Reference #: 2022-139-IP
From: Inpatient VIQR Support Contractor
Sent: **October 25, 2022**
To: IQR, OQR, IPF, PCH, VBP, and EHR Improve
Subject: New 'Delayed' Submission Status via File Upload in HQR System

An announcement from the Centers for Medicare & Medicaid Services (CMS):

 A new 'Delayed' submission status is now available using File Upload in the HQR System. The 'Delayed' status will appear when a file has failed to process for an unknown reason. You will need to contact the *CCSQ Service Center* in order to resolve a delayed upload. Our technical team will examine your file and help it move through the upload process. You don't need to upload the file again.

As we continue to enhance the HQR system, we'll keep you informed about any changes.

Do not respond directly to this email. For further assistance regarding the information contained in this message, please contact the *CCSQ Service Center* at QNetSupport@cms.hhs.gov, or by calling, toll-free 866.288.8912 (TTY: 877.715.6222), weekdays from 8 a.m. to 8 p.m. ET.