leave your name and phone number or email address and we will contac	et you.
< >		
	Done	
	Powered by SurveyMonkey Check out our <u>sample surveys</u> and create your own now!	

CE Credit Process

Thank you for completing our survey!

Please click on one of the links below to obtain your certificate for your state licensure.

You must be registered with the learning management site.

New User Link:

https://lmc.hshapps.com/register/default.aspx?ID=da0a12bc-db39-408f-b429-d6f6b9ccb1ae

Existing User Link:

https://lmc.hshapps.com/test/adduser.aspx?ID=da0a12bc-db39-408f-b429-d6f6b9ccb1ae

Note: If you click the 'Done' button below, you will not have the opportunity to receive your certificate without participating in a longer survey.

Done

CE Credit Process: New User

Learning Center Registration: OQR: 2015 Specifications Manual Update - 1-21- 2015
Email: Phone:
Register

CE Credit Process: Existing User

Ĺ	HSAG HEALTH SERVICES ADVISORY (BOUR		this is a secure site please provide credentials to continue
	X	Secure Login User Name: Password: Log In	

Getting Ready for August 15, 2016 Data Submission

CLOSING REMARKS