

**Reference #:** 2023-52-IP  
**From:** Inpatient Value, Incentives, and Quality Reporting Outreach and Education Support Contractor  
**Sent:** April 24, 2023  
**To:** IQR and HVBP Recipient List  
**Subject:** CMS Releases FY 2024 Hospital VBP Mortality and Complication Measure HSRs

Hospital-Specific Reports (HSRs) for the fiscal year (FY) 2024 Hospital Value-Based Purchasing (VBP) Program were delivered on **Thursday, April 13, 2023**. The following measures are included in the reports:

- Hospital 30-Day, All-Cause, Risk-Standardized Mortality Rate (RSMR) Following:
  - Acute Myocardial Infarction (AMI) Hospitalization
  - Chronic Obstructive Pulmonary Disease (COPD) Hospitalization
  - Coronary Artery Bypass Graft (CABG) Surgery
  - Heart Failure (HF) Hospitalization
  - Pneumonia (PN) Hospitalization
- Hospital 90-Day, Risk-Standardized Complication Rate (RSCR) Following Primary Elective Total Hip Arthroplasty (THA) and/or Total Knee Arthroplasty (TKA)

**Updated Performance Period Due to COVID-19 Exception**

Calculations of these mortality and complication measure results in the HSRs are based on the Centers for Medicare & Medicaid Services (CMS) fee-for-service (FFS) claim discharges from the following FY 2024 performance periods:

Measure	Performance Period	Updated Discharge Period*
Hospital 30-Day, All-Cause, RSMR Following: <ul style="list-style-type: none"> <li>• AMI Hospitalization</li> <li>• COPD Hospitalization</li> <li>• CABG Surgery</li> <li>• HF Hospitalization</li> <li>• PN Hospitalization</li> </ul>	July 1, 2019–June 30, 2022	July 1, 2019–December 1, 2019, July 1, 2020–June 30, 2022*
Hospital 90-Day, RSCR Following Primary Elective THA and/or TKA	April 1, 2019–March 31, 2022	April 1, 2019–October 2, 2019, July 1, 2020–March 31, 2022*

(\* ) In response to the COVID-19 public health emergency, CMS is not using claims data reflecting services provided January 1, 2020–June 30, 2020 (Q1 and Q2 2020) in its calculations for the Medicare quality reporting programs. The reporting periods for readmission, mortality, complication, payment, and EDAC measures have been updated to reflect this policy. The AMI, COPD, HF, PN, and CABG measures identify deaths within 30 days of each index stay, and the THA/TKA payment measure identifies complications within 90 days of each index stay; therefore, the performance periods for the mortality measures and the complication measure end 30 days and

90 days, respectively, before January 1, 2020, so that no claims from Q1 and Q2 2020 are used in the measure calculations.

### **Accessing the HSR**

You can now download the FY 2024 Hospital VBP Program HSRs for the mortality and complication measures from the Hospital Quality Reporting (HQR) System:

<https://hqr.cms.gov/hqrng/login>

The HQR System requires users to have a Health Care Quality Improvement System (HCQIS) Access Roles and Profile (HARP) account with access to Managed File Transfer (MFT) to log on.

Follow the steps below to access your HSR in the HQR System:

- Log into the HQR System using your HARP Account. Select **Log in**.
- Choose the authentication method. Select **Next**.
- Enter your code. Select **Next**.
- Go to the navigation menu on the left side of your screen.
- Select Program Reporting. Select Claims-Based Measures.
- Select the Release Year, Program as HVBP, and the report. **Select Export**.

If your profile did have HCQIS Access Roles and a HARP account with access to MFT permissions prior to April 13, 2023, and you cannot download your report, please contact the CCSQ Service Center at [QNetSupport@cms.hhs.gov](mailto:QNetSupport@cms.hhs.gov) or call (866) 288.8912 (TTY: 877.715.6222), weekdays from 8 a.m. to 8 p.m. Eastern Time.

### **Claims-Based Measure Report Video**

To watch a short video on how to view your claims-based measure reports, please visit this link:

[https://www.youtube.com/watch?v=3DEE8lcuf\\_w](https://www.youtube.com/watch?v=3DEE8lcuf_w)

### **Review and Correction Period Requests**

The review and correction period for Hospital VBP Program mortality and complication measure HSRs begins Friday, April 14, 2023, and ends at 11:59 p.m. Pacific Time (PT) on Monday, May 15, 2023. This review and corrections process does **not** allow hospitals to submit additional corrections related to the underlying claims data or add new claims to the data extract used to calculate the rates. The HSRs are designed to provide hospitals with the opportunity to review measure results, check discharge data used in the calculation of the claims-based measures, and replicate their results. Discrepancies or concerns regarding the claims or results included in the HSRs must be reported during this review and correction period for CMS consideration. Any requests for the adjustment of claims, measure results, measure scores, or notation of those measure results **will not be considered if the request is submitted after May 15, 2023**.

Review and correction period requests can be submitted through the [QualityNet Question and Answer Tool](#). When submitting the request, select **Inpatient Claims-Based Measures** from the Program drop-down menu. Then, select **Review & Correction Request** from the HVBP Mortality & Complication topic drop-down menu. In the subject line, type **FY 2024 Hospital VBP Program**

**Mortality and Complication Measures HSR Review and Correction Request.** In the text box, include your hospital’s CMS Certification Number (CCN) and your question or request for correction.

**Note:** Do not email HSR files or their contents. HSRs contain discharge-level data that are protected by the Health Insurance Portability and Accountability Act of 1996 (HIPAA). Any disclosure of protected health information (PHI) should only be in accordance with, and to the extent permitted by, the HIPAA Privacy and Security Rules and other applicable law. Use the ID number found within the HSR when referring to the contents of that report.

### Available Resources

To enable providers to replicate the results in their HSRs, CMS provides hospitals with their individual risk factors and risk-factor coefficients in the discharge-level worksheets in the file for the measures. CMS also provides a supplemental HSR user guide to help users understand the data in the HSRs. This includes descriptions of the data tables in the HSR, discharge level-data worksheets, and step-by-step instructions for replicating the measure rates.

Additional information regarding the mortality and complication measures methodology and calculations are available on the [QualityNet Hospital Inpatient Measures page](#). On this page, you can access the information by selecting [Mortality Measures](#) or [Complication Measure](#) Learn More links.

### Educational Webinar and Tutorial Video

On **April 25, 2023, at 2 p.m. Eastern Time (ET)**, CMS will host an educational webinar: *Reviewing Your FY 2024 Hospital VBP Program Mortality and Complication Measures HSRs*. The webinar will provide an overview of the HSRs for the mortality and complication measures used in the FY 2024 Hospital VBP Program. This includes a summary of the measure methodology, measure calculations, steps to access and navigate the HSR, and instructions for submitting a review and correction request. You may register for the webinar using this [link](#). The presentation slides and recording will be available after the presentation on the [Hospital VBP Archived Events](#) page of [QualityReportingCenter.com](#).

This short [video](#) provides instruction on navigating and understanding each field of the HSR and helps hospitals understand the measures on which they are being evaluated, track their outcomes, and further their quality improvement efforts.

### Resources

Questions regarding the measures, HSRs, and the Hospital VBP Program can be submitted through the [QualityNet Question and Answer Tool](#). Please include your hospital’s six-digit CCN for all questions and utilize the following associated program and topic selections when submitting your questions through the tool:

Question Topic	Program Selection	Topic Selection
Mortality Measure methodology	Inpatient Claims-Based Measures	Mortality > Understanding Measure Methodology
Complication Measure Methodology	Inpatient Claims-Based Measures	Complication > Understanding Measure Methodology

Data or Calculations in the HSR	Inpatient Claims-Based Measures	HVBP Mortality & Complication > Question About Results
Review and Correction Request	Inpatient Claims-Based Measures	HVBP Mortality & Complication > Review & Correction Request
Request to Resend HSR	Inpatient Claims-Based Measures	HVBP Mortality & Complication > Request for HVBP Hospital-Specific Reports
Hospital VBP Program, COVID-19 Exception, and Individual ECE Requests	HVBP Hospital Value Based Purchasing	General Information (HVBP)

**Please do not respond directly to this email.** For further assistance regarding the information contained in this message, please contact the Inpatient Value, Incentives, and Quality Reporting (VIQR) Outreach and Education Support Team by submitting a question through [the QualityNet Question and Answer Tool](#) or by calling (844) 472-4477.