



Hospital Outpatient Quality Reporting (OQR) Program Reconsideration Process: Calendar Year 2019

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Purpose

To provide information regarding the CMS Hospital OQR Program Reconsideration process for the Calendar Year (CY) 2019 Payment Determination.

Objectives

At the end of the presentation, participants will be able to:

- Identify the Hospital OQR Program requirements and the Reconsideration process.
- Submit a Reconsideration request with CMS.
- Locate the process for filing an appeal.

OPPS-Eligible Hospitals

There are currently **3,196** Outpatient Prospective Payment System (OPPS) hospitals eligible to participate in the CY 2019 Hospital OQR Program to receive their full Annual Payment Update (APU).

Program Requirements

- Register and maintain a Security Administrator for the QualityNet Secure Portal.
- Complete and submit a Notice of Participation through the Secure Portal.
- Submit clinical data for Q2, Q3, Q4 2017, and Q1 2018.
- Submit all web-based measures by May 15, 2018.
- Obtain at least a 75 percent validation score, if selected.

Measures for the CY 2019 Hospital OQR Payment Determination

Measures	Reporting Period
Chart-abstracted	Q2 (April 1–June 30) 2017 Q3 (July 1–September 30) 2017 Q4 (October 1–December 31) 2017 Q1 (January 1–March 31) 2018
Outcome measure	January 1–December 31, 2017
Web-based submitted via QualityNet	January 1–December 31, 2017
Web-based submitted via National Healthcare Safety Network (NHSN)	October 1, 2017–March 31, 2018

Notification

On September 27, 2018, hospitals not meeting one or more Hospital OQR Program requirements were mailed a notification letter stating that their hospital would receive a 2% reduction in APU for CY 2019.

Reconsideration Process: QualityNet Location

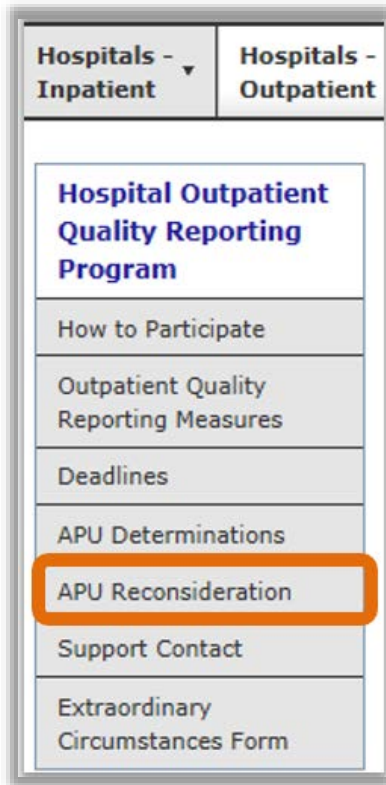
The Reconsideration Overview process for the Hospital OQR Program is available on the Reconsideration Overview page on QualityNet at <https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename=QnetPublic%2FPage%2FQnetTier3&cid=1228694343441>.

QualityNet: Hospital OQR Location



- From the QualityNet home page, select the **Hospitals – Outpatient** drop-down menu.
- In the drop-down menu, select the **Hospital Outpatient Quality Reporting Program** link. This will direct you to the Hospital OQR Program Overview page.

Reconsideration Process Location



Select the **APU Reconsideration** link from the left-side navigation pane. This will direct you to the Reconsideration Overview page.

Submitting Your Reconsideration Request

- The Reconsideration request form is due on or before **March 18, 2019**.
- Fill out the form **completely** and **accurately**.
 - All fields with an asterisk (*) are mandatory.
- Provide the CMS-identified reason why your facility did not meet the APU requirement.
 - The reason can be found in the CMS notification letter.
- If your request includes validation results, send a copy of the request, Part 2, to the Validation Contractor.

Submitting Your Reconsideration Request (cont.)

- Include the specific reason(s) for believing that your facility did meet the program requirement(s) and should receive the full APU.
- Submit the signed Reconsideration request form via:
 - The QualityNet Secure Portal to the Secure File Transfer “APU” group.
 - Secure fax to 877.789.4443.
 - Email to QRSupport@hcqis.org.

CMS Response

- Following receipt of a request for Reconsideration, CMS will:
 - Send an email acknowledgement to the designated contact.
 - Provide a formal response notifying the hospital of the outcome of the Reconsideration process.
- CMS expects the process to be completed within 90 days following the deadline for submitting Reconsideration requests.

Filing a PRRB Appeal

If dissatisfied with the CMS Reconsideration decision, the hospital may file a Provider Reimbursement Review Board (PRRB) appeal.

- A PRRB appeal can only be submitted *after* the hospital has submitted a Reconsideration request form *and* received a decision on the request.
- Hospitals can submit PRRB appeals up to 180 days following the Hospital OQR Reconsideration notification date.
- Details about the PRRB process can be found on the CMS website at https://www.cms.gov/Regulations-and-Guidance/Review-Boards/PRRBReview/index.html?redirect=/PRRBReview/02_PRRB_Instructions.asp.

Questions

- You may submit all questions regarding the Reconsideration process and the Hospital OQR Program by:
 - Phone: 866.800.8756
 - Email: <https://cms-ocsq.custhelp.com>
- Access our website at www.qualityreportingcenter.com