Reference: 2021-38-IP

Date: April 5, 2021

To: IQR, OQR, ASC, EHR, VBP, IPF, PCH and PR Lists

Subject Line: Hospital Quality Reporting wants your feedback!

CMS is investing in modernizing the Hospital Quality Reporting (HQR) site with a human-centered design (HCD) approach to improve the user experience of HQR / QualityNet Secure Portal users. The HQR user experience team is interested in feedback from people who use HQR / QualityNet Secure Portal to submit data for the following programs:

- Inpatient Quality Reporting (IQR)
- Outpatient Quality Reporting (OQR)
- Ambulatory Surgical Center Quality Reporting (ASCQR)
- PPS-Exempt Cancer Hospital Quality Reporting (PCHQR)
- Inpatient Psychiatric Facility Quality Reporting (IPFQR), and
- Promoting Interoperability (PI, formerly Meaningful Use)

As we work on making updates to the HQR system, we believe it's important to talk to the people who use it. We want to hear about what works and what's challenging. We could also use your help testing out what the team is working on before it's final.

Participating in feedback sessions generally involves a 30-60-minute call, often with screen share. We'll ask about how you work with and submit data to the system, and sometimes ask you to take a test drive of possible system updates. We will use this feedback to improve our process thus ensuring that you receive the most benefit from the HQR system.

If you are interested in participating, please tell us a bit about yourself using this Google Form:

https://forms.gle/P1KXPFq1BK3ENViv7

If you have any questions, or would prefer to sign up via email, please email the research team directly at:

hqr-research-team@bellese.io