



# Inpatient Quality Reporting

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[www.qualityreportingcenter.com](http://www.qualityreportingcenter.com)

## Quick Support Reference Card

### INPATIENT QUESTION AND ANSWERS TOOL

Need an answer right now? No time to pick up the phone or send an e-mail to support? The Inpatient **Question and Answers Tool** is here for you. With only a few clicks of the mouse, immediate answers to the most commonly asked questions are at your fingertips. Visit <https://cms-ip.custhelp.com> and get the answers you need, now.



### E-MAIL SUPPORT

Sometimes a question needs a bit more explanation, and sometimes a picture says 1,000 words. For times like these, **email support** is here. E-mail your questions to [inpatientsupport@viqrc1.hcgis.org](mailto:inpatientsupport@viqrc1.hcgis.org). Be sure to include screen shots, photos, and whatever else describes your question. Our staff is standing by ready to assist you with the information you need.



### PHONE SUPPORT

The Inpatient Quality Reporting team is waiting on the other end of the **phone** line, ready to assist you. Our experienced staff is available to help you from 8 AM to 8 PM ET, Monday through Friday. Give us a call toll free at (844) 472-4477 or (866) 800-8765... your support center is standing by!



### INPATIENT LIVE CHAT

Connect with an IQR team member via **live chat** – no phone, e-mail, or fax needed! Give it a try! Visit [www.qualityreportingcenter.com](http://www.qualityreportingcenter.com), click on the Inpatient link, and then click the “Talk to Us” banner on the bottom of the screen to get started!



### MONTHLY WEB CONFERENCES

Helpful information on key subjects presented by national IQR experts – the Inpatient Quality Reporting monthly **web conferences** offer all that and more! Interact with CMS and IQR team leads, ask questions, and obtain informative data relevant to your job.

Visit [www.qualityreportingcenter.com](http://www.qualityreportingcenter.com), click on the [see full calendar](#) link, select the event you’re



### SECURE FAX

When you absolutely, positively, have to get it here *securely*, use the Inpatient Quality Reporting **secure fax** line. Documents, reports, and data... whatever you need to send to our team, the **secure fax** line will help ensure that it gets delivered quickly. To send a fax, dial (877) 789-4443.



### WEBSITE

For up-to-date information, events, and reporting deadlines about Inpatient Quality Reporting, visit the QR Support Center **website** at [www.qualityreportingcenter.com](http://www.qualityreportingcenter.com). For your convenience you can also find links to Hospital Outpatient and Ambulatory Surgical Center resources. For assistance in locating what you’re looking for, use the search tool in the top right corner of the site.

