

Question and Answer Session I Calendar Year 2016 eCQM Reporting

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Purpose

This presentation is the first of two sessions devoted to addressing submitter questions related to the mandatory electronic Clinical Quality Measure (eCQM) submission process for the Hospital IQR and Medicare EHR Incentive Programs for CY 2016.

Objectives

At the conclusion of this presentation, participants will be able to perform the following:

- Have greater insight for troubleshooting common CMS
 Quality Reporting Document Architecture (QRDA)
 Category I file submission errors to reduce the likelihood of file rejection
- Locate and utilize tools and reference materials to assist with submission activities
- Perform the steps necessary for successful submission of eCQM test and production files

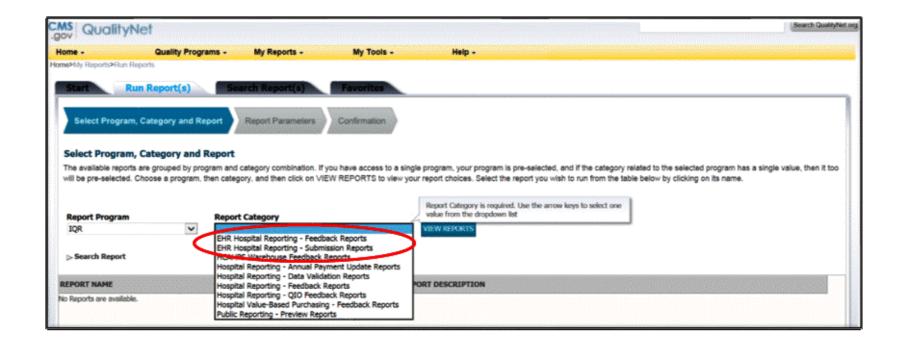
Agenda

- Discuss Feedback and Submission Reports
- Open Question & Answer Session

Question and Answer Session I – CY 2016 eCQM Reporting

Discuss Feedback and Submission Reports

Report Category - Drop-down Menu



Differences Between Feedback and Submission Report Categories

Feedback Category

- Primarily used by hospitals
- Data should be the same in the feedback or the submission categories

Submission Category

- Primarily used by vendors, but can be accessed by hospitals
- Hospitals authorize vendors to access these reports
- Able to pull up numerous hospitals at once and analyze data

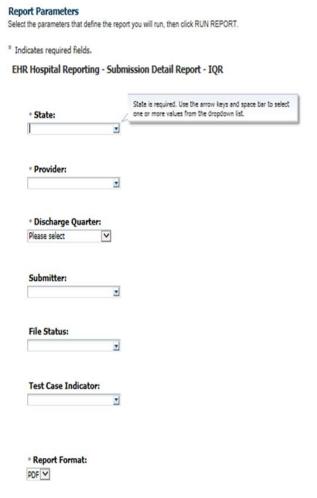
Feedback and Submission Reports



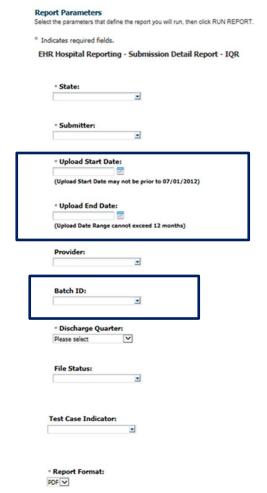


Submission Detail Report Parameters

Feedback Category

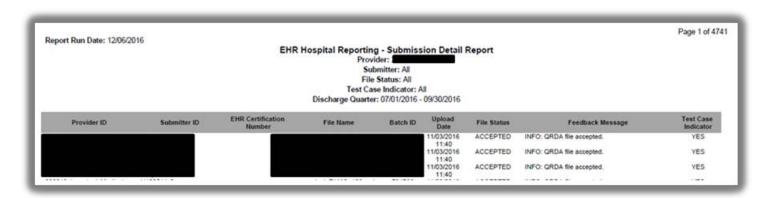


Submission Category

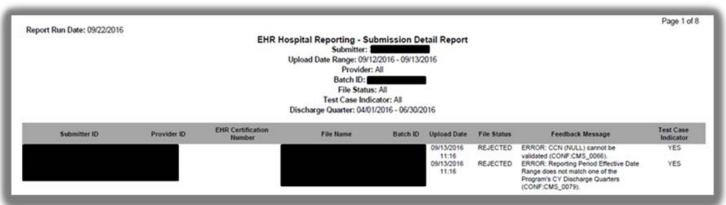


Submission Detail Report Screenshots

Feedback Report



Submission Report



Submission Summary Report Parameters

Feedback Category

EHR Hospital Reporting - Submission Summary Report - IQR

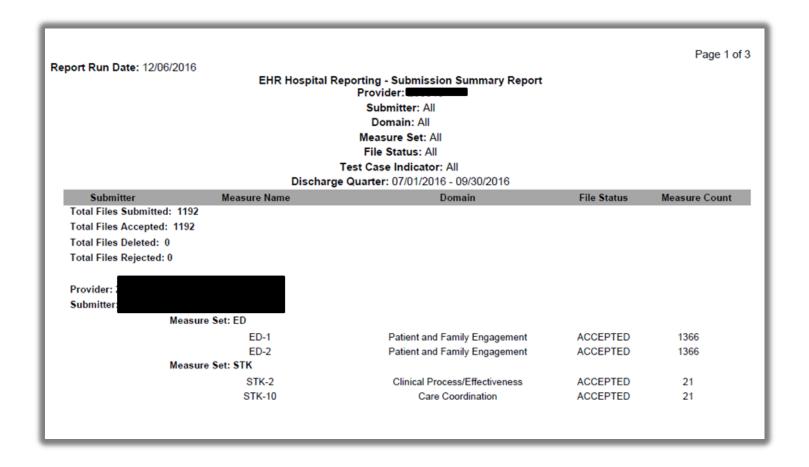


Submission Category

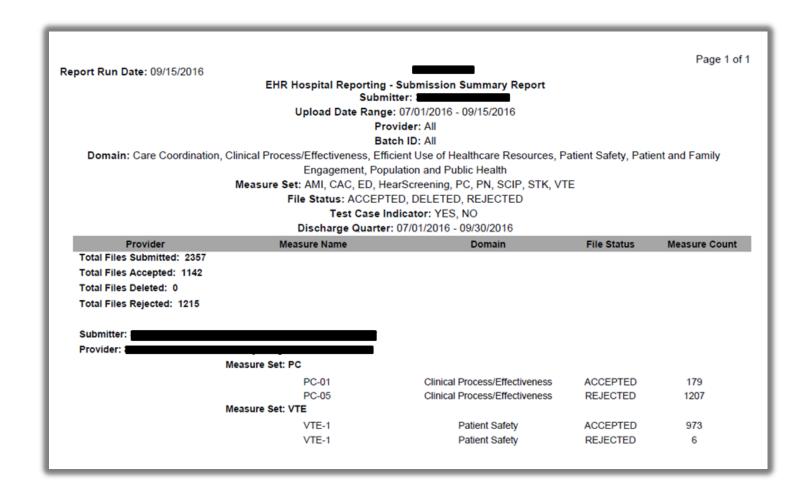
EHR Hospital Reporting - Submission Summary Report - IQR

* State: * Upload Start Date: (Upload Start Date may not be prior to 07/01/2012) * Upload End Date: (Upload Date Range cannot exceed 12 months) Provider: Batch ID: * Discharge Quarter: Please select File Status: Test Case Indicator: * Report Format: PDF Y

Submission Summary – Feedback Category Screenshot



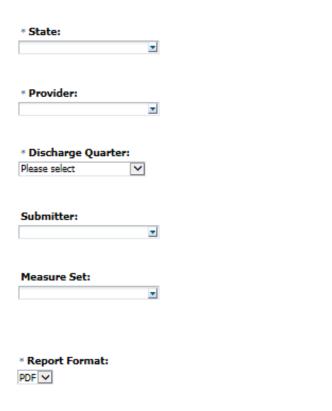
Submission Summary – Submission Category Screenshot



eCQM Performance Summary Report Parameters

Feedback Category

EHR Hospital Reporting - eCQM Performance Summary Report - IQR

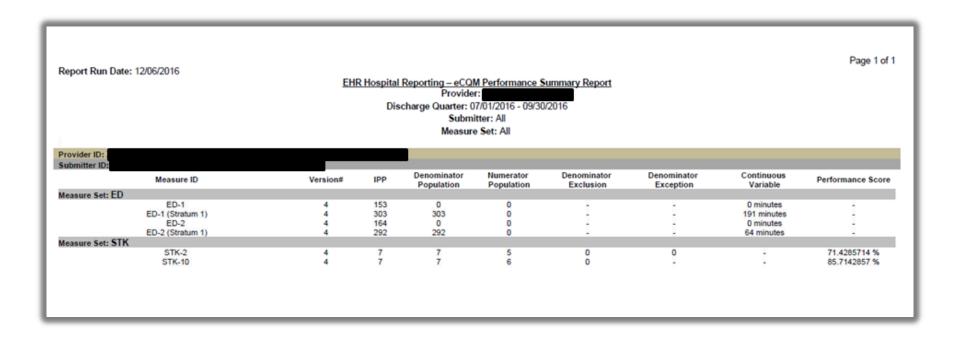


Submission Category

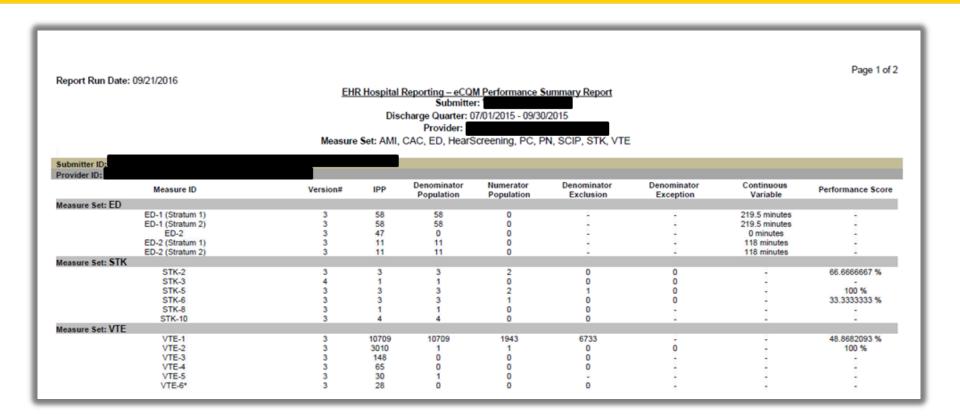
EHR Hospital Reporting - eCQM Performance Summary Report - IQR

* Submitter:	
* Discharge Quarter:	
Please select	
Provider:	
Measure Set:	

eCQM Performance Summary Feedback Category Screenshot



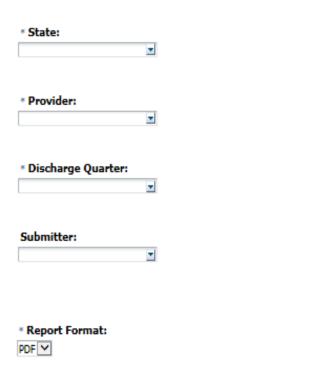
eCQM *Performance Summary*Submission Category Screenshot



eCQM Submission Status Report Parameters

Feedback Category

EHR Hospital Reporting - eCQM Submission Status Report - IQR



Submission Category

EHR Hospital Reporting - eCQM Submission Status Report - IQR

* State:	▼
* Submitter:	_
* Discharge Quarter:	•
Provider:	•
* Report Format:	

eCQM Submission Status – Feedback Category Screenshot

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Report Run Date: 12/06/2016

EHR Hospital Reporting – eCQM Submission Status Report

Provider: Submitter: All

Discharge Quarter: Q3 2016

Data As Of1: 11/07/2016

Provider:

Submitter:

Discharge Quarter: Jul 01 - Sep 30, 2016

EHR Domain Count: 3 IQR Domain Count: 3

Successful MU Submission³: Y Successful IQR-EHR Submission⁴: Y

Measure ID	Domain	Submission Status ²	Last Submission Date/Time
AMI-2	Clinical Process/Effectiveness	Not Submitted	N/A
AMI-7a	Clinical Process/Effectiveness	Not Submitted	N/A
AMI-8a	Clinical Process/Effectiveness	Not Submitted	N/A
AMI-10	Clinical Process/Effectiveness	Not Submitted	N/A
CAC-3	Patient and Family Engagement	Not Submitted	N/A
ED-1	Patient and Family Engagement	Submitted	11/07/2016 10:14

eCQM *Submission Status* – Submission Category Screenshot

Report Run Date: 12/06/2016

EHR Hospital Reporting – eCQM Submission Status Report

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Submitter:

Provider:

Discharge Quarter: Q3 2016

Data As Of1: 12/05/2016

Submitter: Provider:

Discharge Quarter: Jul 01 - Sep 30, 2016

EHR Domain Count: 2 IQR Domain Count: 2

Successful MU Submission³: Y Successful IQR-EHR Submission⁴: Y

Measure ID	Domain	Submission Status ²	Last Submission Date/Time
AMI-2	Clinical Process/Effectiveness	Not Submitted	N/A
AMI-7a	Clinical Process/Effectiveness	Not Submitted	N/A
AMI-8a	Clinical Process/Effectiveness	Not Submitted	N/A
AMI-10	Clinical Process/Effectiveness	Not Submitted	N/A
CAC-3	Patient and Family Engagement	Not Submitted	N/A
ED-1	Patient and Family Engagement	Submitted	12/05/2016 17:29

Submission Status Report Overview

- Production file submissions only
- Summary-level view signaling successful submission of eCQMs, zero denominators, and case threshold exemptions

NOTE: The report is a snapshot in time. If additional production data is submitted or existing data modified and resubmitted, then the summary-level view could change. This could indicate a hospital is no longer in compliance, based on the most recent submission to the CMS data-receiving system. Please use the most recently generated eCQM Submission Status Report to determine submission status.

eCQM Submission and Performance Feedback Parameters

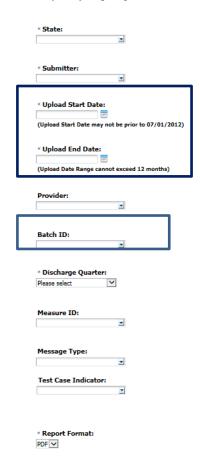
Feedback Category

EHR Hospital Reporting - eCQM Submission and Performance Feedback Report - IQR



Submission Category

EHR Hospital Reporting - eCQM Submission and Performance Feedback Report - IQR



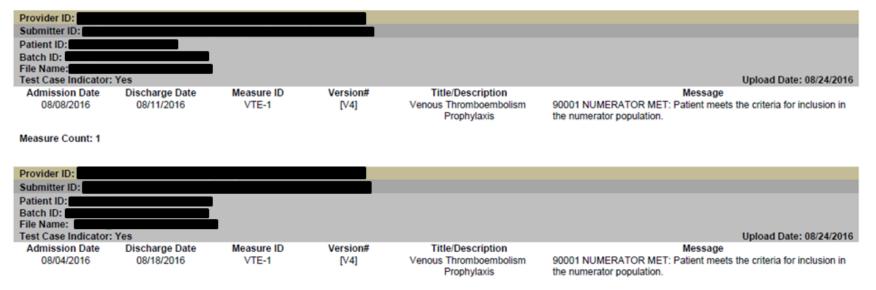
eCQM Submission and Performance Feedback – Feedback Category Screenshot

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Report Run Date: 09/15/2016

EHR Hospital Reporting - eCQM Submission and Performance Feedback Report

Provider:
Discharge Quarter: 07/01/2016 - 09/30/2016
Submitter: All
Test Case Indicator: Yes, No
Measure ID: All
Message Type: All



Measure Count: 1

eCQM Submission and Performance Feedback – Submission Category Screenshot

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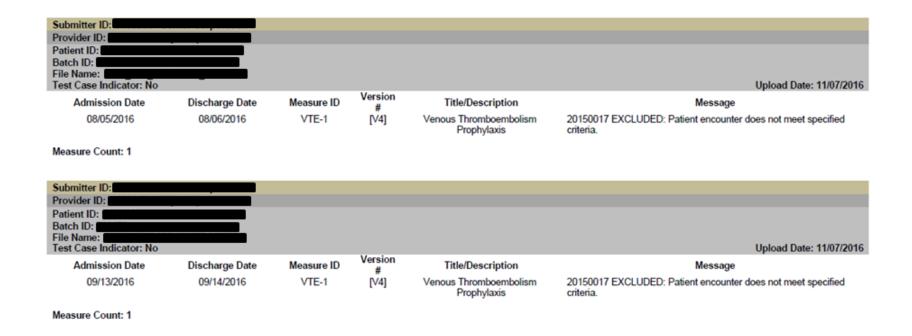
Report Run Date: 11/21/2016

EHR Hospital Reporting - eCQM Submission and Performance Feedback Report

Submitter: 1/07/2016-11/07/2016
Upload Date Range: 11/07/2016-11/07/2016

Provider: All

Batch ID: 7 Discharge Quarter: 07/01/2016 - 09/30/2016 Test Case Indicator: All Measure ID: All Message Type: All



EHR Report Overview

Report Title	Purpose	Availability
Submission Detail Report	File-level validation	Test and production
Submission Summary Report	Submission summary validation	Test and production
eCQM Performance Summary Report	Summary-level measure performance calculations	Production only
eCQM Submission Status Report	Summary-level; signals successful submission of QRDA Category I files, zero denominator declarations and/or case threshold exemptions	Production only
eCQM Submission and Performance Feedback Report	Patient-level measure calculations	Test and production

Question and Answer Session I – CY 2016 eCQM Reporting

Question and Answer Session

Question and Answer Session I – CY 2016 eCQM Reporting

Resources

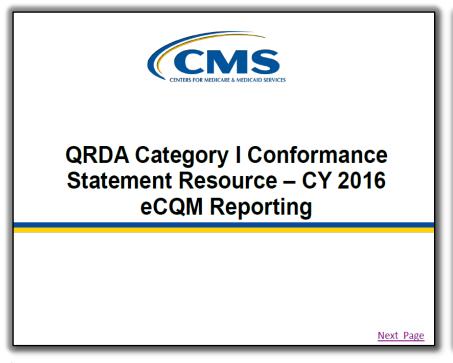
Resources to Troubleshoot Error Messages

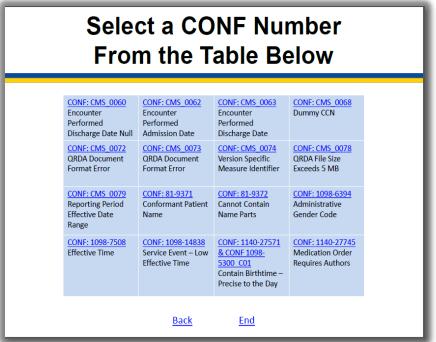
- 2016 CMS QRDA Implementation Guide for Eligible
 Professional Programs and Hospital Quality Reporting
 CMS eCQM Library and the Electronic Clinical Quality Improvement (eCQI) Resource Center
- Addendum to 2016 CMS QRDA Implementation Guide for Eligible Professional and Hospital Quality Reporting
 CMS eCQM Library and the eCQI Resource Center
- HL7 Implementation Guide for CDA Release 2: Quality Reporting Document Architecture, Category I, Draft Standard for Trial Use Release 3 (QRDA-I R3)
 June 2015

QRDA Category I Conformance Statement Interactive Resource

The QRDA Category I Conformance Statement Interactive Resource is posted on the *QualityNet* website and on the <u>Quality Reporting Center</u> website:

Home » Inpatient» Hospital IQR Program » Resources and Tools





Contacts for Outreach

QualityNet Help Desk – PSVA and Data Upload

qnetsupport@hcqis.org

(866) 288-8912, 7 a.m. – 7 p.m. CT, Monday through Friday

eCQM General Program Questions – IQR Policy and Program

https://cms-ip.custhelp.com

(866) 800-8765 or (844) 472-4477, 8 a.m. – 8 p.m. ET, Monday through Friday (except holidays)

EHR (Meaningful Use) Information Center (EHRIC) – EHR Incentive Program and Attestation Questions

(888) 734-6433 (press option 1), 7:30 a.m. – 6:30 p.m. CT, Monday through Friday

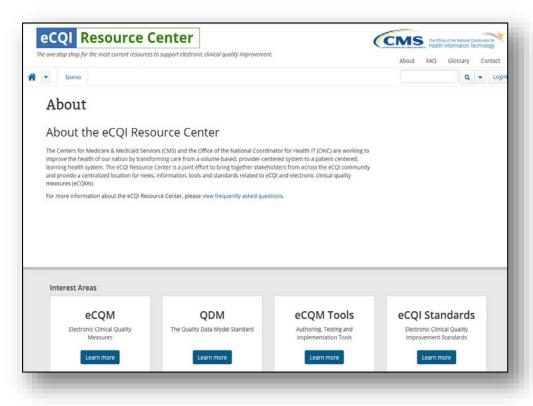
JIRA – Office of the National Coordinator (ONC) Issue Tracking System

<u>JIRA website</u> – resource to submit questions and comments regarding the following:

- Issues identified with eCQM logic
- Clarification on specifications
- The combined QRDA implementation guide for 2016

eCQI Resource Center

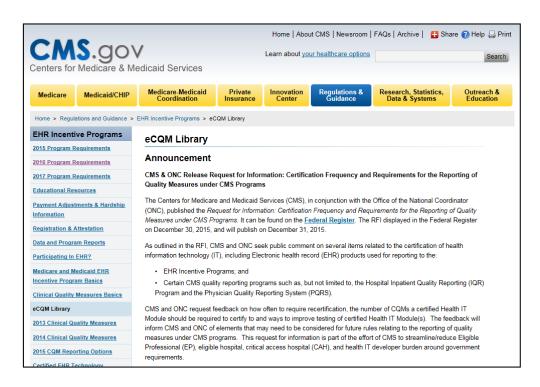
https://ecqi.healthit.gov/



- Resources for various stages of eCQI
- Information about standards and tools to support eCQI
- Links to external resources related to eCQMs and data reporting include the following:
 - ONC JIRA issue trackers
 - Measure Authoring tool
 - Value Set Authority Center
 - National Quality Strategy resources

eCQM Library

https://www.cms.gov/regulations-and-guidance/legislation/ehrincentiveprograms/ecqm_library.html



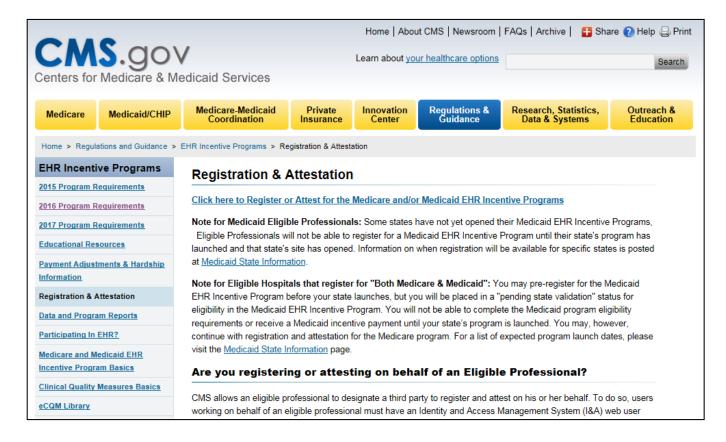
The eCQM Library contains the following resources:

- eCQM specifications for eligible providers and eligible hospitals
- CMS QRDA implementation guides
- Additional resources, such as a guide to reading eCQMs

CMS.gov Registration and Attestation Page

https://www.cms.gov/Regulations-and-

Guidance/Legislation/EHRIncentivePrograms/RegistrationandAttestation.html



Quality Reporting Center

www.qualityreportingcenter.com



Welcome to the Hospital Inpatient and Outpatient Quality Reporting Outreach and Education Support Programs. Here you will find resources to assist hospitals, inpatient psychiatric facilities, PPS-exempt cancer hospitals, and ambulatory surgical centers with quality data reporting. Through these sites, you can access:

- · Reference and training materials
- · Educational presentations
- Timelines and calendars
- · Data collection tools
- · Contact information
- Helpful links to resources
- Question and answer tools

The national Support Contractor for the Hospital Inpatient Value, Incentives, and Quality Reporting (VIQR), Outpatient Quality Reporting (OQR) Outreach and Education Support Programs, is dedicated to improving quality care delivery and health outcomes by collaborating with healthcare providers.



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Upcoming Events

March 24, 2016

Development and Selection of

Quality Metrics for the PCHQR
1 C.E.

March 28, 2016

Annual Requirements: DACA,
HCP, Structural Measures, and
QualityNet SA

April 20, 2016

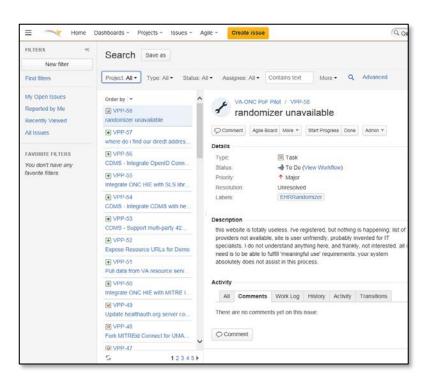
OQR: Hospital OQR Imaging

Efficiency Measures - 1 C.E.

See the full calendar

CQM Issue Tracker

https://jira.oncprojectracking.org/login.jsp



The CQM issue tracker is a tool for the following:

- Tracking and providing feedback on eCQMs
- Entering issues/questions related to eCQMs, to be answered by an expert
- Searching all previously entered issues for responses

For this application, a user guide is available at

http://www.healthit.gov/sites/default/files/ jira_powerpoint_v7.1.pdf