

Reference #: 2021-09-IP

From: Hospital Compare Support Contractor
Sent: 02/01/2021
To: HIQR, OQR ListServes
Subject: Overall Hospital Quality Star Rating Hospital-Specific Reports (HSRs)

Today, February 01, 2021, the Centers for Medicare & Medicaid Services (CMS) began releasing the April 2021 Overall Hospital Quality Star Rating Hospital-Specific Reports (HSRs). Hospitals have 30 days to review their reports before public reporting. The April 2021 Overall Star Ratings were calculated using the measure data from the October 2020 update of Care Compare to allow hospitals more time to preview results prior to publicly releasing Overall Star Ratings.

Registered Security Administrator/Officials (SA/O) who have been assigned the ‘Auto-Route (IQR)’ permission will receive an Auto Route File Delivery Notification email indicating that the HSRs are available. HSRs will be accessible by logging into the Managed File Transfer (MFT) Dashboard and entering your HCQIS Access Role and Profile (HARP) username and password. From there, click on Mail in the left-hand navigation pane and locate your HSR in the Inbox folder.

If you are not a Security Administrator/Official, you will not have the proper permissions to access your HSR. Please contact the Security Administrator/Official for your organization to confirm that you have the basic Managed File Transfer (MFT) permission and to be assigned the ‘Auto-Route (IQR)’ permission. You may also contact your Security Administrator/Official (SA/O) to request a copy of your HSR. Once you have been granted the proper permissions you will have access to any future HSR deliveries.

Note: HSRs will be available in your MFT mailbox for a thirty (30) day period.

For technical assistance with the MFT, please contact the QualityNet Help Desk at qnetsupport@hcqis.org or call 1-866-288-8912, Monday – Friday from 7 a.m. - 7 p.m. CT.

The reports will include the Overall Hospital Quality Star Rating results, Measure group score results and weights, Individual measure results and Peer Grouping. The HSR User Guide is included with the HSR and may also be found on the *QualityNet* website [Overall Star Ratings](#) section.

Other materials, such as the [Comprehensive Methodology report](#), are available on *QualityNet* website Overall Hospital Ratings section . These supplementary materials help hospitals interpret their HSR results and understand the new methodology used to calculate April 2021 Overall Star Ratings.

For more information about the Overall Hospital Quality Star Rating, please see the *QualityNet* website [Overall Star Ratings](#) section.

Please do not respond directly to this email. For further assistance regarding the information contained in this message, please contact the Hospital Inpatient Value, Incentives, and Quality Reporting Outreach and Education Support team at *QualityNet* [Question and Answer tool](#) or (844) 472-4477.

Please direct questions about the Overall Hospital Quality Star Rating to the Overall Star Rating Team via the *QualityNet* [Question and Answer tool](#).