

# HQR<sub>x</sub>

*Your Prescription for Successful Quality Reporting*



*Hospital Quality Reporting (HQR) Bimonthly News Blast*

[www.qualityreportingcenter.com](http://www.qualityreportingcenter.com)

## Keeping Your Hospital's Contact Information Up-to-Date

Twice a year, we send out formal requests to hospitals, asking them to provide any necessary updates to the hospital contacts that are on file in the Centers for Medicare & Medicaid Services (CMS) provider contact database. We use information in this database to provide critical targeted communications to hospitals about meeting the requirements of the Hospital Inpatient Quality Reporting Program and other CMS quality reporting programs. Quality improvement staff members, infection preventionists, and C-suite personnel have come to rely on our reminder emails and phone calls to help get their data submitted and program requirements met prior to the CMS deadlines.

But we can't reach the right people at your hospital if we don't have the right contact information.

As we all know, when targeted emails and phone calls regarding missing submission requirements go to the incorrect hospital personnel, it can be frustrating for all involved. No worries – you don't need to wait for this biannual contact review and correction process to let us know when important hospital contact updates need to be made. The fillable [Hospital Contact Change Form](#) can be accessed and submitted via secure fax or email at any time an update is needed.

Thank you for helping us to keep your hospital information up-to-date. We really appreciate it!

**Please do not respond directly to this email.** For further assistance regarding the information contained in this message, please contact the Hospital Inpatient Value, Incentives, and Quality Reporting Outreach and Education Support Team at <https://cms-ip.custhelp.com> or (844) 472-4477.