

**Reference #:** 2023-147-IP  
**From:** Inpatient VIQR Support Contractor  
**Sent:** October 10, 2023  
**To:** IQR, OQR, ASC, IPF, VBP and PCH Improve  
**Subject:** HQR System Unavailable on October 14<sup>th</sup> for Required System Maintenance

An announcement from the Centers for Medicare & Medicaid Services (CMS):

The Hospital Quality Reporting (HQR) System will be unavailable for required system maintenance on Saturday, October 14, 2023 from 8 AM to 11:59 PM ET. The HQR System will be accessible on Sunday, October 15, 2023.

As we continue to enhance the HQR system, we'll keep you informed about any changes.

Do not respond directly to this email. For further assistance regarding the information contained in this message, please contact the *CCSQ Service Center* at [QNetSupport@cms.hhs.gov](mailto:QNetSupport@cms.hhs.gov), or by calling, toll-free 866.288.8912 (TTY: 877.715.6222), weekdays from 8 a.m. to 8 p.m. ET.